



FRANCHISE DISCLOSURE DOCUMENT

All County Property Management Franchise Corp.
(A Florida Corporation)
1700 66th St N, #402
St. Petersburg, Florida 33710
855-245-7368
www.allcountyfranchise.com

The franchisee will operate a full service real estate sales and management business, offering real estate property management services, real estate rental services, real estate sales and listing services, property maintenance services, and related services and ancillary products.

The total investment necessary to begin operation of a standard ALL COUNTY® franchised business is \$85,950 to \$117,900. This includes \$58,500 that must be paid to the franchisor or its affiliate for a standard franchise. The total investment necessary to begin operation of an E-2 Investor Visa ALL COUNTY® franchised business is \$151,450 to \$183,400. This includes \$124,000 that must be paid to the franchisor or its affiliate.

The disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Sandra Ferrera, Chief Executive Officer, All County Property Management Franchise Corp., 1700 66th St N, #402, St. Petersburg, Florida 33710, 855-245-7368.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance date: January 28, 2025

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit B includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only ALL COUNTY business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be ALL COUNTY franchisee?	Item 20 lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising *Generally*

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit C.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The Franchise Agreement requires you to resolve disputes with us by mediation, arbitration or litigation only in Florida. Out-of-state mediation, arbitration or litigation may force you to accept a less favorable settlement for disputes. It may also cost you more to mediate, arbitrate or litigate with us in Florida than in your own state.
2. **Sales Performance Required.** You must maintain minimum sales performance levels. Your inability to maintain these levels may result in loss of any territorial rights you are granted, termination of your franchise, and loss of your investment.
3. **Mandatory Minimum Payments.** You must make minimum royalty, advertising, and other payments, regardless of sales levels. Your inability to make the payments may result in termination of your franchise and loss of your investment.
4. **Spousal Liability.** Your spouse must sign a document that makes your spouse liable for all financial obligations under the Franchise Agreement, even if your spouse has no ownership interest in the franchise. This Guarantee will place both your and your spouse's marital and personal assets (perhaps including your house) at risk if your franchise fails.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

ALL COUNTY®

FRANCHISE DISCLOSURE DOCUMENT

DISCLOSURE DOCUMENT

ALL COUNTY®
DISCLOSURE DOCUMENT
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EXHIBITS:

- A. FRANCHISE AGREEMENT
- B. FINANCIAL STATEMENTS
- C. LIST OF STATE AGENCIES AND LIST OF STATE AGENTS FOR SERVICE OF PROCESS
- D. STATE ADDENDA
- E. COPY OF CURRENT FORM OF GENERAL RELEASE
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- G. SAMPLE COPY OF RENT MANAGER SOFTWARE CONTRACT
- H. STATE EFFECTIVE DATES
- I. RECEIPTS

ITEM 1

THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this Franchise Disclosure Document, unless the context otherwise requires, all references to “Franchisor”, “we”, “us”, or “our” refer to All County Property Management Franchise Corp., and all references to “Franchisee”, “you”, or “your” refer to the person or legal entity granted the right to operate an ALL COUNTY® franchise under the terms and conditions of the ALL COUNTY “Franchise Agreement.” The Franchise Agreement is attached to this Franchise Disclosure Document as Exhibit A. The franchises are referenced as “Franchise Business”, “Franchise” or “ALL COUNTY®” businesses. If you are a corporation, limited liability company, or any other type of legal entity allowed by your state law, the term “you” or “your” may apply to your owners, officers or directors. The use of paragraph captions throughout this document is for convenience of reference only and is not intended to change the meaning of any text.

The Franchisor. We are a Corporation formed under Florida law on February 18, 2008. We offer franchises for ALL COUNTY® businesses. Our principal business address is 1700 66th St N, #402, St. Petersburg, Florida 33710. Our current telephone number is 855-245-RENT, and our Internet website address is www.allcountyfranchise.com. Our agent or agents to receive service of process, if any, are in attached Exhibit C. We have never in the past offered franchises in any line of business.

Parent or Predecessors. There is no parent or predecessor of All County Property Management Franchise Corp.

Affiliates. All County Property Management and Realty, Inc. (“All County Property”), a corporation formed under Florida law on May 7, 1999, is our affiliate. All County Property’s principal business address is 1700 66th St N, #402, St. Petersburg, Florida 33710. Your franchise is modeled after the real estate property management services business operated by All County Property. All County Property does not now and has never in the past offered franchises in any line of business. All County Property is an approved supplier of products and services to franchise locations.

Kwikrents, Inc., a corporation formed under Florida law on July 7, 2006, is our affiliate. Kwikrents, Inc.’s principal business address is 1700 66th St N, #402, St. Petersburg, Florida 33710. Kwikrents, Inc. does not now and has never in the past offered franchises in any line of business. Kwikrents, Inc. is an approved supplier of products and services to franchise locations.

Franchises Offered. We intend to do business under our corporate name and under the ALL COUNTY® name. We sell franchises for the operation of ALL COUNTY® businesses. We have been offering ALL COUNTY® franchises for sale since April 1, 2008. All County Property Management Franchise Corp. has not in the past and does not now directly operate a business of the type being franchised. We have not in the past and do not now engage in other business activities.

An ALL COUNTY® franchise is a full service real estate sales and management business that offers real estate property management services, real estate rental services, real estate sales and listing services, property maintenance services, and related services and ancillary products.

In franchise sale transactions involving an existing real estate services business, we may negotiate terms with the prospective franchisee to reach mutually acceptable terms of a franchise sale agreement. Any franchise agreement terms that we negotiate with an existing real estate services business may be unique to that franchise and may not be available to any other prospective franchisee.

As a requirement of operating the Franchise Business, you must join the National Association of Residential Property Managers (www.narpm.org) and the National Association of Realtors (www.realtor.com).

E-2 Investor Visa Franchises. Treaty Investor visas are non-immigrant visas for nationals of a country with which the United States maintains a treaty of friendship, commerce, and navigation. Investor visas are available for certain applicants who wish to go to the United States to develop and direct the operations of an enterprise in which the national has invested or is in the process of investing a substantial amount of capital (an “E-2 Investor Visa”). These visas are non-immigrant visas, are temporary, and can be renewed or extended only if the investment or trade continues to meet all applicable requirements of U.S. immigration laws and regulations. In our business judgment we may elect to offer franchises to certain duly qualified E-2 Investor Visa candidates (each an “E-2 Investor Visa Franchise”) who desire to operate an ALL COUNTY® business.

Competition. You will compete with other regional and local businesses offering similar real estate management services and ancillary products. The real estate services you will sell are recognized by consumers and are generally available from other sources. The market for the services you will sell is well developed. Our services and related products are sold to individuals and to businesses. Generally, selling is not seasonal.

Applicable Laws and Regulations. If required by state law, your Franchise Business must at all times have a designated broker of record who is licensed with the state authorities in any state in which you will be operating the Franchise Business. For example, the California Business and Professional Code Section 10131 requires a licensed real estate broker of record to supervise the persons performing the property management services required to be offered by the Franchise Business.

In addition to laws that apply to businesses generally, there may be laws or regulations specific to the real estate management services offered by this type of business in the state or local area in which you will operate your franchise, including the requirement that you obtain or operate under a real estate license or have a designated broker of record who is registered with state or local authorities. It is your responsibility to investigate and to comply with any laws or regulations in your state or local area, and to obtain all required licenses and permits required to operate the Franchise Business. It is your responsibility to fully investigate and to comply throughout the term of the Franchise Agreement in operating your Franchise Business in adherence with all federal, state, or local laws, regulations, rules and ordinances in operating your Franchise Business. You

should consult with an attorney to ensure your compliance with all laws, regulations, rules and ordinances that may affect your business. You should fully investigate all laws and regulations applicable to operating the franchised business before you decide to purchase a franchise.

ITEM 2

BUSINESS EXPERIENCE

Sandra Ferrera, Chief Executive Officer and Director

Sandra Ferrera is our Chief Executive Officer, a position she has held since January, 2009. Ms. Ferrera also is our Director, a position she has held since January, 2008. Ms. Ferrera was our President from February, 2008, to December, 2008. Ms. Ferrera also is the President of our affiliate, All County Property, a position she has held since March, 1990.

Scott McPherson, President and Treasurer

Scott McPherson is our President, a position he has held since January, 2009. Mr. McPherson also is our Treasurer, a position he has held since January, 2008. Mr. McPherson also is Property Manager of our affiliate, All County Property, a position he has held since March, 2002.

Hon Wong, Director of Franchise Development

Hon Wong is our Director of Franchise Development, a position he has held since November, 2018. Mr. Wong also is the Owner of the All County Tampa Bay franchise in Tampa Bay, Florida, a position he has held since January, 2014. Mr. Wong also is the Owner of the All County Advanced franchise in Clearwater, Florida, a position he has held since January, 2014.

Patrick Capozza, Vice President of Franchise Training and Support

Patrick Capozza is our Vice President of Franchise Training and Support, a position he has held since September, 2013. Mr. Capozza was our Director of Franchise Training and Support from July, 2011, to September, 2013.

ITEM 3

LITIGATION

No litigation is required to be disclosed in this Item.

ITEM 4

BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

ITEM 5

INITIAL FEES

Initial Franchise Fee. You will pay us a lump-sum initial Franchise Fee when you sign the Franchise Agreement. The Franchise Fee is non-refundable for either a Standard Franchise or an E-2 Investor Visa Franchise.

Standard Franchise. The initial Franchise Fee is \$58,500 for a standard franchise.

We offer a \$3,000 discount of our standard Franchise Fee for any initial franchise purchased by a U.S. military veteran either who has retired within the past 10 years or who has served for at least 4 years and then been honorably discharged within the past 5 years.

We also offer a \$5,000 discount off our standard Franchise Fee for any subsequent franchise purchase by an existing franchisee, if the Commencement Assistance training requirement is waived voluntarily by the franchisee.

E-2 Investor Visa Franchise. The initial Franchise Fee is \$85,000 for a franchisee who is a candidate for an E-2 Investor Visa in compliance with the laws of the United States of America.

E-2 Investor Visa Franchise Initial Marketing Expense Amount. For a franchisee who is a candidate for an E-2 Investor Visa, in addition to payment to us of the initial Franchise Fee when you sign the Franchise Agreement, additionally you must pay us \$36,000 for us to conduct a required initial promotion and marketing campaign for the Franchised Business within a defined 12 month period when opening the Franchised Business (the “E-2 Investor Visa Initial Marketing Expense Amount”). The E-2 Investor Visa Initial Marketing Expense Amount is non-refundable, except in the event that prior to the franchisee beginning to operate the Franchised Business the franchisee’s E-2 Investor Visa application is denied by the United States government.

E-2 Investor Visa Franchise Real Estate Management Software Payment. For a franchisee who is a candidate for an E-2 Investor Visa, in addition to payment to us of the initial Franchise Fee and the E-2 Investor Visa Initial Marketing Expense Amount when you sign the Franchise Agreement, additionally you must pay us \$3,000 for the pre-payment for the initial 12 months license for one seat at your Franchised Business of our required, customized version of Rent Manager® real estate management software. The E-2 Investor Visa Franchise Real Estate Management Software Payment is non-refundable, except in the event that prior to the franchisee beginning to operate the Franchised Business the franchisee’s E-2 Investor Visa application is denied by the United States government.

ITEM 6

OTHER FEES

Other Fees*

TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
Interest on Late Payments	Varies	When underlying obligation is paid	Highest contract rate of interest permitted by law.
Royalty Fee	7% of Gross Revenue ¹ , less Maintenance Revenue ¹ , but including all rental property management and sales commission revenue. You must pay us a minimum Royalty of \$200 each month starting 90 days after signing the Franchise Agreement, or 90 days after an E-2 Investor Visa approved.	Each calendar month due on the 5 th day following the end of the prior month.	Paid to us for our ongoing support and your use of the Marks and System.
Maintenance Royalty Fee	3% of Maintenance Revenue ¹	Each calendar month due on the 5 th day following the end of the prior month.	Paid to us for our ongoing support and your use of the Marks and System.
Software License Fee	Presently \$250 for the first seat and \$60 for each additional seat plus a \$150 one-time setup fee per seat. We may increase the amount periodically, not to exceed more than one time in any 12 month period	When the Royalty is paid	Paid to us for use of our real estate management software.
Ongoing Website and E-mail Hosting and Maintenance Fee	Presently \$65 a month. We may increase the amount periodically, not to exceed more than one time in any 12 month period	When the Royalty is paid	Paid to us for use of our website, e-mail hosting and online training system with online training videos.
Reconciliation Assistance Program Fee	\$425 per month for up to 3 total accounts	When the Royalty is paid	Participation is mandatory. Paid to us for our administrative support of your Franchise record keeping. We may charge \$45 per hour additionally if we incur work on your behalf due to your failure to enter data correctly into any specified software or system.
Annual Conference Fee	Your Managing Owner must attend our annual conference and you must pay our required fee, currently \$799. We may increase the required fee periodically during the term of the Franchise Agreement.	Paid to us immediately upon your receipt of our invoice.	Participation is mandatory. Paid to us and typically is non-refundable.

TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
Professional Organization Fees	Varies. The estimated range of the required fees annually is \$300 to \$1,000	Varies	Paid to any professional organizations to which we require you to belong.
Additional Required Training Fees	Varies. Typically \$300 per day if we elect to charge for training. The estimated range of the required fees annually for additional training is \$300 to \$2,000	As we and you agree	Paid to us for additional required training.
Per Day Fee	\$300, subject to change	As we and you agree	Paid to us if you need us to help you operate the Franchise.
Advertising Fee	The greater of 1% of Gross Revenue ¹ or \$195 per month	When the Royalty is paid	Paid to us to promote the Marks and the System regionally or nationally.
Auditing Costs	Actual Costs	Reimbursement of our actual auditing costs	We assess this charge only for audits needed in the event you fail to comply with the Franchise Agreement, fail to allow full access to your records, or we find that you underreported your Gross Receipts by 2% or more for two or more reporting periods.
Transfer Fees	\$10,000, plus costs paid by transferor. \$2,500 paid by transferee.	Concurrently with the transfer	Paid to us if you want to transfer the Franchise to a third party.
Costs and Attorney's Fees	Actual Costs	Reimbursement of our actual costs	Paid to us by you for accounting, attorney and other professional fees if an action is brought against you for breach of the Franchise Agreement.

*All fees, except Professional Organization Fees and Local Advertising Expense, are imposed by and payable to us and are non-refundable.

¹As the term is used in the Franchise Agreement, "Gross Revenue" means all revenue you derive from operating the franchise, and whether from cash, check or credit transactions, and including e-commerce transactions, but excluding Maintenance Revenue, excluding all federal, state or municipal sales, use or service taxes collected from customers and paid to the appropriate taxing authority, and excluding customer refunds, adjustments, credits and allowances actually made by the franchise in compliance with our Methods of Operation.

As the term is used in the Franchise Agreement, "Maintenance Revenue" means all revenue you, or your owners, or any affiliated business entities derive from repairs and maintenance services to real property or equipment, including but not limited to painting, lawn care, preventative maintenance, cleaning, plumbing, and general repairs to real property or equipment.

ITEM 7

ESTIMATED INITIAL INVESTMENT

**YOUR ESTIMATED INITIAL INVESTMENT
STANDARD FRANCHISE**

CATEGORY OF INVESTMENT	AMOUNT	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAID
Initial Franchise Fee ¹	\$58,500	Lump sum	When you sign the Franchise Agreement	Us.
Leasehold Improvements ²	\$0 - \$2,000	As Arranged	As Arranged	Approved Suppliers.
Signs ³	\$250 - \$1,000	As Arranged	As Arranged	Approved Suppliers.
Capital Equipment and Supplies ⁴	\$1,500 - \$5,000	As Arranged	As Arranged	Approved Suppliers.
Technology, Office Equipment, and Supplies ⁵	\$1,500 - \$4,500	As Arranged	As Arranged	Approved Suppliers.
Start-Up Marketing ⁶	\$3,000 - \$5,000	As arranged according to Operations Manual	As arranged according to Operations Manual	Advertisers.
Insurance ⁷	\$2,500 - \$3,500	Terms vary	Prior to commencing operations	Insurance companies.
Professional Fees ⁸	\$1,000 - \$1,500	Terms vary	Terms vary	Accountants, lawyers, etc..
Licenses/Bonds ⁹	\$1,500 - \$2,000	Lump sum on application	Prior to commencing operations	Government agencies and bonding companies.
Lease Deposits ¹⁰	\$0 - \$1,000	Lump sum	Prior to commencing operations	Landlord.
Other Deposits ¹¹	\$500 - \$1,500	Terms vary	When you engage the service	Utilities, leased equipment vendors, alarm company, telephone company.
Your Out-of-Pocket Expenses While Attending Training ¹²	\$700 - \$2,400	Terms vary	Terms vary	Airfare, ground transportation, meals, lodging, etc..
Additional Funds for Operating Expenses during the First 3 Months of Operation ¹³	\$15,000 - \$30,000	Terms vary	Amount varies over the next 3 months	Prior to and during the 3 month period after commencing operations.

CATEGORY OF INVESTMENT	AMOUNT	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAID
Total	\$85,950 - \$117,900	(Does not include real estate acquisition costs)		

See Notes below. Typically, all investment amounts are non-refundable.

**YOUR ESTIMATED INITIAL INVESTMENT
E-2 INVESTOR VISA FRANCHISE**

CATEGORY OF INVESTMENT	AMOUNT	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAID
E-2 Investor Visa Franchise Initial Franchise Fee ¹	\$85,000	Lump sum	When you sign the Franchise Agreement	Us.
E-2 Investor Visa Franchise Initial Marketing Expense Amount ¹	\$36,000	Lump sum	When you sign the Franchise Agreement	Us.
E-2 Investor Visa Franchise Real Estate Software Amount ¹	\$3,000	Lump sum	When you sign the Franchise Agreement	Us.
Leasehold Improvements ²	\$0 - \$2,000	As Arranged	As Arranged	Approved Suppliers.
Signs ³	\$250 - \$1,000	As Arranged	As Arranged	Approved Suppliers.
Capital Equipment and Supplies ⁴	\$1,500 - \$5,000	As Arranged	As Arranged	Approved Suppliers.
Technology, Office Equipment, and Supplies ⁵	\$1,500 - \$4,500	As Arranged	As Arranged	Approved Suppliers.
Start-Up Marketing ⁶	\$3,000 - \$5,000	As arranged according to Operations Manual	As arranged according to Operations Manual	Advertisers.
Insurance ⁷	\$2,500 - \$3,500	Terms vary	Prior to commencing operations	Insurance companies.
Professional Fees ⁸	\$1,000 - \$1,500	Terms vary	Terms vary	Accountants, lawyers, etc..
Licenses/Bonds ⁹	\$1,500 - \$2,000	Lump sum on application	Prior to commencing operations	Government agencies and bonding companies.
Lease Deposits ¹⁰	\$0 - \$1,000	Lump sum	Prior to commencing operations	Landlord.

CATEGORY OF INVESTMENT	AMOUNT	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAID
Other Deposits ¹¹	\$500 - \$1,500	Terms vary	When you engage the service	Utilities, leased equipment vendors, alarm company, telephone company.
Your Out-of-Pocket Expenses While Attending Training ¹²	\$700 - \$2,400	Terms vary	Terms vary	Airfare, ground transportation, meals, lodging, etc..
Additional Funds for Operating Expenses during the First 3 Months of Operation ¹³	\$15,000 - \$30,000	Terms vary	Amount varies over the next 3 months	Prior to and during the 3 month period after commencing operations.
Total	\$151,450 - \$183,400	(Does not include real estate acquisition costs)		

See Notes below. Typically, all initial investment amounts are non-refundable except the E-2 Investor Visa Initial Marketing Expense Amount and the E-2 Investor Visa Franchise Real Estate Management Software Payment amount if prior to the franchisee beginning to operate the Franchised Business the franchisee's E-2 Investor Visa application is denied by the United States government.

NOTES:

- ¹ See Item 5 of the Disclosure Document for more detailed information.
- ² You will need 700 to 1,200 square feet of office space to operate the business, which may be leased office space. We have provided an estimate for any leasehold improvements that may be required for leased office space. You must operate the Franchised Business from an approved office location within 90 days of signing the Franchise Agreement, unless we have provided our approval in writing of an extension of time to open the office location.
- ³ The estimated investment needed for exterior signage at your office location or the entrance to your executive suite in a shared space.
- ⁴ The estimate for required office furniture, including a conference table, desks, chairs, etc. The estimate also includes an initial supply of yard signs and lock boxes.
- ⁵ You will need to purchase or lease 1 desktop personal computer that complies with our specifications. The estimate includes 3 months of the software license fee. The estimate includes other required office equipment such as a printer, scanner, and related supplies.
- ⁶ You must spend at least \$3,000 for the required initial marketing program.
- ⁷ The cost of insurance provides for the first year premium for general business liability, property/casualty insurance, and workers' compensation. You will be required to maintain

insurance with the following minimum coverage levels: \$500,000 general liability per occurrence, \$1,000,000 aggregate limit, \$500,000 professional liability (Errors and Omissions), workers' compensation as the law requires, \$500,000 vehicle liability for non-company owned automobiles and business interruption covering loss of income, extra expenses, crime and fraud, all policies naming us as an additional insured.

- 8 Professional fees may include setting up a corporation or other business entity, filing the necessary forms, setting up an accounting system, etc.
- 9 Your franchise must be under the direct control of a Managing Owner. This is an estimate of any required state licensing fees for the franchisee entity and the Managing Owner and designated broker of record. Also, this estimate includes initial fees to join the National Association of Residential Property Managers (www.narpm.org) and the National Association of Realtors (www.realtor.com), which organizations you must join.
- 10 The low estimate is for 1 month's lease deposit for a lower cost location and the high estimate is for 2 months' lease deposit for a more expensive location.
- 11 This estimate includes any required deposits for utilities and leased equipment, including a copier and the telephone system.
- 12 You must attend 3 days of training at our main office in St. Petersburg, Florida. This is our estimate of your potential travel and living expenses to attend the training course.
- 13 Additional funds are an estimate of the amount of cash required to cover any operating expenses during your first 3 months of operation.

Neither we, nor any affiliate finance any part of your initial investment. These expenses are estimates of your initial investment in one location prior to commencing operations and for the first three months after beginning to operate the business. We cannot guarantee that you will not have additional expenses starting the business. Your costs will depend on how closely you follow the ALL COUNTY® Operations Manual, your management skill, experience and business acumen, local economic conditions, the acceptance by local consumers of our approved services/goods, prevailing wage rates, competition, etc. We make no estimate regarding real estate acquisition costs. We do not require you to acquire real estate, other than your lease, to operate your ALL COUNTY® business. We relied upon personal experience and our affiliate's experience in opening a similar business to the Franchise Business in compiling these estimates. You should review these figures carefully with a business advisor before making any decision to purchase the franchise.

ITEM 8

RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

We attempt to negotiate purchase agreements with approved suppliers for the benefit of our company locations and franchisees. Approved suppliers and specifications are contained in our Operations Manual. Neither we, nor any persons affiliated with us, are currently the only approved suppliers for any products or services.

Approved Suppliers. We may require that you purchase all specified services and products from us, our affiliate, or our designated approved supplier, as we may specify periodically to you during the term of the Franchise Agreement. Approved suppliers and specifications are determined based on the current needs for operating the Franchise Business. We evaluate approved suppliers based on price, service, quality, and other commercially reasonable benchmarks. The identity of approved suppliers and these specifications are updated periodically in writing by modifying the appropriate sections of the Operations Manual. We will send you modified sections by updating our web site, through the United States mail, or by any other commercially reasonable means.

Proposed Suppliers. We have procedures in our Operations Manual for approving vendors and suppliers you propose. It takes up to 90 days to evaluate new vendors or suppliers. We may approve or disapprove any supplier, and we may approve a supplier conditionally, provided however, that approval will not be unreasonably withheld. If you propose to use any brand and/or supplier that is not then approved by us, then you must first notify us in writing. You must submit sufficient information, specifications and samples concerning the brand and/or supplier so that we can decide whether the brand complies with our specifications and standards and/or such supplier meets our approved supplier criteria. In evaluating any supplier you propose, we will, subject to reasonable restrictions and conditions to protect our trade secrets and confidential information, disclose to the proposed supplier applicable standards, specifications, processes, and procedures for the item in sufficient detail to enable the proposed supplier to demonstrate fully its capacity and capabilities to supply the items. Within 90 days after we receive all requested information, we will communicate to you in writing our decision to approve or disapprove your proposed supplier.

We may prescribe procedures for the submission of requests for approval and impose obligations on approved suppliers, which will be incorporated in a written license agreement with the supplier. We may obtain from you and/or the approved supplier's reimbursement of our reasonable costs and expenses incurred in the approval process and on-going monitoring of the supplier's compliance with our requirements. We do not act as an agent, representative or in any other intermediary or fiduciary capacity for you in our relationship with an alternative supplier you propose and we approve. We may impose limits on the number of approved suppliers. We have the right to monitor the quality of goods or services provided by approved suppliers in a manner we deem appropriate and may terminate any supplier who does not meet our quality standards and specifications, as may be periodically in effect. We may disapprove any supplier whom we previously approved, and you may not, after receipt of notice of disapproval, reorder from any supplier we have disapproved.

We or our affiliate may be approved suppliers for any items. We formulate and modify, at our sole business judgment, specifications and standards we impose on Franchisees and suppliers. Specifications and standards are issued to Franchisees through our Operations Manual and to suppliers by written agreement. Other than us, Kwikrents, Inc., and All County Property Management and Realty, Inc., there are no other suppliers to the Franchise Business in which any of our officers owns an interest.

Computer Hardware and Software. You must use specified software and hardware for the Franchise Business. You must use designated real estate management software as part of the Franchise Business. Any computer software and hardware we require you to use is not our proprietary property. We have the right to develop proprietary software.

You must use our required, customized version of Rent Manager® real estate management software as part of the Franchise Business. You will be required to sign an “Activation Agreement” with London Computer Systems, Inc. as a condition of using the Rent Manager® software. A sample copy of the Activation Agreement is included as Exhibit G to this Franchise Disclosure Document.

Insurance. You must maintain in force: (a) commercial general liability (including completed operations/product liability) insurance and blanket liability insurance; (b) All Risk property insurance, including fire and extended coverage, vandalism and malicious mischief insurance, for 100% of the replacement value of your ALL COUNTY® franchise and its contents; and (c) any other insurance policies, including without limitation errors and omissions insurance, business interruption insurance, automobile insurance, sexual harassment insurance, unemployment insurance, excess umbrella insurance and worker’s compensation insurance (with a broad form all-states endorsement), as we may determine periodically and as required by law. All insurance policies must: (1) be issued by carriers approved by us; (2) contain the types and minimum amounts of coverage, exclusions and maximum deductibles as we prescribe periodically; (3) name us and our affiliates as additional insureds; (4) provide for 30 days’ prior written notice to us of any material modification, cancellation or expiration of such policy; and (5) include such other provisions as we may require periodically.

Identified below is an outline of the standard types of insurance and minimum policy limit amounts that currently we require for franchised ALL COUNTY® businesses. If your state requires greater coverage amounts for the categories listed below, you must obtain and maintain coverage as required by your state. We may require you to use our designated insurer as a condition of the Franchise Agreement.

<u>Policy Type:</u>	Commercial General Liability Package	
<u>Term:</u>	12 Months	
<u>Policy Limits:</u>	Each Occurrence Limit	\$1,000,000
	Medical Expense Limit	\$10,000
	Personal & Advertising Injury Limit:	\$1,000,000
	General Aggregate Limit	\$2,000,000
	Products-Completed Operations Aggregate Limit:	\$2,000,000

<u>Policy Type:</u>	Business Automobile Liability Package	
<u>Term:</u>	12 Months	
<u>Policy Limits:</u>	Covered Autos Liability Limit:	\$1,000,000

Workers’ Compensation: Statutory (with All States Broad Form)

The total estimated proportion of all required purchases and leases in relation to all purchases and leases you will make in establishing the business is 10% to 12%. The total estimated

proportion of all required purchases and leases in relation to all purchases and leases you will make in operating the business is less than 30%.

We do not provide other material benefits to you; for example we do not provide any special renewal privilege or additional franchises based on your use of our designated or approved sources.

We may terminate your Franchise if you purchase services and goods that are not according to our specifications or that are not from our approved suppliers.

Neither we, nor our affiliate, derived any revenue from required purchases or leases from us or from our approved suppliers during our fiscal year ending December 31, 2024.

There are no purchasing or distribution cooperatives at this time.

ITEM 9

FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

Obligation	Section in Franchise Agreement	Disclosure Document Item
a. Site selection and acquisition/ lease	8	7, 11
b. Pre-opening purchases / leases	8, 9, 10	6, 7
c. Site development and other pre-opening requirements	6, 8, 9, 10, 11	7, 11
d. Initial and ongoing training	10	11
e. Opening	6.1	11
f. Fees	2, 3, 10, 13.1.8, 17.1.1, 17.5, 20.4.5, 21.2, 25.9	5, 6
g. Compliance with standards and policies / Operations Manual	4, 12	11
h. Trademarks and proprietary information	14, 15, 23.2, 23.3	13, 14
i. Restrictions on products/services offered	12.2.3, 12.5	16
j. Warranty and customer service requirements	12.2.14	Not applicable
k. Territorial development and sales quotas	4	12
l. Ongoing product/service purchases	13.1.2	8
m. Maintenance, appearance and remodeling requirements	9, 21.1	7, 11

Obligation	Section in Franchise Agreement	Disclosure Document Item
n. Insurance	11.5, 12.2.13	7
o. Advertising	13.1.4, 17	6, 7, 11
p. Indemnification	24.4	Not applicable
q. Owner's participation/management/staffing	4, 5, 12.2.8	11, 15
r. Records/reports	12.2.12, 18	6
s. Inspections/audits	19	6, 11
t. Transfer	20	17
u. Renewal	21	17
v. Post-termination obligations	23	17
w. Non-competition covenants	16, 23.4	17
x. Dispute resolution	25.9, 25.11, 25.12	17
y. Other	Not Applicable	Not Applicable

ITEM 10

FINANCING

We do not offer direct or indirect financing. We do not guarantee you note, lease or obligation.

ITEM 11

FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

Except as listed below, All County Property Management Franchise Corp. is not required to provide you with any assistance.

Pre-Opening Obligations

Our obligations prior to commencing operation of your ALL COUNTY® Franchise Business (see Franchise Agreement Articles 1, 8.2, 10, 11, 12, 13) may include:

Operations Manual (Franchise Agreement Article 12.1). We offer our Operations Manual as guidance in the operation of your Franchise Business. You must follow the terms of the Operations Manual's current edition. We may update or revise the Operations Manual from time to time. We will provide you with these updates. Prior to purchasing a franchise, we will provide you with the opportunity to view our Operations Manual at our main office in St. Petersburg, Florida.

Territory and Site Selection (Franchise Agreement Article 1.2. and Appendix B). If you have not already selected a potential territory, we will assist by providing advice in territory selection. Our concerns regarding your choice of a territory for your Franchise Business include many factors. We must approve your proposed franchise location. Our approval of your franchise

location does not guarantee success in the territory, nor does this approval imply a warranty as to any aspect of the location or territory.

We do not provide assistance with conforming your business premises to local ordinances and building codes. We will not provide direct assistance in obtaining any required permits needed to operate the Franchise Business at the business location, and we will not provide direct assistance with constructing, remodeling, or decorating the business premises. We will not provide assistance to you with hiring or training your employees beyond providing general guidance in our Methods of Operation. We will provide written specifications as to how the business premises must appear. Generally we will not own your business premises or lease the business premises to you.

We are not obligated to assist you in establishing prices at which you may offer goods or services, although we will advise you in how you may elect to set prices for our approved services in relation to your local market.

Our approval of your Franchise Business office will be based primarily on proximity to any existing franchise locations, lease terms, suitability of the location for activities of the business, zoning, parking, and general neighborhood. We will provide our decision of the acceptability of any proposed site you submit for your franchise location within 7 days of receipt of all required information concerning the proposed site. We must approve a proposed site within 120 days after you sign the Franchise Agreement or we may terminate the Franchise Agreement and keep your initial franchise fee, unless otherwise in our business judgment we agree to extend the amount of time for you to find a suitable site.

Training

Pre-Opening (Franchise Agreement Article 10.1.). Pre-opening training will consist of both required pre-opening training and related on-the-job activities at your location that may be provided virtually or remotely, as well as an initial training program which typically will be held in-person at our designated training location, currently in St. Petersburg, Florida. Pre-opening training at your location will consist of both classroom and on-the-job activities that you will need to perform pursuant to our guidance in order to open the Franchised Business. We may elect to provide your initial training program virtually or remotely, in our sole business judgment.

Training is held during specified times of the year. Typically the initial training program is held once a month, depending on the need to train new franchisees. The initial training program will consist of 3 days of training for your owners you elect to enroll in the training program. Additional individuals decided upon by mutual approval will be charged \$300 per person. We may increase or decrease the amount of time for training at any time. Your Managing Owner must attend and successfully complete all pre-opening training within 90 days of signing your Franchise Agreement and prior to the opening of your Franchise. Failure of the Managing Owner to successfully complete all required initial training to our satisfaction may result in termination of our Franchise Agreement. The instructional material we provide may consist of our Operations Manual, electronic media, checklists, demonstrations, practice and quizzes.

Although there is no additional charge for your pre-opening training, you will be responsible for all expenses incidental to the training, such as any related travel and lodging expenses.

The pre-opening course and related on-the-job activities you must perform before opening the Franchised Business will consist substantially of the following:

PRE-OPENING TRAINING AND RELATED ACTIVITIES

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF ON THE JOB TRAINING	LOCATION
All County Orientation Course	1	0	Online
All County Basic Property Management Course 1 & 2	4	0	Online
Licensure and Qualifying Broker, State and Local Requirements	4	0-180	Remotely
Operational Platform Set Up	40	40-60	Remotely
Office Management and Set Up	12	20-60	Remotely
Website and Social Media Set up	6	20-40	Remotely
Market Research and Business Plan Completion	8	30-60	Remotely
Vendor and Service Provider Integration	8	24	Remotely
Review of Operations	8	24	Remotely

Our initial training program will be provided substantially as follows:

INITIAL TRAINING PROGRAM

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF ON THE JOB TRAINING	LOCATION
Administration	2	0	Monticello, Florida
Real Estate Management Operations	2	0	Monticello, Florida

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF ON THE JOB TRAINING	LOCATION
Software Training	4	0	Monticello, Florida
Staff Management - Recruitment - Hiring - Policies - Job Description - Scheduling	4	0	Monticello, Florida
Customer Service and Marketing - Procedures and Policies - Advertising and Marketing - Community Relations	8	16	Monticello, Florida

It is the nature of the ALL COUNTY® business that all subjects are integrated into the training program, and that there are no clear delineations between the subjects being learned. Patrick Capozza is our Vice President of Franchise Training and Support and has experience in training our franchisees in all training subject areas since 2011.

Commencement Assistance (Franchise Agreement Article 10.1.3.). In addition to the Pre-Opening Training, our representative will provide 2 days of assistance to you in your Territory that will be provided within 60 days after your office opens for business.

Annual Training (Franchise Agreement Article 10.2.). Additional training will be provided annually and we require you to attend annual training at your expense at our training location or at another designated location.

Additional and Refresher Training (Franchise Agreement Article 13.1.8). We will furnish additional guidance and assistance through periodic training programs. If you request or if we require, we will provide additional training for your employees. All of the expenses that we incur in connection with such additional or refresher training, including per day charges and travel and lodging expenses for our representatives, will be your responsibility. Typically we may charge \$300 per day for any additional training we provide if we elect to charge you for the training.

Equipment, Signs, Fixtures, and Supplies (Franchise Agreement Section 9). We will provide you with indirect assistance in obtaining equipment, signs, fixtures, and supplies by providing a written list of any items needed to operate the Franchise Business. We will provide you with written specifications for any required items and we will provide you with a written list identifying any approved suppliers for equipment, signs, fixtures, or supplies. We will not deliver or install any equipment, signs, fixtures, and supplies.

We estimate the length of time between the signing of the Franchise Agreement or the first payment of consideration for the Franchise Business and the opening of the Franchise Business is 60 to 120 days. This time period may be affected by your ability to attend initial training, become properly licensed, obtain a designated broker of record, find a site to operate the Franchise Business, and/or purchase materials and supplies. You must begin operating the Franchise Business within 120 days after execution of the Franchise Agreement.

Continuing Obligations

Operating Assistance. We will respond to your questions regarding operational issues and provide support on an as-needed basis.

Advertising and Marketing. We may administer an Advertising Fund, using it to prepare and produce advertising, public relations, market research and promotional programs in media we select, potentially including print, radio, television, or internet, including the ALL COUNTY® website. This may be done in house or through outside vendors. The advertising and marketing efforts may be national, regional or local. There is no guarantee that these efforts will be effective in your geographic area or that any given advertising campaign will be run in your area.

2. The Advertising Fund is funded by advertising and marketing fees paid by Franchisees. Currently, the monthly Advertising Fund Fee for all franchisees is the greater of 1% of Gross Revenue or \$195 and all franchisees contribute at the same percentage rate. During our most recently concluded fiscal year ending December 31, 2024, of the collected Advertising Fund monies we spent, 26% was spent on website development services, 51.8% was spent on client retention, and 22.2% was spent on marketing and public relations.

We (or our affiliates) may, in our sole business judgment, contribute to the Advertising Fund. There is no obligation for us to contribute to this fund. The fees contributed by Franchisees are not in a “trust,” and are not held by us in any fiduciary or similar special relationship. No relationship is created beyond an ordinary commercial relationship for our mutual economic benefit.

In any fiscal year, we may spend an amount greater or less than the contributions to the Advertising Fund for that year. We may carry over deficits or surpluses from year to year. We will separately account for the Advertising Fund and will provide an annual compiled statement of the Advertising Fund upon your written request. We are under no obligation to refund any unspent contributions when the Franchise Agreement is terminated or expires.

The Advertising Fund will not be used to defray any of our general operating expenses, except for such reasonable salaries, administrative costs, travel expenses and overhead as we may incur in activities related to the administration and activities of the Advertising Fund and its programs. The Advertising Fund is not audited, and there are no restrictions under the terms of the Franchise Agreement that it must be audited at any time. (Franchise Agreement Articles 17.1. through 17.4.). The Advertising Fund will not be used to solicit the sale of franchises.

In addition to the your contribution to the Advertising Fund, you must spend not less than \$3,000 initially for local advertising and promotion of your Franchise Business and on an ongoing basis each month you must spend not less than \$1,500 for local advertising and promotion of your Franchise Business.

We will provide you with start-up marketing materials and templates. There is no guarantee of success from these materials. You may use any advertising or promotional materials you have developed after we have approved the materials. You must submit samples of all proposed advertising, promotional and marketing materials to us for approval before you use them and we will approve or disapprove of them within 15 days after our receipt of the proposed materials.

Presently, there are no advertising cooperatives or franchisee advertising councils involved in the advertising process, although there are no restrictions on our right to require advertising cooperatives or franchisee advertising councils to be formed, changed, dissolved or merged. Presently we do not have any existing policies in place regarding the formation of any franchisee advertising council, but if we establish one, we will communicate all the policies of the council to you through written updates to our Operations Manual or to our Methods of Operation. The written policies of any franchisee advertising council may include information on how members of the council are selected and whether the council serves in an advisory capacity only or has operational or decision-making power.

We may establish or approve local and/or regional advertising cooperatives in your local or regional areas, covering the geographical areas we may designate in our sole business judgment. Membership in any advertising cooperative will be defined by a geographic area and we will manage the advertising cooperative. The decision whether to join any advertising cooperative will be voluntary for both company owned and franchisee owned locations and franchisees will not be required to join any advertising cooperative. The maximum amount any franchisee will be required to contribute to an advertising cooperative is 1% of annual Gross Revenue. We will allow you to review any governing documents for any advertising cooperative before you decide whether to join it.

Computer Requirements. You must use our required, customized version of Rent Manager® real estate management software as part of the Franchise Business. You will be required to sign an “Activation Agreement” with London Computer Systems, Inc. as a condition of using the Rent Manager® software. A sample copy of the Activation Agreement is included as Exhibit G to this Franchise Disclosure Document. London Computer Systems, Inc.’s principal business address is 1007 Cottonwood Drive, Loveland, OH 45140, Phone: 800-669-0871.

There is a \$150 per seat initial software setup fee for each seat and you must pay us a monthly software license fee, which is presently \$250 for the first seat and \$60 for each additional seat. Also, you must pay us a website and e-mail hosting and maintenance fee, which is presently \$65 a month. Any software or hardware we require you to use is not proprietary to us. You will need to purchase or lease a desktop personal computer that complies with our specifications. We estimate the cost of purchasing the desktop computer will be \$500 to \$1,000. You will use the personal computer to communicate with us through the Internet, as well as to create correspondence and records related to the franchise. Also, you will need a computer printer and

scanner, and we estimate the cost of purchasing or leasing these items will be \$500 to \$1,000. We estimate the annual cost to be less than \$500 for any optional or required maintenance, updating, upgrading, or support contracts relating to your computer system. We approve suppliers for hardware and software. You are responsible, at your own expense, for upgrading all computer hardware and software in order to bring the franchise into compliance with our system standards. There are no restrictions on our ability to require computer hardware or software upgrades during the term of the Franchise Agreement. There are no contractual limitations on our ability to have independent access to any information related to the franchise business that will be generated or stored on any computers required to operate the franchise business. Typically, the types of information we might access could relate to your customer accounts, billing, accounting, required reporting, or compliance with our operating requirements. We have the right, as often as we deem appropriate, including on a daily basis, to access the computer systems that you are required to maintain in connection with the operation of the franchise and to retrieve all information relating to the operation of the franchise. (Article 18.2.)

Website. You must participate in the ALL COUNTY® website on the Internet or other on-line communications, including our intranet system. You may not separately register any domain name or operate any website containing any of our Marks without our written approval. We determine the content and use of the website and have the right to establish the rules under which franchisees may or must participate in the website or separately use the Internet or other on-line communications. We retain all rights relating to the ALL COUNTY® website and may alter or terminate the website.

ITEM 12

TERRITORY

Territory. You will be granted a specific territory (the “Territory”) in which to locate your Franchise Business office and market your services. Your Territory will be defined as a specific geographic area identified using commonly understood state, county, municipal, street, landmark or postal area definitions. A typical territory will not contain a population exceeding 250,000 and will contain a population of at least 50,000. We will not establish or locate, or license another person to establish or locate, another ALL COUNTY® business office within your Territory.

The Territory area for your ALL COUNTY® business office you are granted will be determined after negotiation between you and us, carefully considering where you want to be located and whether the proposed area is available. No other ALL COUNTY® business office will be physically located in your Territory and that no other ALL COUNTY® business shall be authorized to conduct grass-roots marketing efforts in your Territory, defined as conducting direct mail campaigns or physically visiting real estate offices or other businesses in your Territory for the purposes of soliciting referrals. You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control.

Activity Outside of Territory. You have the right to provide services to customer account locations located up to 50 miles from the principal business address for the Franchised Business.

We have the right to establish ALL COUNTY® business offices anywhere outside your Territory. Except for conducting grass-roots marketing efforts in your Territory, defined as conducting direct mail campaigns or physically visiting real estate offices or other businesses in your Territory for the purposes of soliciting referrals, we, our affiliates, or other franchisees have the right to conduct radio, television, or other advertising, or service customer accounts inside your Territory. We have the right to sell services and any ancillary products, whether or not using the Marks, inside or outside your Territory through distribution channels other than ALL COUNTY® businesses, including offering real estate advertising and listing services through Internet websites or through published materials that are distributed in your Territory. We do not have to pay you any compensation for soliciting or accepting orders inside your Territory.

You do not have the right to use other channels of distribution, such as the Internet, catalog sales, telemarketing, or other directed marketing to make sales outside your Territory, unless we provide you with our prior written consent. You do not receive any options, rights of first refusal, or similar rights to acquire additional franchises. We do not have to pay you any compensation for soliciting or accepting customer accounts from within your Territory.

Neither we nor our affiliate operate or plan to operate or franchise businesses under a different trademark that will sell similar services or goods to those of the Franchise Business.

We or our other franchisees may reasonably enter into agreements to provide services to national or regional companies. These agreements may require our affiliate-operated or franchisee-operated businesses to provide necessary services to all the national or regional company's locations, and some of these locations may be within your Territory. In the case of an agreement under which the customer will pay a fixed amount for services at all locations listed in such agreement, we will reasonably allocate the fixed amount among the businesses performing such services.

Continuation of Your Territory Rights. In order to retain the right to operate the Franchise Business in the Territory you must meet the performance standards in the Franchise Agreement. The configuration of your Territory will not change except by mutual agreement of you and us. By signing our standard Franchise Agreement, you do not receive any options, rights of first refusal or similar rights to acquire additional franchises.

We may approve relocation of your office for the Franchise Business within the Territory after you provide us with all required information concerning the proposed site to which you want to relocate. Our approval of the relocation of your office will be based primarily on lease terms, suitability of the location for activities of the business, zoning, parking, and general neighborhood. We will provide our decision of the acceptability of any proposed relocation office site you submit within 20 days of receipt of all required information concerning the proposed site.

Minimum Performance. Your rights in and to your Territory and the Franchise Agreement are dependent upon your meeting minimum standards of performance during the term of the Franchise Agreement. You must attain or exceed the requirements for Gross Revenue contained in the Franchise Agreement (Article 4.3). You must attain or exceed each minimum requirement (the "Requirement") for Gross Revenue identified below for each respective specified

period. Upon your first failure to attain the required Requirement, you may cure the failure by paying any Royalty Fee and Advertising Fund contribution owed to us. Upon your second failure to attain the specified Requirement, then we may terminate the Franchise Agreement or otherwise we may elect to render all or any portion of the Territory as non-exclusive.

Minimum Gross Revenue Requirements.

No minimum total Gross Revenue Requirement for the initial 365 days period during the Term of the Franchise Agreement.

\$150,000 minimum total Gross Revenue Requirement for the next consecutive second 365 days period during the Term of the Franchise Agreement.

\$250,000 minimum total Gross Revenue Requirement for each remaining consecutive 365 days period during the Term of the Franchise Agreement.

These standards are the minimum performance required of you and are not intended as a financial performance representation.

ITEM 13

TRADEMARKS

The ALL COUNTY® service marks listed below are registered with the United States Patent and Trademark Office (“PTO”). Since we have Principal Register federal registrations for the ALL COUNTY® service marks, we have certain presumptive legal rights granted by a registration.

Our principal trademarks are:

TRADEMARK	REGISTRATION NUMBER	DATE OF REGISTRATION	REGISTER
ALL COUNTY	4,617,268	October 7, 2014	Principal
	3,508,157	September 30, 2008	Principal

TRADEMARK	REGISTRATION NUMBER	DATE OF REGISTRATION	REGISTER
	5,637,568	December 25, 2018	Principal
OWNING RENTAL PROPERTIES JUST GOT EASIER	6,042,000	April 28, 2020	Principal

We have renewed each of our federal trademark registrations for Registration Numbers 4,617,268 and 3,508,157 above. For Registration Numbers 5,637,568 and 6,042,000 above, the respective initial 10 year federal trademark registration periods have not elapsed yet but we intend to renew each of those Registrations when the respective renewal filing is due.

You must follow our operating procedures when you use our trademarks and service marks (collectively “Marks”). You cannot use our Marks as part of your corporate name. You may not use our Marks in the event you wish to advertise the sale of your Franchise.

There are no currently effective material determinations of the PTO, Trademark Trial and Appeal Board, or the trademark administrator of any state or any court. There are no pending infringements, oppositions or cancellations concerning our principal Mark. There is no pending material litigation involving the principal Mark. There are no agreements currently in effect that significantly limit our rights to use or license the use of the principal Mark in a manner material to your ALL COUNTY® Franchise. We have submitted all required affidavits.

We have no actual knowledge of superior prior rights or infringing uses that could materially affect your use of the principal trademark in the state where your ALL COUNTY® Franchise may be located.

You must notify us immediately of any apparent infringement or challenge to your use of any Mark we license to you under the Franchise Agreement, or of any claim by any person of any rights in any Mark, and we have sole business judgment to take the actions we deem appropriate and the right to control exclusively any litigation, PTO proceeding or any other administrative proceeding arising out of any infringement, challenge or claim or otherwise relating to any Mark. You must sign any and all instruments and documents, render assistance and do any acts as may be necessary or advisable to protect and maintain our interests in any litigation or PTO proceeding or other proceeding or otherwise to protect and maintain our interests in our Marks.

If it becomes advisable at any time in our business judgment for us and/or you to modify or discontinue the use of any Marks and/or use one or more additional or substitute trademarks or

service marks, you are obligated to comply with our directions within a reasonable time after receiving notice from us. We are not obligated to reimburse you for any loss of revenue attributed to any modified or discontinued Marks or for any expenditures you make to promote a modified or substitute trademark or service mark.

We will indemnify you against, and reimburse you for, all damages for which you are held liable in any proceeding arising out of your authorized use of any Mark under the Franchise Agreement and, except as provided in the Franchise Agreement, for all costs you reasonably incur in defending any claim brought against you or any proceeding in which you are named as a party, if you have timely notified us of the claim or proceeding and you and your owners are in compliance with the Franchise Agreement and all other agreements entered into with us and our affiliate(s). In our or our affiliate(s)' sole business judgment, we will be entitled to prosecute, defend or settle any proceeding arising out of your use of any Mark, and, if we or our affiliate(s) decide to prosecute, defend or settle any matter, we will have no obligation to indemnify or reimburse you for any fees or disbursements of counsel you retain.

ITEM 14

PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

At this time, we do not hold any patents and don't have any pending patent applications. We do claim copyright protection for our Operations Manual, advertising materials and certain other proprietary documents. We have not filed a registration of these copyrights due to public disclosures which would be necessary to do so.

We are not obligated to protect any patents, patent applications, or copyrights, nor are we obligated to defend you against any claims arising from your use of any patented or copyrighted items. The Franchise Agreement does not require us to take any affirmative action when notified of a patent or copyright infringement. We have the right to control any litigation relating to any patent or copyright. We are not obligated to participate in the defense of a franchisee or indemnify the franchisee for expenses or damages in a proceeding involving a patent, patent application, or copyright licensed to the franchisee. We may require you to modify or discontinue using any subject matter covered by a patent or copyright and you are required to comply with any instructions we specify to you relating to the use of a patent or copyright.

The Operations Manual, operating methods, business procedures and all client information, including names, addresses and all financial information are considered confidential and proprietary information. You may not use this information in any other business or in any other way not authorized by us in writing.

ITEM 15

OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

For each Franchise location, you must designate one Managing Owner, as defined in the Franchise Agreement. You will provide us with the name and necessary contact information, such as address and telephone numbers, of this person. In the event we need to contact you, we will contact the Managing Owner. This person shall have all authority necessary to carry out daily business decisions, answer any questions or requests we have, and bind you. If required in your state, your Franchise Business must at all times have a designated broker of record who is registered with the state authorities in any state in which you will be operating the Franchise Business.

The person responsible for the day to day management and operation of the Franchise must have successfully completed the pre-opening training. This may be your Managing Owner or a designated “on-premises” manager. The “on-premises” manager need not have an equity share in the Franchise. If you have an “on-premises” manager distinct from your Managing Owner, those two people will need to maintain sufficient contact with one another so that we will not need to contact the “on-premises” manager separately from our contact with the Managing Owner.

You and your employees are subject to certain confidentiality requirements. You and your owners are also subject to a covenant not to compete.

You must individually guarantee performance under the Franchise Agreement. Depending on your form of ownership of the Franchise (for example, a corporation, limited liability company, etc.), all your owners may need to sign guarantees of performance, which may include a spouse if the spouse is an owner of the Franchise.

ITEM 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

Services and Products. You may only offer and sell those services and ancillary products that we have approved. You must offer all services and products that we designate as required for all franchisees. We may change, add or discontinue services and products that you must offer through your franchise. There are no limits on our right to do so.

If you propose to us to offer any services or products then not currently authorized by us under the Franchise Agreement and our Methods of Operation, you must submit to us, in writing, sufficient information that we require to determine whether you may offer the proposed services or products. We will notify you, in writing, within 90 days of our receipt of your inquiry, of our decision whether to allow you to offer the alternative services or products.

ITEM 17

RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

This table lists certain important provisions of the Franchise and related Agreements. You should read these provisions in the agreements attached to this Franchise Disclosure Document.

THE FRANCHISE RELATIONSHIP

<i>PROVISION</i>	<i>SECTION IN FRANCHISE AGREEMENT</i>	<i>SUMMARY</i>
a. Length of the franchise term	1.2	Term is 10 years.
b. Renewal or extension of the term	21	Successive 10 year terms may be granted if you are not in default of any provisions of the Franchise Agreement.
c. Requirements for franchisee to renew or extend	21.1	Renewal means continued rights to operate in the same Territory as identified in the initial Franchise Agreement. You may need to remodel your leasehold or bring the franchise into compliance with our system standards, and may need to sign a new franchise agreement. The renewal franchise agreement may contain terms or conditions that materially differ from your original Franchise Agreement.
d. Termination by franchisee	22.1	You may elect voluntarily to terminate the Franchise Agreement within 365 days of its Effective Date. Otherwise, you may only terminate the Franchise Agreement on any grounds available by law.
e. Termination by franchisor without cause	Not applicable	We will not terminate without cause.
f. Termination by franchisor with cause	22.2	Material, uncured breaches of the Franchise Agreement.
g. "Cause" defined – curable defaults	See 22.2	You may cure certain deficiencies in the operation of the franchise (such as payment to us of overdue amounts, submission of required reports, violation of health, sanitation or safety laws, failure to file the required number of tax returns, etc.) which if uncured would result in the termination of the Franchise Agreement.
h. "Cause" defined – non-curable defaults	See 22.2	Certain deficiencies in the operation of the franchise (such as you or your owners conviction of a felony, your disclosure of Confidential Information, you making a material misrepresentation or omission in connection with your purchase of the franchise, etc.) are inherently incurable and will result in termination of the Franchise Agreement.

<i>PROVISION</i>	<i>SECTION IN FRANCHISE AGREEMENT</i>	<i>SUMMARY</i>
i. Franchisee's obligations on termination/non-renewal	23	Pay us what you owe us; cease using the Marks; and follow our termination procedures; transfer all telephone numbers, clients, and accounts of the Franchise Business to us or our designee; give us all copies of your customer lists; cancel fictitious business names; adhere to the covenant not to compete in the Franchise Agreement.
j. Assignment of contract by franchisor	20.1	Fully transferable by us. However, no assignment will be made except to an assignee who, in good faith and judgment of the franchisor, is willing and financially able to assume the franchisor's obligations under the Franchise Agreement.
k. "Transfer" by franchisee - definition	20.3	Includes any transfer of ownership.
l. Franchisor approval of transfer by franchisee	20.2	Our approval of any transfer is required prior to your transferring the Franchise to a third party. However, will not unreasonably withhold our approval where the proposed transferee meets all our conditions for approval.
m. Conditions for franchisor approval of transfer	20.4	The proposed transferee must meet our standards as to character, financial resources, and willingness to assume the existing obligations under the Franchise Agreement, sign our then-current form of franchise agreement, and complete training.
n. Franchisor's right of first refusal to acquire franchisee's business	20.9	We can match any offer for your Franchise.
o. Franchisor's option to purchase franchisee's business	23.6	60-day option upon termination or expiration.
p. Death or disability of franchisee	20.6	A replacement Managing Owner must be trained.
q. Non-competition covenants during the term of the franchise	16.1	No direct or indirect interest in a Competitive Business.
r. Non-competition covenants after the franchise is terminated or expires	23.4	After termination or expiration of the Franchise Agreement, you may not operate a similar type of business for a period of 36 months within your Territory or within 50 miles from the outside perimeter of your Territory
s. Modification of the agreement	25.16	Must be in writing.

<i>PROVISION</i>	<i>SECTION IN FRANCHISE AGREEMENT</i>	<i>SUMMARY</i>
t. Integration/merger clause	25.18	Only the terms of the Franchise Agreement are binding (subject to applicable state law). Any representations or promises made outside the Disclosure Document and Franchise Agreement may not be enforceable.
u. Dispute resolution by arbitration or mediation	25.12	All disputes resolved by mediation or arbitration except for actions for declaratory or equitable relief, actions in ejectment or for possession of any interest in real or personal property, or actions which by applicable law can't be arbitrated. This provision is subject to applicable state law.
v. Choice of forum	25.14	Applicable law is that of the State of Florida, unless superseded by state law. State specific appendices are attached to the Franchise Agreement, and state specific addendums to the Disclosure Document are attached as Exhibit "D". This provision is subject to APPLICABLE state law.
w. Choice of law	25.13	Florida, except for arbitration which is covered by the Federal Arbitration Act. State specific appendices are attached to the Franchise Agreement and state specific addendums to the Disclosure Document are attached as Exhibit "D". This provision is subject to APPLICABLE state law.

ITEM 18

PUBLIC FIGURES

We do not currently use any public figure to promote our franchises or services. In the future we may elect to use a public figure to promote the franchise or services. You may not use any public figure or any other third party to promote your Franchise Business unless expressly authorized by our written consent.

ITEM 19

FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or

(2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

The information presented below is the only financial performance data provided relative to the purchase of an ALL COUNTY® franchise business, and this information is derived from data reported to us by our franchisees. The information presented below does not include any information relating to our company operated location. A number of characteristics of the included franchise outlets may differ materially from those of a franchise outlet that may be offered to a prospective franchisee, such as geographic location of the franchise, demographics of the franchise territory, economic stability of the franchise market, number of rental units available for lease in the franchise territory, amount and degree of competition in the franchise territory, the amount and medium of advertising selected by the franchisee, and a franchisee’s ability to manage the business.

HISTORIC PERFORMANCE

**2024 Franchise Gross Revenue for Franchise Businesses
Opening in 2023**

The represented subset is for all franchise locations that opened in 2023 and operated the entire calendar year of 2024. Our basis for inclusion of this data subset is to provide a representation of potential annual gross revenue that a new franchise location that has operated for only 1 full calendar year may derive. The represented subset does not include company owned locations. The total number of franchise locations included in the subset is 9. The total number of franchise locations that derived revenue all of 2024 was 68.

Average Annual Gross Revenue for the Subset	Median Annual Gross Revenue for the Subset	Highest Performing Franchise Location in the Subset	Lowest Performing Franchise Location in the Subset
\$110,112	\$86,528	\$255,885	\$19,014

Average Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 4 of 9 (44%).

Median Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 5 of 9 (55%).

**2024 Franchise Gross Revenue for Franchise Businesses
Opening in 2022**

The represented subset is for all franchise locations that opened in 2022 and operated the entire calendar year of 2024. Our basis for inclusion of this data subset is to provide a representation of

potential annual gross revenue that a franchise location that has operated for only 2 full calendar years may derive. The represented subset does not include company owned locations. The total number of franchise locations included in the subset is 4.

Average Annual Gross Revenue for the Subset	Median Annual Gross Revenue for the Subset	Highest Performing Franchise Location in the Subset	Lowest Performing Franchise Location in the Subset
\$285,245	\$218,793	\$602,688	\$100,707

Average Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 1 of 4 (25%).

Median Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 2 of 4 (50%).

2024 Franchise Gross Revenue for All Franchise Businesses Operational for Full 12 Calendar Months of 2024

The represented subset is for all franchise locations that operated the entire calendar year of 2024. The represented subset does not include company owned locations. The total number of franchise locations included in the subset is 68. Only franchise locations that were operational for all of the full calendar year of 2024 are included in the subset. The total number of franchise locations that existed at the end of the measurement period was 78.

Average Annual Gross Revenue for the Subset	Median Annual Gross Revenue for the Subset	Highest Performing Franchise Location in the Subset	Lowest Performing Franchise Location in the Subset
\$417,302	\$304,336	\$1,949,848	\$21,075

Average Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 25 of 68 (36%).

Median Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 33 of 68 (48%).

3 Year Period Average Annual Gross Revenue for Franchise Businesses Operational for Full Calendar Years of 2022 to 2024

The represented subset is for all franchise locations that operated for at least 3 full calendar years, and which operated the entire calendar year of 2022. Our basis for inclusion of this data subset is to provide a representation of potential annual gross revenue that mature franchise locations that

have operated for at least 3 full calendar years may derive. The represented subset does not include company owned locations. The total number of franchise locations included in the subset is 56. Only franchise locations that were operational for all of the full calendar years of 2022 to 2024 are included in the subset.

Average Annual Gross Revenue for the Subset	Median Annual Gross Revenue for the Subset	Highest Performing Franchise Location in the Subset	Lowest Performing Franchise Location in the Subset
\$431,810	\$326,503	\$1,799,722	\$30,133

Average Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 20 of 56 (35%).

Median Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 27 of 56 (48%).

**5 Year Period Average Annual Gross Revenue for Franchise Businesses
Operational for Full Calendar Years of 2020 to 2024**

The represented subset is for all franchise locations that operated for at least 5 full calendar years, and which operated the entire calendar year of 2020. Our basis for inclusion of this data subset is to provide a representation of potential annual gross revenue that mature franchise locations that have operated for at least 5 full calendar years may derive. The total number of franchise locations included in the subset is 46. Only franchise locations that were operational for all of the full calendar years of 2020 to 2024 are included in the subset.

Average Annual Gross Revenue for the Subset	Median Annual Gross Revenue for the Subset	Highest Performing Franchise Location in the Subset	Lowest Performing Franchise Location in the Subset
\$430,829	\$338,031	\$1,458,438	\$45,197

Average Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 18 of 46 (39%).

Median Annual Gross Revenue: The total number of franchise locations in the subset that achieved the performance shown above was 23 of 46 (50%).

Written substantiation for the financial performance representation will be made available to prospective franchisees upon reasonable request.

Some outlets have earned this amount. Your individual results may differ. There is no assurance that you'll earn this much.

Notes

1. "Gross Revenue" includes the total revenue and other consideration from operating the franchise business, but excludes revenue from designated maintenance services, all federal, state or municipal sales, use or service taxes collected from customers and paid to the appropriate taxing authority, and all customer refunds, adjustments, credits and allowances actually made by the franchised business in compliance with our Methods of Operation.

Other than the preceding financial performance representation, All County Property Management Franchise Corp. does not make any financial performance representations. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Sandra Ferrera, Chief Executive Officer, All County Property Management Franchise Corp., 1700 66th St N, #402, St. Petersburg, Florida 33710, 855-245-7368, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

**Table No. 1
Systemwide Outlet Summary
For Years 2022 to 2024**

Column 1 Outlet Type	Column 2 Year	Column 3 Outlets at the Start of the Year	Column 4 Outlets at the End of the Year	Column 5 Net Change
Franchised	2022	61	63	+2
	2023	63	68	+5
	2024	68	78	+10
Company- Owned*	2022	5	8	+3
	2023	8	11	+3
	2024	11	10	-1
Total Outlets	2022	66	71	+5
	2023	71	79	+8
	2024	79	88	+9

*Our company locations are operated by our affiliate All County Property Management and Realty, Inc.

**Table No. 2
Transfers From Franchisees to New Owners (Other than the Franchisor)**

For Years 2022 to 2024

Column 1 State	Column 2 Year	Column 3 Number of Transfers
Florida	2022	1
	2023	0
	2024	0
Georgia	2022	0
	2023	0
	2024	1
Washington	2022	0
	2023	1
	2024	0
Totals	2022	1
	2023	1
	2024	1

Table No. 3
Status of Franchised Outlets For Years 2022 to 2024

Column 1 State	Column 2 Year	Column 3 Outlets at Start of Year	Column 4 Outlets Opened	Column 5 Termina- tions	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations- Other Reasons	Column 9 Outlets at End of the Year
Alabama	2022	0	0	0	0	0	0	0
	2023	0	0	0	0	0	0	0
	2024	0	1	0	0	0	0	1
Arizona	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
California	2022	8	0	0	0	1	0	7
	2023	7	1	0	0	0	0	8
	2024	8	0	0	0	0	0	8
Colorado	2022	5	0	0	0	0	0	5
	2023	5	0	0	0	0	0	5
	2024	5	1	0	0	0	0	6
Florida	2022	21	1	0	0	1	0	21
	2023	21	3	0	0	2	0	22
	2024	22	2	0	0	0	0	24
Georgia	2022	5	1	0	0	0	0	6
	2023	6	0	0	0	1	0	5
	2024	5	2	0	0	0	0	7
Idaho	2022	1	0	0	0	1	0	0
	2023	0	0	0	0	0	0	0
	2024	0	0	0	0	0	0	0
Illinois	2022	1	0	0	0	0	0	1
	2023	1	1	0	0	0	0	2

Column 1 State	Column 2 Year	Column 3 Outlets at Start of Year	Column 4 Outlets Opened	Column 5 Termina- tions	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations- Other Reasons	Column 9 Outlets at End of the Year
	2024	2	1	0	0	0	0	3
Kansas	2022	0	1	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
Maryland	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
Massachusetts	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	1	0	0	0	0	2
New Jersey	2022	0	1	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
New York	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
North Carolina	2022	2	0	0	0	0	0	2
	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
Ohio	2022	3	0	0	0	0	0	3
	2023	3	1	0	0	0	0	4
	2024	4	0	0	0	0	0	4
Oklahoma	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
Pennsylvania	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
South Carolina	2022	1	1	0	0	0	0	2
	2023	2	1	0	0	0	0	3
	2024	3	0	0	0	0	0	3
Tennessee	2022	1	0	0	0	0	0	1
	2023	1	0	0	0	0	0	1
	2024	1	1	0	0	0	0	2
Texas	2022	5	0	0	0	0	0	5
	2023	5	0	0	0	0	0	5
	2024	5	1	0	0	0	1	5
Utah	2022	0	0	0	0	0	0	0
	2023	0	0	0	0	0	0	0
	2024	0	1	0	0	0	0	1
Virginia	2022	0	1	0	0	0	0	1

Column 1 State	Column 2 Year	Column 3 Outlets at Start of Year	Column 4 Outlets Opened	Column 5 Termina- tions	Column 6 Non- Renewals	Column 7 Reacquired by Franchisor	Column 8 Ceased Operations- Other Reasons	Column 9 Outlets at End of the Year
	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Washington	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Wyoming	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Total	2023	61	5	0	0	3	0	63
	2024	63	8	0	0	3	0	68
	2022	68	11	0	0	0	1	78

The names, business addresses and telephone numbers of all of our franchise outlets as of January 28, 2025, are identified and categorized by each State in Exhibit F to the Franchise Disclosure Document.

Exhibit F to the Franchise Disclosure Document also identifies the name, city and state and telephone number of every franchisee who transferred an outlet within the last fiscal year.

Exhibit F to the Franchise Disclosure Document also provides the name, city and state and business telephone number (or if unknown, home number) of every franchisee who ceased doing business under the franchise agreement or had an outlet terminated, canceled, or not renewed within the last fiscal year.

Exhibit F to the Franchise Disclosure Document also identifies the name, city and state and telephone number of every franchisee who signed a franchise agreement with us but their franchise outlet was not operational as of December 31, 2024.

We do not have any franchisees who have not communicated with us within ten (10) weeks of the Issuance Date of this Franchise Disclosure Document.

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

During the previous three fiscal years, no franchisee signed any confidentiality clauses which restricted the franchisee from freely communicating with prospective franchisees concerning the franchisee's experience with the franchise system.

We do not have any trademark-specific franchisee organizations associated with the franchise system.

Table No. 4

Status of Company-Owned Outlets For Years 2022 to 2024

Column 1 State	Column 2 Year	Column 3 Outlets at Start of Year	Column 4 Outlets Opened	Column 5 Outlets Reacquired from Franchisees	Column 6 Outlets Closed	Column 7 Outlets Sold to Franchisees	Column 8 Outlets at End of the Year
California	2022	1	0	1	0	0	2
	2023	2	0	0	0	0	2
	2024	2	0	0	0	0	2
Florida	2022	1	0	1	0	0	2
	2023	2	0	2	0	0	4
	2024	4	0	0	0	0	4
Georgia	2022	0	0	0	0	0	0
	2023	0	0	1	0	0	1
	2024	1	0	0	0	1	0
Idaho	2022	0	0	1	0	0	1
	2023	1	0	0	0	0	1
	2024	1	0	0	0	0	1
Pennsylvania	2022	2	0	0	0	0	2
	2023	2	0	0	0	0	2
	2024	2	0	0	0	0	2
Texas	2022	1	0	0	0	0	1
	2023	1	0	0	0	0	1
	2023	1	0	0	0	0	1
Total	2022	5	0	3	0	0	8
	2023	8	0	3	0	0	11
	2024	11	0	0	0	1	10

Table No. 5
Projected Openings as of December 31, 2024

Column 1 State	Column 2 Franchise Agreements Signed But Outlet Not Opened	Column 3 Projected New Franchised Outlets in the 2025 Fiscal Year	Column 4 Projected New Company-Owned Outlets in the 2024 Fiscal Year
Alabama	0	1	0
Arizona	0	1	0
California	0	1	0
Colorado	1	0	0
Florida	0	3	0
Georgia	0	2	0
Illinois	0	1	0
Tennessee	0	1	0
Texas	0	2	0
Utah	1	0	0
Total	2	12	0

Our Fiscal Year ends on December 31.

ITEM 21

FINANCIAL STATEMENTS

Attached to this disclosure document in Exhibit B are our audited financial statements as of December 31, 2024, December 31, 2023, and December 31, 2022.

ITEM 22

CONTRACTS

Attached to this disclosure document in Exhibit A is our Franchise Agreement. Each of your owners, at any time during the term of the Franchise Agreement, will execute an agreement in the form that we prescribe (see Appendix C to the Franchise Agreement) undertaking to be bound jointly and severally by all provisions of the Franchise Agreement and any ancillary agreements between you and us that bind you.

A sample copy of the current general release form that we use as a condition of renewal or assignment/transfer is provided in Exhibit E to the Franchise Disclosure Document.

A sample copy of the Activation Agreement you will be required to sign as a condition of using the required Rent Manager® software is included in Exhibit G to this Franchise Disclosure Document.

ITEM 23

RECEIPTS

The Receipts to be signed by all prospective franchisees are attached in duplicate at the very end of this Franchise Disclosure Document in Exhibit I. You will sign and date one copy and give it to us at the time we present it to you. Your copy of the receipt is attached at the end of this Franchise Disclosure Document.

ALL COUNTY®
EXHIBIT A
TO THE FRANCHISE DISCLOSURE DOCUMENT
FRANCHISE AGREEMENT

FRANCHISE AGREEMENT

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**ALL COUNTY®
FRANCHISE AGREEMENT**

This **FRANCHISE AGREEMENT** (“Agreement”) is made and entered into this _____ day of _____, 20_____, by and between All County Property Management Franchise Corp., a Corporation formed under Florida law, with its principal business address at 1700 66th St N, #402, St. Petersburg, Florida 33710 (referred to in this Agreement as “Franchisor,” “we,” “us” or “our”), and _____, a [STATE/TYPE OF ENTITY] with its principal business address at _____ (referred to in this Agreement as “Franchisee,” “you,” “your” or “owner”).

DEFINITIONS. Words and phrases used frequently in this Agreement will have the meaning indicated:

“**Accounting Period**” means one calendar month.

“**Ad Fee**” means the amount of money that you are required to contribute to the Advertising Fund.

“**Advertising Fund**” means the pool of money controlled by All County Property Management Franchise Corp. for the purpose of advertising, marketing and other promotional activities to promote ALL COUNTY® businesses.

“**Affiliated Companies**” or “**Affiliate(s)**” means any person or company that, directly or indirectly, controls, is controlled by, or is under common control with, the referenced party.

“**Agreement**” or “**Franchise Agreement**” means this document, all its attachments, exhibits, stipulations and schedules and written modifications whenever made.

“**ALL COUNTY® business**” means a real estate property management services business operating under the Marks and using the Operating System that we, or any of our Affiliates, own and operate or license any other person or entity to own or operate.

“**Broker of Record**” means the designated real estate broker of record who is duly registered with the state authorities in any state in which you will be operating the Franchise Business, if required by your state or jurisdiction.

“**Business**” means your ALL COUNTY® business operated under this Agreement.

“**Competitive Business**” means any business that offers real estate management services, including any business that offers real estate property management services, real estate rental services, real estate listing and advertising services, or any other services that are the same or similar to those offered by ALL COUNTY® businesses, or any business that offers franchises or licenses to others to operate any business that offers real estate management services, including any business that offers real estate property management services, real estate rental services, real estate listing and advertising services, or any other services that are the same or similar to those offered by ALL COUNTY® businesses.

“**Corporation or Partnership**” includes, if applicable, reference to your formation as a limited liability company, limited liability partnership, or any other type of limited liability entity.

“**Effective Date**” means the date this Agreement becomes effective as designated on the Signature Page of this Agreement.

“E-2 Investor Visa Franchise” means a franchise where an Owner is a candidate for an E-2 Investor Visa in compliance with the laws of the United States of America.

“Franchisee” means the individual or entity inserted in the space at the beginning of the Agreement.

“Franchised Business” means your ALL COUNTY® business operated under this Agreement.

“Franchisor” means All County Property Management Franchise Corp.

“Gross Revenue” means the total revenue and other consideration from the Franchised Business, and whether from cash, check, or credit transactions, and including e-commerce transactions, but excluding Maintenance Revenue, excluding all federal, state or municipal sales, use or service taxes collected from customers and paid to the appropriate taxing authority, and excluding customer refunds, adjustments, credits and allowances actually made by the Franchised Business in compliance with our Methods of Operation.

“Guarantor” means any person who signs the Guaranty and Assumption of Obligations found in Appendix C to the Agreement.

“Location(s)” means your principal place of business and any other places where we authorize you to operate the Franchised Business.

“Maintenance Revenue” means all total revenue and other consideration you, any Owner, or any affiliated business entity derive from repairs and maintenance services to real property or equipment, including but not limited to painting, lawn care, preventative maintenance, cleaning, plumbing, and general repairs to real property or equipment.

“Maintenance Revenue Fee” means the percentage fee payable from you to us each month for any Maintenance Revenue you derive.

“Managing Owner” means the Owner of the Franchised Business that has all the authority necessary to carry out day to day business decisions, answer any questions or requests we have, and bind you.

“Manual” or “Operations Manual” means our confidential ALL COUNTY® Operations Manual which contains the required policies and procedures for the operation of the Franchised Business, and includes all specifications contained in the “Information Library” on our intranet site, or such substitute database as we may use, and all supplemental bulletins, memoranda, revisions and replacements.

“Marks” means the current and future trade names, trademarks, service marks and trade dress used to identify ALL COUNTY® businesses and the services and products offered by ALL COUNTY® businesses, including the “ALL COUNTY” mark.

“Marks Standards” means standards specified in the Manual for interior and exterior Mark-bearing signs, advertising, and other items and the use of these items in the Franchised Business.

“Methods of Operation” means the mandatory and suggested specifications, standards, operating procedures and rules that we prescribe for the operation of the Franchised Business.

“Minimum Gross Revenue Requirement” means the minimum Gross Revenue you must derive from the operation of the Franchised Business each calendar year during the Term of the Franchise Agreement.

“National Accounts” means regional or national businesses with which we’ve agreed to provide services to customers at certain National Account locations, which may include National Account locations within your Territory.

“Ongoing Website Hosting and Maintenance Fee” means the monthly fee you pay to us for ongoing access to our website and online systems.

“Operating Standards” means the standards specified in the Manual for customer service, hours, required services and products, and employee training.

“Operating System” means the plan and system as updated and revised from time to time for providing our real estate property management services using our software, accounting methods, merchandising, equipment selection, advertising, promotional techniques, personnel training and quality standards that feature the Marks and includes all proprietary materials, our Operating Standards, Marks Standards, and Technology Standards.

“Owner” means any person holding a direct or indirect, legal or beneficial ownership interest or voting rights in you (or a transferee of this Agreement and the Business or an interest in you), including, without limitation, any person who has a direct or indirect interest in you (or a transferee), this Agreement, the Franchise or the Business and any person who has any other legal or equitable interest, or the power to vest in himself any legal or equitable interest, in the revenue, profits, rights or assets thereof. References to a “controlling interest” in you mean thirty three and one-third percent (33.33%) or more of your voting shares or other voting rights if you are a corporation or partnership owned by three (3) or more persons; otherwise, fifty percent (50%) or more of your voting shares or other voting rights will constitute a “controlling interest.”

“Person” means any natural person, corporation, limited liability company, general or limited partnership, unincorporated association, cooperative or other legal or functional entity.

“Professional Organization Fees” means the fees you pay to join any industry professional organization that we require you to belong during the Term of the Agreement.

“Reconciliation Assistance Program” means our designated program in which we will assist you in reconciling specified bookkeeping and accounting data relating to the operation of the Franchised Business, as identified in Appendix E to the Agreement.

“Reconciliation Assistance Program Fee” means any amount payable from you to us for your mandatory or voluntary participation in the Reconciliation Assistance Program.

“Revenue Statements” means the periodic reports you send us that describes your Gross Revenue and Maintenance Revenue.

“Software License Fee” means the license fee you pay to us for use of our required real estate management software.

“Term” means the ten (10) year period under which the Agreement is effective, unless otherwise terminated.

“Territory” means the area listed on Appendix B in which you may locate the Franchised Business.

“We”, “us” or “our” means All County Property Management Franchise Corp. the Franchisor, our successors and assigns or our Affiliates.

“You”, “your” or “yours” means the Franchisee.

I. GRANT OF FRANCHISE AND TERM OF THE AGREEMENT.

We provide real estate management services, including, without limitation, real estate property management services, real estate rental services, real estate listing and advertising services, property maintenance services, and related services and ancillary products. We grant franchises to people or companies who meet our qualifications and are willing to undertake the investment and effort required to own and operate an ALL COUNTY® business through our designated business system, procedures, policies and standards. You have indicated to us by your actions and statements that you desire to own and operate an ALL COUNTY® business.

1.1. Acknowledgements.

- 1.1.1. You acknowledge that you have read this Agreement and our Franchise Disclosure Document and understand and accept the terms, conditions and covenants contained in this Agreement as being reasonably necessary to maintain our high standards of quality and service and the uniformity of those standards at each ALL COUNTY® business.
- 1.1.2. You acknowledge that you have conducted an independent investigation of operating an ALL COUNTY® business and recognize that the nature of this business may evolve and change over time and that an investment in an ALL COUNTY® business involves business risks and that your business abilities and efforts are vital to the success of the venture.
- 1.1.3. You acknowledge that any information you acquired from other ALL COUNTY® franchisees relating to their sales, profits or cash flows does not constitute information obtained from us, nor do we make any representation as to the accuracy of any such information. You further acknowledge that we have advised you to seek franchise counsel to review and evaluate this Agreement.

- 1.2. **Grant of Franchise.** You desire a franchise to own and operate an ALL COUNTY® Business. Subject to the terms of and upon the conditions contained in this Agreement, we hereby grant you a franchise (the “Franchise”) to operate an ALL COUNTY® Business solely at the business location address (the “Location”) identified on Appendix B, and a license to use the Marks and the System in the operation thereof, for a term commencing on the Effective Date of this Agreement and expiring on the tenth (10th) anniversary of that date (the “Term”), unless sooner terminated. You may not operate the Business from any site other than the Location without our prior written consent. Except as otherwise provided in Article 7, we (and our affiliates) will not establish, or grant to a franchisee the right to establish, another ALL COUNTY® business office to be located within the geographical area set forth in Appendix B attached hereto (the “Territory”). You acknowledge and agree that you have no recourse against us if other Franchisees are granted allowances or rights that are not granted to you.

2. FEES AND PAYMENTS.

- 2.1. **Initial Franchise Fee.** You agree to pay us a one time, non-refundable initial franchise fee in the amount of _____ (\$_____), which must be paid in certified funds

and which will be due upon your execution of this Agreement. The initial franchise fee will be fully earned by us upon the execution of this Agreement.

- 2.1.1. **E-2 Investor Visa Franchise Initial Marketing Expense Amount.** For an E-2 Investor Visa Franchise, in addition to payment to us of the initial franchise fee when you sign the Franchise Agreement, additionally you agree to pay us Thirty Six Thousand Dollars (\$36,000) for us to conduct a required initial promotion and marketing campaign for the Franchised Business within a defined 12 month period when opening the Franchised Business (the “E-2 Investor Visa Initial Marketing Expense Amount”).
 - 2.1.2. **E-2 Investor Visa Franchise Real Estate Management Software Payment.** For an E-2 Investor Visa Franchise, in addition to payment to us of the initial franchise fee and the E-2 Investor Visa Initial Marketing Expense Amount when you sign the Franchise Agreement, additionally you agree to pay us Three Thousand Dollars (\$3,000) which shall serve as your pre-payment for the initial 12 months license for one seat at your Franchised Business of the required real estate management software.
- 2.2. **Revenue Statements.** We must receive on or before the fifth (5th) day following the end of each preceding month your statement of Gross Revenue and Maintenance Revenue, in approved form, via such form of delivery as we may specify under our Methods of Operation.
- 2.3. **Interest on Late Payments.** All amounts which you owe us and do not pay us when due will bear interest from their due date at the highest contract rate of interest permitted by law. You acknowledge that this Article does not constitute our agreement to accept any payments after they are due or our commitment to extend credit to, or otherwise finance your operation of, the Business. Your failure to pay all amounts then due constitutes grounds for termination of this Agreement, despite the provisions of this Article.
- 2.4. **Application of Payments.** Regardless of any designation you might make, we have sole discretion to apply any of your payments to any of your past due indebtedness to us. You acknowledge and agree that we have the right to set off any amounts you owe us against any amounts we might owe you.
- 2.5. **Designated Bank Account.** Prior to the opening of the Business, and as a condition thereof, you shall establish a designated bank account from which we shall be authorized to withdraw in any manner which we prescribe, which may include EFT or wire transfer, any amounts due to us or any affiliate(s) from you under this Agreement, including Royalty Fees due. We have the right to review your sales numbers on a daily basis. By the fifth (5th) day of the week following the end of each calendar month, we shall calculate the Royalty Fee due for the preceding month and may withdraw via EFT such amount and any other amounts due under this Agreement, including any advertising and marketing fees set forth under Article 17, directly from the designated account, unless we have agreed with you in writing to some other acceptable method of delivery of amounts due to us. All costs and expenses of establishing and maintaining such designated account, including transaction fees and wire transfer fees, shall be paid by you. You agree to maintain at all times sufficient funds in such designated bank accounts for such withdrawals.
3. **ROYALTY AND OTHER FEES.**
 - 3.1. **Royalty.** You agree to pay us a non-refundable royalty (“Royalty”) each calendar month (the “Accounting Period”) during the Term of the Agreement in the amount of seven percent (7%) of Gross Revenue. You acknowledge and agree that each Accounting Period you must pay us a

minimum Royalty amount of not less than Two Hundred Dollars (\$200). The initial Accounting Period for which you must pay us the minimum Royalty shall be the first full Accounting Period that begins ninety (90) days following the Effective Date of this Agreement. For an E-2 Investor Visa Franchise, the initial Accounting Period for which you must pay us the minimum Royalty shall be the first full Accounting Period that begins ninety (90) days following the official date that your E-2 Investor Visa application for the Business is duly approved by the United States of America.

- 3.2. **Maintenance Revenue Fee.** In addition to the Royalty, each Accounting Period during the Term of the Agreement you agree to pay us a non-refundable maintenance revenue fee ("Maintenance Revenue Fee") in the amount of three percent (3%) of Maintenance Revenue which you, or any Owner, or any entity affiliated with you, derive from any maintenance services of which we have duly approved under our Methods of Operation. The Maintenance Revenue Fee shall be payable in the same manner and at the same time as the Royalty.
- 3.3. **Software License Fee.** In addition to the Royalty, you agree to pay us each Accounting Period a software license fee ("Software License Fee") for use of our required real estate management software. The monthly Software License Fee presently is Two Hundred Fifty Dollars (\$250) for the first seat and Sixty Dollars (\$60) for each additional seat. Also, you will pay us a one-time initial software setup fee per seat in the amount of One Hundred Fifty Dollars (\$150). We may increase the Software License Fee periodically during the Term of the Agreement, upon thirty (30) days prior written notice from us to you, provided however that any such increase shall not occur more than one (1) time in any period of twelve (12) consecutive Accounting Periods. The Software License Fee shall be payable in the same manner and at the same time as the Royalty.
- 3.4. **Ongoing Website Hosting and Maintenance Fee.** In addition to the Royalty, you agree to pay us each Accounting Period an ongoing website hosting and maintenance fee ("Ongoing Website Hosting and Maintenance Fee") for use and maintenance of our website and online systems. The Ongoing Website Hosting and Maintenance Fee presently is Sixty Five Dollars (\$65) per Accounting Period. We may increase the Ongoing Website Hosting and Maintenance Fee periodically during the Term of the Agreement, upon thirty (30) days prior written notice from us to you, provided however that any such increase shall not occur more than one (1) time in any period of twelve (12) consecutive Accounting Periods. The Software License Fee shall be payable at the same time and in the same manner as the Royalty.
- 3.5. **Reconciliation Assistance Program Fee.** You acknowledge and agree that you must participate in our mandatory Reconciliation Assistance Program. As a condition of your participation in the Reconciliation Assistance Program, you must execute Appendix E to this Agreement. You acknowledge and agree that that you shall pay us any applicable fees for our administration of the Reconciliation Assistance Program (the "Reconciliation Assistance Program Fee"). We shall provide the Reconciliation Program services to you with no Reconciliation Assistance Program Fee payable from you to us for the initial six (6) full Accounting Periods during the Term of the Agreement, as measured from the Effective Date. Thereafter, the Reconciliation Assistance Program Fee shall be Four Hundred Twenty Five Dollars (\$425) each Accounting period, plus Forty Five Dollars (\$45) per hour for any work we provide to you relating to your failure to comply with our required Methods of Operation concerning reconciling your client accounts. You acknowledge and agree that you must participate in the Reconciliation Assistance Program for not less than the initial eighteen (18) full Accounting Periods during the Term of the Agreement, as measured from the Effective Date. Thereafter at any time during the Term of the Agreement you may request in writing to us for the Franchised Business to be released from mandatory participation in the Reconciliation Assistance Program. At any time during the Term of the

Agreement, in our sole business judgment we elect or reject your request to be released from mandatory participation in the Reconciliation Assistance Program. In our sole business judgment we may require at any time during the Term of the Agreement that the Franchised Business's participation in the Reconciliation Assistance Program is mandatory, notwithstanding whether or not we previously accepted its request for release from participation in the Reconciliation Assistance Program. You acknowledge and agree that if the Franchise Business utilizes the services of a qualifying Broker of Record that is not an Owner of the Franchised Business, then the Franchised Business must participate in the Reconciliation Assistance Program until such time as an Owner of the Franchised Business is duly qualified as an authorized Broker of Record. The Reconciliation Assistance Program Fees shall be payable in the same manner and at the same time as the Royalty. We may increase the Reconciliation Assistance Program Fee and our hourly fee periodically during the Term of the Agreement, upon thirty (30) days prior written notice from us to you, provided however that any such increase shall not occur more than one (1) time in any period of twelve (12) consecutive Accounting Periods.

- 3.6. **Professional Organization Fees.** You acknowledge and agree that at all times during the Term of the Agreement, you must join and belong, in good standing, to such industry professional organizations that we designate, in our sole business judgment. You acknowledge and agree that you are responsible solely for paying any initial and ongoing professional organization fees ("Professional Organization Fees") that any such professional organization may charge in order to belong to such organization.

- 3.7. **Royalty Fees Due Dates.** The Royalty Fees are due and payable monthly on the fifth (5th) calendar day of the week immediately following the end of the prior calendar month.

4. PERFORMANCE REQUIREMENTS.

- 4.1. **Performance Standards.** You agree that you will at all times faithfully, honestly and diligently perform your obligations hereunder, continuously exert your best efforts to promote and enhance the Business and not engage in any other business or activity that conflicts with your obligations to operate the Business in compliance with this Agreement.

- 4.2. **Days of Operation.** You acknowledge and agree that, as required by our Methods of Operation, the Business must operate the entire calendar year, unless otherwise approved in writing by us, and must be managed at all times by your Managing Owner or an owner or employee approved in writing by us.

- 4.3. **Minimum Gross Revenue Requirements.** You must attain or exceed each minimum requirement (the "Requirement") for Gross Revenue identified below for each respective specified period. Upon your first (1st) failure to attain the required Requirement, you may cure the failure by paying the Royalty Fee and Advertising Fund contribution and by making the local advertising expenditure required under this Agreement, all calculated with reference to the difference between the actual Gross Revenue of the Business for the specified period and the amount of the Requirement for that period. Upon your second (2nd) failure to attain the specified Requirement, then you shall be deemed to be in default under this Agreement and we may, in our sole business judgment, terminate this Agreement and all rights granted in this Agreement, with such termination effective immediately upon notice to you but without prior opportunity to cure the default. Otherwise we may elect to render all or any portion of the Territory as non-exclusive.

- 4.3.1. **Minimum Gross Revenue Requirements.** You acknowledge and agree that you must attain or exceed the following minimum performance Requirements for total Gross Revenue for

the Business during the specified 365 days periods during the Term of the Agreement, as measured from the Effective Date of the Agreement, or we may render all or any portion of your protected Territory as non-exclusive and we may consider you in breach of the Franchise Agreement.

No minimum total Gross Revenue Requirement for the initial 365 days period during the Term of the Franchise Agreement.

\$150,000 minimum total Gross Revenue Requirement for the next consecutive second 365 days period during the Term of the Franchise Agreement.

\$250,000 minimum total Gross Revenue Requirement for each consecutive 365 days period during the remaining Term of the Franchise Agreement.

These standards are the minimum performance required of you, and are not a guaranty of results by us.

5. OWNERSHIP AND MANAGEMENT.

- 5.1. **Managing Owner.** You acknowledge and agree that your owners and you will grant to one individual (the “Managing Owner”), the authority to legally bind you in any dealings with us, or our affiliates, and to direct any action necessary to ensure compliance with this Agreement and any other agreements relating to the Business. You acknowledge and agree that the Business must at all times have a designated real estate broker of record, or its equivalent, who is duly registered with the state authorities in any state in which you will be operating the Franchise Business, if required by your state or jurisdiction. The Managing Owner, at all times during the Term of the Agreement, shall maintain management control of the Business, or shall have like authority, ownership, managerial control and voting power in any limited liability company, partnership, or other form of entity, unless otherwise agreed upon in writing by us. You will notify us thirty (30) days in advance of any change in the identity of the Managing Owner. Where such change results from the death or incapacity of the Managing Owner, you shall immediately notify us of such death or incapacity, and you will appoint a new Managing Owner within sixty (60) days after such death or incapacity. We reserve the right to review and disapprove of any newly appointed Managing Owner within ten (10) days of notice. We reserve the right to review and approve the authority of the Managing Owner with respect to your Articles of Organization, LLC Operating Agreement, Partnership Agreement, Shareholders Agreement, or similar documents. Neither you nor your owners will, directly or indirectly, take any action to avoid or restrict the authority requirement for the Managing Owner.

- 5.2. **Corporate, Limited Liability Company or Partnership Franchisee.** If you are at any time a corporation, limited liability company, partnership, or other business entity, you agree and represent that:

- 5.2.1. Your charter (if you are a corporation) or partnership agreement (if you are a partnership) will at all times provide that your activities are confined exclusively to operating the Business, you will promptly furnish to us copies of your Articles of Incorporation, bylaws, partnership agreement, and other governing documents, and any amendments thereto, including the resolution of the board of directors authorizing entry into this Agreement, and you will have the authority to execute, deliver and perform your obligations under this Agreement and are duly organized or formed and validly existing in good standing under the laws of the state of your incorporation or formation. You will notify us within five (5)

days whenever there is a change in your corporate status or whenever you receive service of process for any reason;

- 5.2.2. Your organizational documents or partnership agreement will recite that the issuance and transfer of any ownership interests in you are restricted by the terms of this Agreement, and all certificates and other documents representing ownership interests in you will bear a legend referring to the restrictions of this Agreement;
- 5.2.3. Appendix A to this Agreement will completely and accurately describe all of your owners and their interests in you;
- 5.2.4. Each of your owners, at any time during the Term of this Agreement, will execute an agreement in the form that we prescribe (see Appendix C to this Agreement) undertaking to be bound jointly and severally by all provisions of this Agreement and any ancillary agreements between you and us that bind you. You and your owners agree to execute and deliver to us such revised copies of Appendix A as may be necessary to reflect any changes in the information contained therein and to furnish such other information about your organization or information as we may request within five (5) days of change.

6. **START OF BUSINESS.**

- 6.1. **Opening.** You agree to begin operating the Business within your Territory within one hundred twenty (120) days after the execution of this Agreement. If you fail to begin operating the Business within one hundred twenty (120) days after the execution of this Agreement, then we may terminate the Agreement and you will forfeit the initial franchise fee.
- 6.2. **Training.** You must successfully complete our training program for the Business to our satisfaction prior to beginning to operate the Business.

7. **TERRITORY.**

- 7.1. **Your Territory.** The geographical location where you may operate the Business is referred to as your "Territory" and is described in Appendix B attached to this Agreement. Your Location must be located within your designated Territory. You acknowledge and agree that you have exclusivity in your Territory only in the respects that no other ALL COUNTY® business office will be physically located in your Territory and that no other ALL COUNTY® business shall be authorized to conduct grass-roots marketing efforts in your Territory, defined as conducting direct mail campaigns or physically visiting real estate offices or other businesses in your Territory for the purposes of soliciting referrals. You acknowledge and agree that under our Methods of Operation, we may restrict you, in our sole business judgment, from advertising or marketing the services of your Franchised Business through any medium that is distributed or directed outside the Territory of your Franchised Business. You acknowledge and agree that, under our Methods of Operation, we or any other franchisee may provide authorized services to customer accounts located inside your Territory, and you will be entitled to no compensation in connection with these services. You acknowledge and agree that you, we, or any other franchisee may provide authorized services to customer accounts located outside your Territory, except that you may not provide services to any customer account located more than 50 miles from the Location, without our prior written permission. You acknowledge and agree that we, or any other franchisee, shall have no liability to you and you shall have no recourse against us, or against any other franchisee, in the event another franchisee provides services to a customer account located in your Territory. Other ALL COUNTY® businesses are allowed to manage properties located in your Territory and to place

“For Rent” signs and otherwise market these properties. Other ALL COUNTY® businesses, under our Methods of Operation, may, in our sole business judgment, be allowed to conduct radio, television, or other advertising that may pass through or exist in your Territory. Notwithstanding anything to the contrary in this paragraph, we may solicit, market to, advertise to, and build national and regional account relationships, whose offices may be located inside or outside your Territory.

- 7.2. **Other Territories.** You agree that we have the right to establish and grant to other franchisees the right to establish ALL COUNTY® business locations anywhere outside your Territory on such terms and conditions as we deem appropriate. You agree not to do anything that would unreasonably interfere with the ability of other ALL COUNTY® businesses to conduct their operations or to provide services to any customer accounts, whether inside or outside your Territory.
- 7.3. **Other Distribution Channels.** You agree that we, our affiliate, and other franchisees have the right to sell our services and ancillary products, whether or not using the Marks, inside or outside the Territory or through distribution channels other than ALL COUNTY® businesses, including, without limitation, the sale of real estate advertising and real estate listings that are offered in your Territory through the Internet or that are offered in published materials that may be sold to individuals and businesses that are located in your Territory.
- 7.4. **Affiliate and Acquisition Distribution.** You agree that we have the right to operate, directly or through an affiliate, and to grant to others the right to operate, within your Territory and elsewhere businesses that we purchase (or as to which we purchase the rights as franchisor) that are competitive businesses or part of another franchise system or chain, regardless of whether any or all of them are converted to use any or all of the Marks and/or System or continue to be operated independently.
- 7.5. **National Accounts.** You acknowledge that from time to time we may enter into agreements with certain regional or national businesses (“National Accounts”) to provide services to customers at certain National Account locations which may include National Account locations within your Territory. We shall identify and designate any such National Accounts in our Operations Manual, and you acknowledge and agree that from time to time during the Term of the Agreement we may add or remove National Accounts, in our sole business judgment.

8. LOCATION.

It is your responsibility to find a Location within your Territory to operate the Business. You must submit to us, according to our procedures, a proposed Location for your Business for our approval.

- 8.1. **Business Location.** You must locate a site for the Business and have the Location approved by us. You must operate the Business from an approved Location within ninety (90) days of the Effective Date of the Franchise Agreement, unless we have provided our written approval to you of any extension of time to open the office location. We have the right to approve the terms of any lease, sublease or purchase contract for the Location, and you agree to deliver a copy to us for our approval before you sign it. Our approval of the lease, sublease or purchase contract does not constitute a warranty or representation of any kind, express or implied, as to its fairness or suitability or as to your ability to comply with its terms. We do not, by virtue of approving the lease, sublease or purchase contract, assume any liability or responsibility to you or to any third parties. You further acknowledge that we have advised you to seek legal counsel to review and evaluate the lease. You must deliver a copy of the fully signed lease, sublease or purchase contract to us within fifteen (15) days after its execution.

- 8.2. **Location Approval.** A properly executed site acceptance form is the exclusive means by which we accept a proposed site, and no other direct or indirect representation, approval or acceptance, whether in writing or verbally, by any of our officers, employees or agents, shall be effective or bind us. We will make reasonable efforts to make a determination on your site acceptance form within seven (7) days after receipt of it and any other materials that we have requested. We will furnish you with our standard site selection criteria and assistance for the Business, as we may establish from time to time.
- 8.3. **Qualifying Factors.** Factors used by us in deciding whether to accept or reject a proposed site may include, but is not limited to, the general location and neighborhood, demographic information, traffic patterns, zoning, access, visibility, location of other similar businesses or related establishments (including other ALL COUNTY® businesses) and size, condition, configuration, appearance and other physical characteristics of the site.
- 8.4. **Independent Investigation.** Your decision to develop and operate the Business at any particular site is based solely on your own independent investigation of the suitability of the site for the Business. You acknowledge and agree that your acceptance of the proposed site is based on your own independent investigation of the suitability of the proposed site.
- 8.5. **Disclaimer of Guarantee.** Our recommendation or approval of any proposed site and any information communicated to you regarding such site does not constitute a representation or warranty of any kind, express or implied, as to the suitability or success of such Location. Our recommendation or approval of the proposed site indicates only that the proposed site satisfies the general guidelines and criteria for Locations that we have established.
- 8.6. **General Release.** In consideration of our acceptance of a proposed site, you and your Owners agree to release us, and our affiliates, officers, directors, employees and agents from any and all loss, damages and liability arising from or in connection with the selection and/or acceptance of such site for the development of an ALL COUNTY® business. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

9. BUSINESS DEVELOPMENT.

You are responsible for developing the Business Location. We will furnish you with mandatory specifications and layouts for an ALL COUNTY® business, including requirements for dimensions, design, image, interior layout, decor, fixtures, equipment, signs, furnishings and color scheme and other suggestions.

- 9.1. **Location Development.** You agree, at your own expense, to do the following with respect to developing the Business at the Location:
- 9.1.1. Secure all financing required to develop and operate the Business;
 - 9.1.2. Obtain all permits and licenses required to operate the Business;
 - 9.1.3. Purchase or lease and install all required fixtures, furniture, equipment, furnishings and signs required for the Business;

- 9.3.4. Purchase an initial inventory of authorized and approved products, materials and supplies; and,
- 9.3.5. Ensure that the Business will be built and operated in compliance with all local, state and federal laws, ordinances, rules and regulations.
- 9.2. **Fixtures, Furniture, Equipment and Signs.** You agree to use in developing and operating the Business only those fixtures, furnishings, equipment, computer hardware and software, and signs that we have approved for ALL COUNTY® businesses as meeting our specifications and standards for quality, design, appearance, function and performance. You agree to place or display at the Location (interior and exterior) only such signs, emblems, lettering, logos and display materials that we approve from time to time. You agree to purchase or lease approved brands, types or models of fixtures, furnishings, equipment and signs only from suppliers we have designated or approved, which may include us and/or our affiliates.
- 9.3. **General Release.** Our review and approval of any proposed business development plans for your Location and any involvement or information communicated to you regarding such business development plans is solely to ensure your compliance with the System. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
10. **TRAINING.**
- 10.1. **Initial Training.** Before the Business begins operation we will provide you with initial training on the operation and management of an ALL COUNTY® business pursuant to our Initial Training program. Before you begin operation of the Business you are required to attend and successfully complete the initial training to our satisfaction. We reserve the right to change or modify the training, as we deem necessary. If we determine that your Managing Owner is unable to complete initial training to our satisfaction, we have the right to terminate this Agreement.
- 10.1.1. **Initial Training.** We agree to provide initial training to your Owners. Additional individuals who attend the initial training by mutual agreement will be charged Three Hundred Dollars (\$300) per person.
- 10.1.2. **Schedule, Location and Costs.** Initial training consists of four (4) working days of training. The training will be at a location that we designate. You will be responsible for all travel and living expenses, which your Managing Owner and the selected individual(s) incur in connection with training.
- 10.1.3. **Commencement Assistance.** In addition to your initial training, our designated representative will provide two (2) days of commencement assistance to you in your Territory that shall be provided within sixty (60) days of your franchise opening for business. The commencement assistance shall be provided as part of your initial franchise fee at no additional expense to you. If you are a current franchisee purchasing an additional franchise at a reduced initial franchise fee, you acknowledge and agree that the commencement assistance is waived.
- 10.1.4. **Additional Activities.** You also must participate in all other activities required to operate the Business.

- 10.2. **Additional Ongoing Required Training.** We may require your Managing Owner and/or previously trained and experienced employees to attend additional required training courses at such times and locations that we designate, and we may charge reasonable fees for such courses. Your Managing Owner or on-premises manager must attend our Annual Conference, and we may charge you our reasonable fees for any individual to attend the Annual Conference.
- 10.3. **Supplementary Training.** After the commencement of your Business operations, if you have additional employees that require training from us we may charge you a fee for this training.
- 10.4. **Training Assistance.** We may ask you to provide training or assistance to other ALL COUNTY® franchisees. You agree to give us reasonable assistance with such training. We agree to reimburse you for your reasonable costs and expenses in providing such assistance.

11. PRE – OPENING REQUIREMENTS.

Prior to opening the Business you must comply with the pre-opening requirements set forth in the “Operations Manual” and other guidelines that we prescribe. You agree not to open the Business until:

- 11.1. We approve the Location as developed in accordance with our specifications and standards;
- 11.2. Your Managing Owner and your owners or employees have completed training to our satisfaction;
- 11.3. You have given us a copy of your lease for the Location, if applicable;
- 11.4. The initial franchise fee and all other amounts then due to us have been paid;
- 11.5. We have been furnished with copies of all agreements and insurance policies required by this Agreement, or such other evidence of insurance coverage and payment of premiums as we request or accept; and
- 11.6. You have obtained and we have been furnished with copies of all required agreements and permits, licenses, and certifications for operating the Business and the Location is in compliance with all laws, rules and regulations.

12. OPERATION REQUIREMENTS.

After you have satisfied the Initial Training and pre-opening requirements set forth in the “Operations Manual” and have received our written approval you may begin operation of the Business. You must maintain and operate the Business in accordance with this Agreement and the terms and standards contained in the Operations Manual.

- 12.1. **Operations Manual.** For the operation of your Business we will provide you with electronic access to our Operations Manual. The Operations Manual contains the mandatory and suggested specifications, standards, operating procedures and rules that we prescribe for the operation of the Business. The Operations Manual also contains business and information relating to other obligations under this Agreement and related agreements. The Operations Manual and other specifications, standards, and operating procedures communicated to you shall be deemed a part of this Agreement.

- 12.1.1. **Modification.** We may modify, edit, delete, update, change and enhance the Operations Manual from time to time to reflect changes in the Methods of Operation.
- 12.1.2. **Safeguard.** You agree to keep access to the Operations Manual in a secure location at the Business.
- 12.1.3. **Disputes.** In the event of a dispute relating to its contents, the master copy of the Operations Manual we maintain at our principal office will be controlling.
- 12.1.4. **Duplication.** You may not at any time copy, duplicate, record or otherwise reproduce any part of the Operations Manual.
- 12.1.5. **Confidentiality.** You acknowledge and agree that the Operations Manual is our proprietary property and contains Confidential Information.
- 12.2. **Compliance with Methods of Operation.** You agree to operate and maintain the Business in accordance with Methods of Operation, as we periodically modify and supplement them during the Term of this Agreement.
 - 12.2.1. **Facilities.** Our Methods of Operation may regulate the design, layout, decor, appearance and lighting; periodic maintenance, cleaning and sanitation; periodic remodeling; replacement of obsolete or worn out leasehold improvements, fixtures, furnishings, equipment and signs; periodic painting; and use of interior and exterior signs, emblems, lettering and logos and the illumination thereof.
 - 12.2.2. **Types.** Our Methods of Operation may regulate the types, models and brands of required fixtures, furnishings, equipment, signs, materials and supplies.
 - 12.2.3. **Services and Products.** Our Methods of Operation may regulate the required or authorized services and ancillary product categories (the sale of merchandise other than ALL COUNTY® merchandise, without our express written approval, is a material breach of the terms of the Agreement).
 - 12.2.4. **Suppliers.** Our Methods of Operation may regulate the designated or approved suppliers (which may be limited to or include us) of fixtures, furnishings, equipment, services, signs, products, materials and supplies (the use of suppliers other than us, our subsidiaries or affiliates, or our other approved suppliers, without our express written approval, is a material breach of the terms of this Agreement).
 - 12.2.5. **Terms and Conditions.** Our Methods of Operation may regulate the terms and conditions of the sale and delivery of, including, without limitation, credit terms and letter of credit amounts, and terms and methods of payment for, and security deposits, for products, materials, supplies and services including direct labor, that you obtain from us, our affiliates or others.
 - 12.2.6. **Advertising and Marketing.** Our Methods of Operation may regulate the sales, marketing, advertising and promotional programs and materials and media used in such programs, including, without limitation, the right to enforce price policies and timing and duration of price reduction periods. Any Internet marketing companies and services you use must be pre-approved by us in writing.

- 12.2.7. **Marks.** Our Methods of Operation may regulate the use and display of the Marks.
- 12.2.8. **Staffing.** Our Methods of Operation may regulate the staffing levels for the Business and matters relating to managing the Business; communication to us of the identities of the Business' personnel and any and all payroll information; and qualifications, training, dress and appearance of employees.
- 12.2.9. **Hours of Operation.** Our Methods of Operation may regulate the days and hours of operation of the Business.
- 12.2.10. **Program Participation.** Our Methods of Operation may regulate your participation in market research and testing and product and service development programs.
- 12.2.11. **Payment Methods.** Our Methods of Operation may regulate the acceptance of credit cards, other payment systems and check verification services.
- 12.2.12. **Records.** Our Methods of Operation may regulate the bookkeeping, accounting, data processing and record keeping systems and forms; methods, formats, content and frequency of reports to us of sales, revenue, financial performance and condition; and furnishing tax returns and other operating and financial information to us.
- 12.2.13. **Insurance.** Our Methods of Operation may regulate the types, amounts, terms and conditions of insurance coverage required to be carried for the Business and standards for underwriters of policies providing required insurance coverage; our protection and rights under such policies as an additional named insured; required or impermissible insurance contract provisions; assignment of policy rights to us; periodic verification of insurance coverage that must be furnished to us; our right to obtain insurance coverage for the Business at your expense if you fail to obtain required coverage; our right to defend claims; and similar matters relating to insured and uninsured claims. Our Methods of Operation minimum requirements for insurance coverage levels are: \$500,000 general liability per occurrence with a \$1,000,000 aggregate limit, \$500,000 professional liability (Errors and Omissions), worker's compensation as the law requires, \$500,000 vehicle liability for non-company owned automobiles and business interruption covering loss of income, extra expenses, crime and fraud, all policies naming us as an additional insured.
- 12.2.14. **Laws and Standards.** Our Methods of Operation may regulate compliance with applicable laws; obtaining required licenses and permits; adhering to good business practices; observing high standards of honesty, integrity, fair dealing and ethical business conduct in all dealings with customers, suppliers and us; and notifying us if any action, suit or proceeding is commenced against you or the Business.
- 12.2.15. **Other.** Our Methods of Operation may regulate other aspects of the operation and maintenance of the Business that we determine from time to time to be useful to preserve or enhance the efficient operation, image or goodwill of the Marks and ALL COUNTY® businesses.
- 12.3. **Provisions of this Agreement.** You agree that the Methods of Operation prescribed from time to time in the Operations Manual, or otherwise communicated to you in writing or other tangible form, constitute provisions of this Agreement as if fully set forth herein. All references to this Agreement include all Methods of Operation as periodically modified.

- 12.4. **Modification of Methods of Operation.** We may periodically modify Methods of Operation, which may accommodate regional or local variations as we determine, and you acknowledge and agree any such modifications may obligate you to invest additional capital in the Business and/or incur higher operating costs.
- 12.5. **Authorized Services and Products.** It is our mutual and all other ALL COUNTY® businesses' interest to adhere fully to the uniform standards, methods, procedures, techniques and specifications of the System. You shall offer for sale only the services and products authorized by us in writing.
- 12.5.1. **Unauthorized Services and Products.** In the event you propose to offer any services or products that are not currently authorized by us you must submit to us such a request in writing accompanied with sufficient information for us to review your proposal. Thereafter, within ninety (90) days of receipt of this information, in our sole business judgment, we will determine whether you may offer such proposed services or goods and notify you in writing of our determination.
- 12.5.2. **Submissions.** All ideas, concepts, techniques or materials submitted for our review relating to any alternative services or goods that we may allow you to offer, whether created by or on behalf of you or your owners, will be deemed to be our sole and exclusive property and part of the System and deemed to be works made for hire for us. You and your owners agree to sign whatever assignment or other documents we may request from time to time to evidence our ownership or to assist us in securing intellectual property rights in such ideas, concepts, techniques or materials.

13. **GENERAL GUIDANCE.**

- 13.1. Once you commence operation of the Business you will be required to submit to us reports, records and other financial statements regarding the performance of the Business. Also, we may conduct on-site inspections. Based on the information that we receive and review we may provide you with further direction and guidance by providing you with additional written materials, telephone consultations, or training. General guidance as to the operation of the Business will be found primarily in the Operations Manual or given to you through other written materials or bulletins from us. Guidance may be provided to you in any of the following ways:
- 13.1.1. Telephone and Internet e-mail consultation during such times as are outlined in the Operations Manual;
- 13.1.2. Buying advisory services whereby we may provide you with lists of sources and approved suppliers for our products, merchandise, accessories, services, fixtures, furnishings, equipment, signs, etc.;
- 13.1.3. Wholesaling services whereby we may ourselves act as an approved or designated source for products, merchandise, accessories, fixtures, furnishings, equipment, signs, etc.;
- 13.1.4. Ongoing marketing programs to fulfill our obligations of this Agreement;
- 13.1.5. Newsletter services whereby we may inform you periodically about the current events in the ALL COUNTY® franchise program;
- 13.1.6. Meetings, whereby we may convene with you and other ALL COUNTY® franchisees for business or social purposes;

13.1.7. Research and development regarding Methods of Operation; and/or

13.1.8. At your request, we will furnish additional guidance and assistance and, in such a case, may charge the per diem fees and charges we establish from time to time. If you request, or if we require, additional or special training for your employees, all of the expenses that we incur in connection with such training, including per diem charges and travel and living expenses for our personnel, will be your responsibility.

14. **MARKS.**

All provisions of this Agreement applicable to the Marks apply to any additional proprietary trademarks and service marks and commercial symbols that we authorize you to use.

- 14.1. **Ownership of Marks.** You do not have an ownership interest in the Marks used with the Business. It is our right or license to use, license or sublicense the Marks. Your right to use the Marks is derived solely from this Agreement and limited to your operation of the Business pursuant to and in compliance with this Agreement and Methods of Operation, which we prescribe from time to time during its Term. Your unauthorized use of the Marks is a breach of this Agreement and an infringement of our rights in and to the Marks.
- 14.2. **Use of Marks.** You agree to use the Marks as the sole identification of the Business, except that you agree to identify yourself as the independent owner thereof in the manner we prescribe.
- 14.3. **Goodwill of Marks.** This Agreement does not confer any goodwill or other interests in the Marks to you. Any goodwill established by use of the Marks will be exclusively for our benefit. You will not represent in any manner that you have any ownership in the Marks or the right to use the Marks except as provided in this Agreement and the Operations Manual. At the termination of this Agreement you will not receive any compensation for goodwill.
- 14.4. **Display of Marks.** You agree to display the Marks prominently in the manner we prescribe at the Business, on supplies or materials we designate and in connection with forms and advertising and marketing materials.
- 14.5. **Limitations on Use of Marks.** You may not use any Marks as part of any corporate or legal business name or Internet domain name or Internet e-mail address or with any prefix, suffix or other modifying words, terms, designs or symbols (other than logos licensed to you hereunder), or in any modified form, nor may you use any Marks in connection with the performance or sale of any unauthorized services or products or in any other manner we have not expressly authorized in writing. No Marks may be used in any advertising concerning the transfer, sale or other disposition of the Business or an ownership interest in you. You agree to give such notices of trademark and service marks registrations, e.g., “®”, “™”, as we specify and to obtain any fictitious or assumed name registrations required under applicable law. You agree to withdraw any fictitious or assumed name registrations immediately upon termination or expiration of this Franchise Agreement.
- 14.6. **Modification or Replacement of Marks.** You agree to modify or replace any Marks when notified by us. You agree to comply with our directions within a reasonable time after receiving notice. You are responsible for all expenses associated with modifying or replacing the Marks. We will not be obligated to reimburse you for any lost revenue attributable to any modified or discontinued Marks or for any expenditure you make to promote a modified or substitute Mark.

- 14.7. **Discontinuance of Marks.** You must discontinue the use of the Marks immediately upon termination or expiration of this Agreement.
- 14.8. **Infringement and Claims of Marks.** You shall promptly notify us of any suspected unauthorized use of the Marks, any challenge to the validity of the Marks, or any challenge to our ownership of, our right to use and to license others to use, or your right to use, the Marks. You acknowledge that we have the sole right to direct and control any administrative proceeding or litigation involving the Marks, including any settlement thereof. We have the right, but not the obligation, to take action against uses by others that may constitute infringement of the Marks. We shall defend you against any third party claim, suit, or demand arising out of your use of the Marks. If we, in our sole business judgment, determine that you have used the Marks in accordance with this Agreement, the cost of such defense, including the cost of any judgment or settlement, shall be borne by us. If we, in our sole business judgment, determine that you have not used the Marks in accordance with this Agreement, the cost of such defense, including the cost of any judgment or settlement, shall be borne by you. In the event of any litigation relating to your use of the Marks, you shall execute any and all documents and do such acts as may, in our opinion, be necessary to carry out such defense or prosecution, including, but not limited to, becoming a nominal party to any legal action. Except to the extent that such litigation is the result of your use of the Marks in a manner inconsistent with the terms of this Agreement, we agree to reimburse you for your out-of-pocket costs in doing such acts;

15. CONFIDENTIAL INFORMATION.

- 15.1. **Determination of Confidential Information.** We possess and will continue to develop and acquire certain confidential information relating to the development and operation of ALL COUNTY® businesses. Confidential information is proprietary to us. Confidential information may be disclosed to you that may include, but is not limited to:
- 15.1.1. **Locations.** Our location selection criteria;
- 15.1.2. **Business Practices.** Our trade secrets, methods, formats, specifications, standards, systems, procedures, the Operations Manual, any other proprietary materials, and knowledge of and experience in developing and operating ALL COUNTY® businesses;
- 15.1.3. **Marketing and Advertising.** Our marketing and advertising programs for ALL COUNTY® businesses and the sales and marketing techniques used;
- 15.1.4. **Materials and Supplies.** Knowledge of our specifications for and suppliers of certain fixtures, furnishings, equipment, products, materials and supplies; and
- 15.1.5. **Reports and Records.** Knowledge of the operating results and financial performance of ALL COUNTY® businesses other than your Business.
- 15.2. **Business Purposes Only.** You will not acquire any interest in confidential information, other than the right to utilize confidential information disclosed to you in operating the Business during the Term of this Agreement. Use or duplication of any confidential information in any other business will constitute an unfair method of competition and a violation of this Agreement. Confidential information is disclosed to you solely on the condition that you agree that you:
- 15.2.1. **Business Only.** You will not use confidential information in any other business or capacity.

- 15.2.2. **Term.** You will maintain the absolute confidentiality of confidential information during and after the Term of this Agreement.
- 15.2.3. **Copies.** You will not make unauthorized copies of any portion of confidential information disclosed to you in any format.
- 15.2.4. **Safeguards.** You will adopt and implement all reasonable safeguard procedures, including those that we prescribe from time to time to prevent unauthorized use or disclosure of confidential information, including, without limitation, restrictions on disclosure to the Business' personnel and others.
- 15.3. **Ideas, Concepts, Techniques or Materials.** All ideas, concepts, techniques or materials relating to an ALL COUNTY® business, whether or not constituting protected intellectual property, and whether created by or on behalf of you or your owners, will be promptly disclosed to us, deemed to be our sole and exclusive property and part of the System and deemed to be works made for hire for us. You and your owners agree to sign whatever assignment or other documents we may request from time to time to evidence our ownership or to assist us in securing intellectual property rights in such ideas, concepts, techniques or materials.

16. EXCLUSIVE RELATIONSHIP.

- 16.1. **Exclusive Dealings.** We have granted the Franchise to you in consideration of and reliance upon your agreement to deal exclusively with us and not to be involved with a Competitive Business. "Competitive Business" means any business that offers real estate property management services or products or other services that are the same or similar to those offered by ALL COUNTY® businesses, or any business that offers franchises or licenses to others to operate any business that offers real estate property management services or products or other services that are the same or similar to those offered by ALL COUNTY® businesses. You agree that during the Term of this Agreement neither you nor any of your owners including any of your or your owners' spouses, children or other first degree relatives by blood or marriage will not engage in any of the following:
- 16.1.1. **Interest or Involvement.** You will not have any direct or indirect interest as a disclosed or beneficial owner in a Competitive Business, wherever located.
- 16.1.2. **Performance.** You will not perform services as a director, officer, manager, employee, consultant, representative, agent or otherwise for a Competitive Business, wherever located. You are prohibited from selling or transferring any of the accounts or clients of the Business to anyone except to us or to one of our designees or to another ALL COUNTY® business that has been approved in writing by us.
- 16.1.3. **Recruiting.** You will not recruit or hire any person who is our employee or the employee of any other ALL COUNTY® business without obtaining the prior written permission of that person's employer.

17. MARKETING.

- 17.1. **Advertising Fund.** We may establish an advertising fund ("Advertising Fund") for such advertising, marketing and public relations programs and materials as we deem necessary or appropriate in our sole business judgment. The Advertising Fund is intended to maximize recognition of the Marks and patronage of ALL COUNTY® businesses. We will endeavor to utilize the Advertising Fund to develop advertising and marketing materials and programs and to place

advertising that will benefit all ALL COUNTY® businesses. You will be required to contribute to the Advertising Fund as set forth in this Agreement.

- 17.1.1. **Contribution.** Each Accounting Period during the Term of the Agreement, you agree to contribute to the Advertising Fund an amount which shall be calculated as either the greater of one percent (1%) of Gross Revenue the Business derived during the respective Accounting Period or One Hundred Ninety Five Dollars (\$195) (the “Ad Fee”). The Ad Fee shall be payable monthly at the same time and in the same manner as the Royalty due hereunder.
- 17.1.2. **Control.** We will direct and control all programs financed by the Advertising Fund, with sole business judgment over the creative concept materials and endorsements used therein and the geographic market and media placement and allocation thereof. We may do the marketing and advertising or we may elect to outsource the marketing and advertising to an agency.
- 17.1.3. **Purpose of Advertising Fund.** The Advertising Fund may be used to pay the costs of maintaining, administering, directing, conducting and preparing advertising, marketing, public relations, and/or promotional programs and materials, and any other activities which we believe will enhance the image of the System, including, among other things, the costs of preparing and conducting radio, cable television and print advertising campaigns; developing, maintaining, and updating a Website on the Internet; direct mail advertising; marketing surveys; employing advertising and/or public relations agencies to assist therein; purchasing promotional items; and providing promotional and other marketing materials and services to the businesses operating under the System. The Advertising Fund will furnish you with samples of advertising, marketing formats, promotional formats and other materials at no additional cost to you when we deem appropriate. Multiple copies of such materials will be furnished to you at our direct cost of producing them plus any related shipping, handling and storage charges.
- 17.2. **Accounting of Advertising Fund.** The Advertising Fund will be accounted for separately from our other funds and will not be used to defray any of our general operating expenses, except for such reasonable salaries, administrative costs, travel expenses and overhead as we may incur in activities related to the administration and operation of the Advertising Fund and its programs. This may include, without limitation, conducting market research, preparing advertising promotion and marketing materials, and collecting and accounting for contributions to the Advertising Fund.
 - 17.2.1. **Expenditure of Advertising Fund.** We may spend, on behalf of the Advertising Fund, in any fiscal year, an amount that is greater or less than the aggregate contribution of all ALL COUNTY® businesses to the Advertising Fund in that year and the Advertising Fund may borrow from us or others to cover deficits or invest any surplus for future use.
 - 17.2.2. **Interest Earned.** All interest earned on monies contributed to the Advertising Fund will be used to pay advertising costs before other assets of the Advertising Fund are expended.
 - 17.2.3. **Reporting.** We will prepare an annual compiled statement of monies collected and costs incurred by the Advertising Fund and furnish the statement to you upon written request.
 - 17.2.4. **Operation.** We have the right to cause the Advertising Fund to be incorporated or operated through a separate entity at such time as we deem appropriate and such successor entity will have all of the rights and duties specified herein.

- 17.3. **Proportionality.** We undertake no obligation to ensure that expenditures by the Advertising Fund in or affecting any geographic area are proportionate or equivalent to the contributions to the Advertising Fund by ALL COUNTY® businesses operating in that geographic area. Nor are we under any obligation to ensure that any ALL COUNTY® business will benefit directly or in proportion to its Ad Fees paid to the Advertising Fund from the development of advertising and marketing materials or the placement of advertising. Except as expressly provided in this Article, we assume no direct or indirect liability or obligation to you with respect to collecting amounts due to, maintaining, directing, or administering the Advertising Fund.
- 17.4. **Deferrals or Reductions.** We reserve the right to defer or reduce contributions of an ALL COUNTY® business franchisee and, upon thirty (30) days' prior written notice to you, to reduce or suspend your payment of Ad Fees to and suspend operations of the Advertising Fund for one or more periods of any length and to terminate (and if terminated to reinstate) the Advertising Fund. If the Advertising Fund is terminated, all unspent monies on the date of termination will be distributed to our franchisees in proportion to their respective contributions to the Advertising Fund during the preceding three (3) month period.
- 17.5. **Business Promotion.** You acknowledge and agree that either before opening the business or within 60 days of opening the Business, you must spend not less than Three Thousand Dollars (\$3,000) for local advertising and promotion of your Business. You acknowledge and agree that each month during the Term of the Agreement you must spend not less than One Thousand Five Hundred Dollars (\$1,500) for local advertising and promotion of your Business.
- 17.6. **Proof of Expenditure.** You are required to provide proof of payment for the Business Promotion, as outlined in Article 17.5. We may periodically review your books and records to verify your expenditures for advertising and promotion as required by this Agreement. Proof of expenditures is your burden. If we determine that you have not spent the requisite amounts, we may require you to pay such unexpended amounts into the Advertising Fund.
- 17.7. **Telephone Listings.** At your option, you may elect to obtain and maintain a telephone number for the Business in the principal regular (white pages) and classified (yellow pages) directories covering the area in which the Business is located. The costs of any telephone directory advertising will not be credited toward the advertising and promotion obligations described in this Agreement, unless such ad is a pre-approved display or in-column ad.
- 17.8. **Advertising Approval.** You may not use any advertising or promotional materials unless we have approved them. Samples of all advertising, promotional and marketing materials, which we have not prepared or previously approved, must be submitted to us for approval before you use them. We own the copyrights to anything so submitted, whether approved by us or not. If you do not receive written approval within fifteen (15) days after our receipt of such materials, we will be deemed to have NOT given the required approval.
- 17.9. **Truthful Advertising, Marketing and Promotion.** You agree that any advertising, promotion and marketing conducted will be completely clear and factual and not misleading and conform to the highest standards of ethical marketing and the promotion policies which we prescribe.
- 17.10. **Franchisee Websites.** You will be provided a listing on our website. You may not promote, offer or sell any products or services relating to your Business through a website that is independent of our own website. You agree not to promote, offer or sell any products or services relating to your Business, or to use any of the Marks, through the Internet or through the use of an Internet website

without our prior written consent. In connection with any such consent we provide for you to establish a website, we may establish such requirements as we deem appropriate, in our sole business judgment, including obtaining our prior written approval of any Internet domain name and home page addresses; submission for our approval of all website pages, materials and content; use of all hyperlinks and other links; restrictions on use of any materials (including text, video clips, photographs, images and sound bites) in which any third party has any ownership interest; and obtaining our prior written approval of any modifications.

18. RECORDS, REPORTS AND FINANCIAL STATEMENTS.

- 18.1. **Bookkeeping.** You agree to establish and maintain at your own expense a bookkeeping, accounting and record keeping system conforming to the requirements and formats we prescribe. You agree to produce records, reports and financial statements upon our request that adequately represent your financial position and that of the Guarantors. We may require you to use approved computer hardware and software in order to maintain the Business' records and reports. Records and reports must be furnished to us in the form and frequency as specified in this Agreement and the Operations Manual.
- 18.1.1. **Sales Records.** You agree to provide us, by the fifth (5th) day after the end of each calendar month, with copies of all signed sales tax returns and signed withholding tax returns for the Business and copies of the canceled checks for the required sales taxes and withholding taxes.
- 18.1.2. **Revenue Statements.** You agree to provide us, by the fifth (5th) day after the end of each calendar month, with a report of the Business' Gross Revenue and Maintenance Revenue for the preceding calendar month.
- 18.1.3. **Monthly Financial Statements.** You agree to provide us, by the fifth (5th) day after the end of each calendar month, a profit and loss statement for the Business for the preceding calendar month and a year-to-date balance sheet.
- 18.1.4. **Annual Financial Statements.** You agree to provide us, within ninety (90) days after the end of the Business' fiscal year, reviewed annual profit and loss and source and use of funds statements and a reviewed balance sheet for the Business as of the end of such fiscal year signed by you or your principal operating officer or operating partner.
- 18.1.5. **Tax Returns.** You agree to provide us, within ten (10) days after filing, exact copies of federal and state income and other tax returns of the Business and such other forms, records, books and other related information.
- 18.1.6. **Credit Reports.** You agree to allow us to obtain credits reports as deemed necessary during the period of this Agreement.
- 18.1.7. **Maintenance of Records.** You are required to maintain reports, records and financial statements as prescribed in the Operations Manual for your Business.
- 18.2. **Verification.** You agree to verify and sign each report and financial statement in the manner we prescribe. We have the right to disclose data derived from such reports without identifying you or the location of the Business. We also have the right to require you to have reviewed or audited financial statements prepared on an annual basis at your expense by an independent third party. Moreover, we have the right, as often as we deem appropriate, including on a daily basis, to access

the computer systems, data, and software that you maintain in connection with the operation of the Business and to retrieve all information relating to the Business' operations. You grant us permission to monitor or record any telephone conversation for quality assurance purposes, and you agree to make any and all employees of the Business aware of this requirement. You must provide us with all required passwords, logins, or security codes, if necessary, to be able to access and download all information relating to the Business' operations.

19. INSPECTIONS AND AUDITS.

- 19.1. **Right to Audit.** Our designated agents and we have the right to, at any time during your regular business hours and without prior notice to you, to inspect and/or audit, or cause to be inspected and/or audited, all records relating to the Business and operation practices of the Business in order to verify that you are complying with this Agreement, Collateral Agreements, the Methods of Operation and that you are maintaining the uniformity and quality of the services associated with the Marks. We have the right to observe, photograph and videotape the operations of the Business for such consecutive or intermittent periods, as we deem necessary. We have the right to interview personnel and customers of the Business. We have the right to inspect and copy any books, records and documents relating to your operation of the Business. You agree to cooperate with any such inspection.
- 19.2. **Audit Expense.** In the event such inspection and/or audit is made necessary by your failure to furnish reports, supporting records or other information as herein required, or to furnish such items on a timely basis, you agree to reimburse us for the reasonable cost of such inspection or audit, including, without limitation, the charges of attorneys and independent accountants and the travel expenses, room and board and compensation of our employees.
- 19.3. **Cure.** In the event an inspection or audit reveals that any payments have been understated in any report to us, then you must immediately pay to us the amount understated upon demand, in addition to interest from the date such amount was due until paid, at the highest contract rate of interest permitted by law. If an inspection or audit discloses an understatement in any report of two percent (2%) or more, you shall, in addition to repayment of monies owed with interest, reimburse us for any and all costs and expenses connected with the inspection or audit, including, without limitation, the charges of attorneys and independent accountants and the travel expenses, room and board and compensation of our employees. The foregoing remedies are in addition to our other remedies and rights under this Agreement and applicable law.

20. TRANSFER AND ASSIGNMENT.

- 20.1. **Assignment by Us.** This Agreement is fully transferable by us and will inure to the benefit of any transferee or other legal successor to our interests herein.
- 20.2. **Assignment by You.** This Agreement and the Franchise are granted personally to you. You may only assign or transfer any interest or ownership that you may have in the Business with our prior written approval. Any transfer without such approval constitutes a breach of this Agreement and is void. Our approval is conditioned on the prospective transferee agreeing to sign our then-current franchise agreement with us and meeting our qualifying conditions and requirements. We will not unreasonably withhold the approval of a prospective franchisee.
- 20.3. **Assignments.** An assignment, transfer, sale, gift or other disposition includes the following events:
- 20.3.1. transfer of ownership of capital stock, partnership interest, or other equity interest in you;

- 20.3.2. merger or consolidation or issuance of additional securities or interests representing an ownership interest in you;
 - 20.3.3. any issuance or sale of your stock or any security convertible to your stock to any person or entity other than an existing owner;
 - 20.3.4. transfer of an interest in you, this Agreement or the Business in a divorce, insolvency or corporate or partnership dissolution proceeding or otherwise by operation of law;
 - 20.3.5. transfer of an interest in you, this Agreement or the Business, in the event of your death or the death of one of your owners, by will, declaration of or transfer in trust or under the laws of intestate succession;
 - 20.3.6. pledge of this Agreement (to someone other than us) or of an ownership interest in you as security, foreclosure upon the Business or your transfer, surrender or loss of possession, control or management of the Business; or
 - 20.3.7. transferring any of the accounts or clients of the Business to anyone except to another ALL COUNTY® business that has been approved in writing by us or to us or our designees.
- 20.4. **Conditions for Approval of Transfer.** If you and all owners are in full compliance with this Agreement, we will approve a transfer that meets all of our applicable requirements and otherwise meets our applicable standards for ALL COUNTY® business franchisees. A transfer of ownership, possession or control of the Business may be made only in conjunction with a transfer of this Agreement. If the transfer is of this Agreement or a controlling interest in you, or is one of a series of transfers which in the aggregate constitute the transfer of this Agreement or a controlling interest in you, all of the following conditions must be met prior to or concurrently with the effective date of the transfer:
- 20.4.1. **Abilities.** The transferee and its direct and indirect owners have the moral character, skill, aptitude, attitude, experience, references, credentials, acumen and financial capacity to operate the Business.
 - 20.4.2. **Current Accounts.** You have paid all Royalties, Ad Fees, amounts owed for purchases from us and all other amounts owed to us or to third party creditors and have submitted all required reports and statements.
 - 20.4.3. **Training.** The transferee's Managing Owner has agreed to complete training to our satisfaction and does complete training to our satisfaction prior to closing.
 - 20.4.4. **Franchise Agreement.** The transferee has agreed to be bound by all of the terms and conditions of this Agreement for the remainder of its Term or, at our option, must execute our then current standard form of franchise agreement and related documents used in the state in which your Business is located (which may provide for different royalties, advertising contributions and expenditures, duration and other rights and obligations than those provided in this Agreement). In the event this Agreement is transferred to a third party transferee in accordance with the terms of this Agreement and the remaining Term of this Agreement is two (2) years or less, then you acknowledge that prior to any such transfer you must notify the proposed transferee in writing, with additional written notice to us, that as a required condition of the proposed transfer the transferee must be willing

to execute our then current standard franchise agreement. Our then current franchise agreement shall include a complete term of effectiveness, unless otherwise we agree in writing with the proposed transferee to some other modified term of the franchise agreement, in our sole business judgment.

20.4.5. **Transfer Fees.** You must pay us a transfer fee in the amount of Ten Thousand Dollars (\$10,000) at the time of the proposed transfer. In addition to the transfer fee, you agree to pay us our reasonable legal fees and administrative costs incurred, and our reasonable out-of-pocket expenses, including, without limitation, travel, meals, lodging and other investigative expenses involved in meeting with or qualifying the transferee. If the proposed transfer is among your owners or first or second degree relatives, the transfer fee will be waived, although you are required to reimburse us for any reasonable legal and administrative costs we incur in connection with the transfer. Additionally, as a required condition of our approval of any proposed transfer of the Franchised Business, or the proposed transfer of any part of the Territory, to any third party (which shall include any existing ALL COUNTY franchisee), the transferee must agree to pay us a separate fee (the "Transferee Administrative Fee") in the amount of Two Thousand Five Hundred Dollars (\$2,500) for administrative and other expenses we incur in connection with the transfer. The Transferee Administrative Fee shall be due from the transferee to us at the same time the transferee executes a franchise agreement with us, or otherwise at the same time the transferee executes any other separate agreement with us making the transfer effective.

20.4.5.1. **Transfer Assistance Fee.** In the event that you intend to transfer one hundred percent (100%) of the ownership of the Business to a third party purchaser, then you may elect to request us to assist you in the transfer of the Business to an appropriate third party purchaser. In our sole business judgment, we may elect to agree to provide you with such requested assistance with the proposed transfer of the Business. In the event you engage us to assist you in the transfer of the Business to an appropriate third party purchaser, then you shall pay us a separate transfer assistance fee (the "Transfer Assistance Fee") in the amount of Twenty Five Thousand Dollars (\$25,000). The Transfer Assistance Fee shall be due and payable from you to us when you engage us to assist you in the transfer of the Business.

20.4.6. **General Release.** You (and your transferring owners) have executed a general release, in form satisfactory to us, of any and all claims against us and our shareholders, officers, directors, employees and agents. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

20.4.7. **Approval.** We have approved the material terms and conditions of such transfer and determined that the price and terms of payment will not adversely affect the transferee's operation of the Business.

20.4.8. **Priority.** If you or your owners finance any part of the sale price of the transferred interest, you and/or your owners have agreed that all of the transferee's obligations pursuant to any promissory notes, agreements or security interests that you or your owners have reserved in the Business are subordinate to the transferee's obligation to pay Royalties, Advertising Fund contributions and other amounts due to us and otherwise to comply with this Agreement.

- 20.4.9. **Collateral Agreement.** You and your transferring owners have executed an agreement in favor of us agreeing to be bound, commencing on the effective date of the transfer, by the restrictions contained in this Agreement pertaining to the Marks (Article 14), Confidential Information (Article 15) and a Covenant not to Compete (Article 23.4).
- 20.4.10. **Representation.** You and your transferring owners have agreed that you and they will not directly or indirectly at any time or in any manner (except with respect to other ALL COUNTY® businesses you own and operate) identify or represent yourself or themselves or any business as a current or former ALL COUNTY® business, or as one of our licensees or franchisees, use any Marks, any colorable imitation thereof or other indicia of an ALL COUNTY® business in any manner or for any purpose or utilize for any purpose any trade name, trademark or service mark or other commercial symbol that suggests or indicates a connection or association with us.
- 20.5. **Transfer to a Wholly Owned Corporation.** If you are in full compliance with this Agreement, you may transfer this Agreement to a wholly-owned corporation, limited liability company, or other entity which conducts only the ALL COUNTY® Business. You agree to maintain management control and own and control one hundred percent (100%) of the equity and voting power of all issued and outstanding capital stock. All assets and operations of the Business are to be owned and controlled by a single corporation. Transfers of shares in such corporation will be subject to the provisions of this Agreement. You agree to remain personally liable under this Agreement as if the transfer to such corporation had not occurred.
- 20.6. **Operation Upon the Death or Disability of the Managing Owner.** If, upon the death or permanent disability of the Managing Owner, the Business is not being managed by a manager trained by us, you or such Managing Owner's executor, administrator, conservator, guardian or other personal representative must within a reasonable time, not to exceed thirty (30) days from the date of death or permanent disability of the Managing Owner, appoint a manager to operate the Business, subject to our written approval. Such manager must successfully complete our required initial training at your expense within thirty (30) days of being appointed to operate the Business. This manager is not necessarily the transferee of Article 20.4., but an interim manager to keep the Business operational until a transfer can be completed.
- 20.7. **Effect of Consent to Transfer.** Our consent to a transfer of this Agreement and the Business or any interest in you does not constitute a representation on our behalf as to the fairness of the terms of any contract between you and the transferee, a guarantee of the prospects of success of the Business or transferee or a waiver of any claims we may have against you (or your owners) or of our right to demand the transferee's exact compliance with any of the terms or conditions of this Agreement.
- 20.8. **Bona Fide Offers.** If you (or any of your owners) at any time determine to sell, assign or transfer for consideration an interest in this Agreement and the Business or an ownership interest in you, you agree to obtain a bona fide, executed written offer and earnest money deposit (in the amount of five percent (5%) or more of the offering price) and a completed franchise application from a fully disclosed offeror (including lists of the owners of record and beneficial owners of any corporate or limited liability company, or all general and limited partners of any partnership, or, in the case of a publicly held corporation or limited partnership, copies of the most current annual and quarterly reports and Form 10K) and immediately submit to us a true and complete copy of such offer, which includes details of the payment terms of the proposed sale. To be a valid, bona fide offer, the proposed purchase price must be denominated in a dollar amount. The offer must apply

only to an interest in you or in this Agreement and the Business and may not include an offer to purchase any of your (or your owners') other property or rights. However, if the offeror proposes to buy any other property or rights from you (or your owners) under a separate, contemporaneous offer, such separate, contemporaneous offer must be disclosed to us, and the price and terms of purchase offered to you (or your owners) for the interest in you or in this Agreement and the Business must reflect the bona fide price offered therefor and not reflect any value for any other property or rights.

- 20.9. **Our Right of First Refusal.** We have the right, exercisable by written notice delivered to you or your selling owners within thirty (30) days from the date of the delivery to us of both an exact copy of such bona fide offer and all other information we request, to purchase such interest for the price and on the terms and conditions contained in such bona fide offer, provided that:

20.9.1. we may substitute cash for any form of payment or non-cash consideration proposed in such offer;

20.9.2. our credit will be deemed equal to the credit of any proposed purchaser;

20.9.3. we will have not less than sixty (60) days after giving notice of our election to purchase to prepare for closing; and

20.9.4. we are entitled to receive, and you and your owners agree to make, all customary representations and warranties given by the seller of the assets of a business or the capital stock of an incorporated business, as applicable, including, without limitation, representations and warranties as to:

20.9.4.1. ownership and condition of and title to stock or other forms of ownership interest and/or assets;

20.9.4.2. liens and encumbrances relating to the stock or other ownership interest and/or assets; and

20.9.4.3. validity of contracts and the liabilities, contingent or otherwise, of the corporation whose stock is being purchased.

- 20.10. **Exercise.** If we exercise our right of first refusal, you and your selling owner(s) agree that, for a period of twenty four (24) months commencing on the date of the closing, you and they will be bound by the non-competition covenant contained in Article 23.4. You and your selling owner(s) further agree that you and they will, during this same time period, abide by the restrictions of Article 23 of this Agreement.

- 20.11. **Non-Exercises.** If we do not exercise our right of first refusal, you or your owners may complete the sale to such purchaser pursuant to and on the exact terms of such bona fide offer, subject to our approval of the transfer as provided in Article 20.4. If the sale is not completed within one hundred twenty (120) days after delivery of such bona fide offer to us, or if there is a material change in the terms of the sale (which you agree promptly to communicate to us), the sale will be treated as a new sale subject to our right of first refusal as provided in Article 20.9.

21. **RENEWAL.**

- 21.1. **Renewal of the Franchise Agreement.** You may renew this Agreement at the expiration of the initial term for an additional successive period of ten (10) years, provided you have: (1) complied with the provisions of this Agreement during the Term of this Agreement; (2) notified us in writing of your intent to renew at least ninety (90) days before the end of the Term; and (3) complied with our then-current qualifications and training requirements. You acknowledge and agree that you shall, at our option, execute our then-current form of franchise agreement which shall supersede this Agreement in all respects, and the terms of which may differ materially from the terms of this Agreement, except that you shall not be required to pay an initial franchise fee and your Territory shall remain the same. You acknowledge and agree that if we have duly determined that you are eligible to renew the Franchise Agreement and we do not require you to execute our then-current form of franchise agreement, then upon the expiration date of the current Term of the Franchise Agreement, the Term of this Agreement shall automatically extend for an additional ten (10) years period.

22. TERMINATION OF AGREEMENT.

22.1. TERMINATION BY YOU.

22.1.1. **Voluntary Termination Within 365 Days.** Within three hundred sixty five (365) days of the Effective Date of the Agreement, you may elect to notify us in writing of your voluntarily election to terminate the Franchise Agreement. You acknowledge and agree that if you elect to voluntarily terminate the Agreement under this Section, then in reasonable and sufficient consideration of our costs and expenses incurred with you prior to you electing to terminate the Agreement and in allowing your voluntary termination of the Agreement, you must assign back to us in writing all franchise and other rights that you were granted under the Agreement with no other additional amounts payable from us to you. Additionally, you and your owners agree to comply in all respects with all the post-termination provisions of the Agreement, including, without limitation, the requirement that the you and your owners agree to execute general releases, in form satisfactory to us, of any and all claims against us and our shareholders, officers, directors, employees, agents, successors and assigns. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

22.1.2. **Other Termination Only By Operation of Law.** You acknowledge and agree that other than the sole termination exception identified in Article 22.2.1 above, you and your owners may not terminate this Agreement except by operation of law. Your termination of this Agreement for any other reason or without availing yourself of legal redress will be deemed a termination without cause.

- 22.2. **BY US.** We have the right to terminate this Agreement, effective upon delivery of written notice of termination to you, if:

- 22.2.1. your Managing Owner fails to successfully complete initial training to our satisfaction;
- 22.2.2. you fail to begin operating the Business within one hundred twenty (120) calendar days after the execution of this Agreement;
- 22.2.3. you surrender or transfer control of the operation of the Business without our prior written consent;

- 22.2.4. you (or any of your owners) have made any material misrepresentation or omission in connection with your purchase of the Franchise;
- 22.2.5. you (or any of your owners) are or have been convicted by a trial court of, or plead or have pleaded guilty or no contest to, a felony or any crime involving moral turpitude;
- 22.2.6. you (or any of your owners) engage in any dishonest or unethical conduct which may adversely affect the reputation of the Business or another ALL COUNTY® business or the goodwill associated with the Marks;
- 22.2.7. you (or any of your owners) make an unauthorized assignment of this Agreement or of an ownership interest in you or the Business;
- 22.2.8. in the event of the death or permanent disability of the Managing Owner, a manager is not appointed within thirty (30) days after the death or permanent disability of your Managing Owner or any such manager fails to complete our training within thirty (30) days after being appointed;
- 22.2.9. you (or any of your owners) make any unauthorized use or disclosure of any confidential information or use, duplicate or disclose any portion of the Operations Manual in violation of this Agreement;
- 22.2.10. you violate any health, safety, sanitation or other applicable law, ordinance or regulation and do not immediately begin to cure the noncompliance or violation, and correct such noncompliance or violation within twenty-four (24) hours after written notice thereof is delivered to you;
- 22.2.11. you fail to make payments of any amounts due to us and do not correct such failure within seven (7) days after written notice of such failure is delivered to you;
- 22.2.12. you fail to pay when due any federal or state income, service, sales, employment related or other taxes due on the operations of the Business, unless you are, in good faith, legally contesting your liability for such taxes;
- 22.2.13. you (or any of your owners) fail to comply with any other provision of this Agreement or Methods of Operation and do not correct such failure within thirty (30) days after written notice of such failure to comply is delivered to you;
- 22.2.14. you (or any of your owners) fail on three (3) or more separate occasions within any period of twelve (12) consecutive months to submit when due reports or other data, information or supporting records, to pay when due any amounts due to us or otherwise to comply with this Agreement, whether or not such failures to comply were corrected after written notice of such failure was delivered to you;
- 22.2.15. you make an assignment for the benefit of creditors or admit in writing your insolvency or inability to pay your debts generally as they become due; you consent to the appointment of a receiver, trustee or liquidator of all or the substantial part of your property; the Business or any of its assets is attached, seized, subjected to a writ or distress warrant or levied upon, unless such attachment, seizure, writ, warrant or levy is vacated within thirty (30) days; or any order appointing a receiver, trustee or liquidator

of you or the Business is not vacated within thirty (30) days following the entry of such order; or

22.2.16. you fail to meet your obligations with respect to minimum performance requirements.

23. OUR AND YOUR RIGHTS AND OBLIGATIONS UPON TERMINATION OR EXPIRATION OF THIS AGREEMENT.

23.1. **Payment of Amounts Owed to Us.** Any money which you owe us as of the termination date of this Agreement shall be paid to us by you within fifteen (15) days of the effective date of the termination.

23.2. **Marks.** Upon the termination, for any reason, or expiration of this Agreement:

23.2.1. you may not directly or indirectly at any time or in any manner (except with respect to other ALL COUNTY® businesses you own and operate) identify yourself or any business as a current or former ALL COUNTY® business, or as one of our licensees or franchisees, use any Marks, any colorable imitation thereof or other indicia of an ALL COUNTY® business in any manner or for any purpose or utilize for any purpose any trade name, trademark or service mark or other commercial symbol that indicates or suggests a connection or association with us;

23.2.2. you agree to take such action as may be required to cancel all fictitious or assumed names or equivalent registrations relating to your use of any Marks;

23.2.3. if we do not exercise our option to purchase the Business pursuant to Article 23.6., you agree to deliver to us within thirty (30) days after the Notification Date (as defined in Article 23.6.1.) all signs, sign-faces, sign-cabinets, marketing materials, forms, packaging and other materials containing any Marks or otherwise identifying or relating to an ALL COUNTY® business and allow us, without liability to you or third parties, to remove all such items from the Business;

23.2.4. if we do not exercise our option to purchase the Business pursuant to Article 23.6., you agree that, after the Notification Date, you will promptly and at your own expense make such alterations as we may specify to distinguish the Business clearly from its former appearance and from other ALL COUNTY® businesses so as to prevent confusion therewith by the public;

23.2.5. if we do not exercise our option to purchase the Business pursuant to Article 23.6., you agree that, after the Notification Date, you will notify the telephone company and all telephone directory publishers of the termination or expiration of your right to use any telephone, facsimile or other numbers and any regular, classified or other telephone directory listings associated with any Marks, authorize the transfer of such numbers and directory listings to us or at our direction and/or instruct the telephone company to forward all calls made to your telephone numbers to numbers we specify;

23.2.6. you agree to provide us with current copies of all your customer lists and transfer ownership of all existing clients and accounts to us or our designee; and

23.2.7. you agree to furnish us, within thirty (30) days after the Notification Date, with evidence satisfactory to us of your compliance with the foregoing obligations.

- 23.3. **Confidential Information.** You agree that, upon termination, for any reason, or expiration of this Agreement, you will immediately cease to use any of our confidential information in any business or otherwise and return to us all copies of the Operations Manual and any other confidential materials, including, without limitation, computer software and any mechanisms (electronic key) used to access the software, that we have allowed you to use.
- 23.4. **Covenant Not to Compete.** Upon the termination or expiration of this Agreement in accordance with its terms and conditions, including the transfer or assignment of this Agreement or any interest in the Business, you agree that, for a period of thirty-six (36) months commencing on the effective date of termination or expiration neither you nor any of your owners will have any direct or indirect interest as a disclosed or beneficial owner, investor, partner, director, officer, employee in a management or sales capacity, consultant, representative or agent or in any other capacity in any Competitive Business operating or providing services within your Territory or within 50 miles of any point on the outer perimeter of your Territory. You are prohibited from selling or transferring any of the accounts or clients of the Business to anyone except to another All County® business that has been approved in writing by us or to us or our designees.
- 23.5. **Commencement by Order.** If it becomes necessary to enforce the Covenant Not to Compete by court order, we will seek to enjoin competition for two years from the date of issuance of the order. You and your owners expressly acknowledge that you possess skills and abilities of a general nature and have other opportunities for exploiting such skills. Consequently, enforcement of the covenants made in this Article will not deprive you of your personal goodwill or ability to earn a living.
- 23.6. **Our Rights to Purchase the Business.**
- 23.6.1. **Exercise of Option.** Upon termination or expiration of this Agreement in accordance with its terms and conditions or your termination of this Agreement without cause, we have the option, exercisable by giving written notice to you within sixty (60) days from the date of such termination or expiration, to purchase the Business from you, including the leasehold rights to the Location, free and clear of all liens, restrictions or encumbrances. (The date on which we notify you whether or not we are exercising our option is referred to in this Agreement as the “Notification Date.”) We have the unrestricted right to assign this option to purchase the Business. We will be entitled to all customary warranties and representations in connection with our asset purchase, including, without limitation, representations and warranties as to ownership and condition of and title to assets; liens and encumbrances on assets; validity of contracts and agreements; and liabilities affecting the assets, contingent or otherwise.
- 23.6.2. **Leasehold Rights.** You agree, at our election, to assign your leasehold interest in the Location to us or, to enter into a sublease for the remainder of the lease term on the same terms (including renewal options) as the prime lease.
- 23.6.3. **Purchase Price.** The purchase price for the Business will be its fair market value, determined in a manner consistent with reasonable depreciation of the Business’ equipment, signs, inventory, materials and supplies, provided that the Business will be valued as an independent business and its value will not include any value for the Franchise or any rights granted by this Agreement; the Marks; or participation in the network of ALL COUNTY® businesses. The length of the remaining term of the lease for the Location will also be considered in determining the Business’ fair market value.

- 23.6.4. **Exclusions.** We may exclude cash or its equivalent and any equipment, signs, inventory, materials and supplies that are not reasonably necessary (in function or quality) to the Business' operation or that we have not approved as meeting standards for ALL COUNTY® businesses from the assets purchased, and the purchase price will reflect these exclusions.
- 23.6.5. **Appraisal.** If we and you are unable to agree on the Business' fair market value, its fair market value will be determined by three (3) independent appraisers who collectively will conduct one (1) appraisal. We will appoint one appraiser, you will appoint one appraiser and the two party appointed appraisers will appoint the third appraiser. You and we agree to select our respective appraisers within fifteen (15) days after the date we determine that we are unable to agree on the Business' fair market value, and the two appraisers so chosen are obligated to appoint the third appraiser within fifteen (15) days after the date on which the last of the two party appointed appraisers was appointed. You and we will bear the cost of our own appraisers and share equally the reasonable fees and expenses of the third appraiser chosen by the two party appointed appraisers. You and we will take reasonable actions to cause the appraisers to complete their appraisal within thirty (30) days after the third appraiser's appointment.
- 23.6.6. **Closing.** The purchase price will be paid at the closing of the purchase, which will take place not later than ninety (90) days after determination of the purchase price. We have the right to set off against the purchase price, and thereby reduce the purchase price by, any and all amounts you or your owners owe to us.
- 23.6.7. **Instruments.** At the closing, you agree to deliver instruments transferring:
- 23.6.7.1. good and merchantable title to the assets purchased, free and clear of all liens and encumbrances (other than liens and security interests acceptable to us), with all sales and other transfer taxes paid by you; and
 - 23.6.7.2. all licenses and permits of the Business which may be assigned or transferred; and
 - 23.6.7.3. the leasehold interest in the Location and improvements thereon.
- 23.6.8. **Escrow.** If you cannot deliver clear title to all of the purchased assets, or if there are other unresolved issues, the closing of the sale will, at our election, be accomplished through an escrow arrangement with an independent escrow agent selected by us.
- 23.6.9. **Releases.** You and your owners agree to execute general releases, in form satisfactory to us, of any and all claims against us and our shareholders, officers, directors, employees, agents, successors and assigns. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
- 23.7. **Continuing Obligations.** All of our and your (and your owners' and affiliates') obligations which expressly or by their nature survive the expiration or termination of this Agreement will continue in full force and effect subsequent to and notwithstanding its expiration or termination and until they are satisfied in full or by their nature expire.

24. RELATIONSHIP OF THE PARTIES AND INDEMNIFICATION.

- 24.1. **Independent Contractors.** You and we understand and agree that this Agreement does not create a fiduciary relationship between you and us, that we and you are and will be independent contractors and that nothing in this Agreement is intended to make either you or us a general or special agent, joint venturer, partner or employee of the other for any purpose. You agree to conspicuously identify yourself in all dealings with customers, suppliers, public officials, Business personnel and others as the owner of the Business under a franchise we have granted and to place such notices of independent ownership on such forms, checks, business cards, stationery and advertising and other materials as we may require from time to time.
- 24.2. **No Liability For Acts of Other Party.** You agree not to employ any of the Marks in signing any contract or applying for any license or permit, or in a manner that may result in our liability for any of your indebtedness or obligations, and that you will not use the Marks in any way we have not expressly authorized. Neither we nor you will make any express or implied agreements, warranties, guarantees or representations or incur any debt in the name or on behalf of the other, represent that our respective relationship is other than Franchisor and Franchisee or be obligated by or have any liability under any agreements or representations made by the other that are not expressly authorized in writing. We will not be obligated for any damages of any nature whatsoever to any person or property directly or indirectly arising out of the Business' operation or the business you conduct pursuant to this Agreement.
- 24.3. **Taxes.** We will have no liability for any sales, use, service, occupation, excise, employment related, gross receipts, income, property or other taxes, whether levied upon you or the Business, in connection with the business you conduct (except any taxes we are required by law to collect from you with respect to purchases from us). Payment of all such taxes is your responsibility.
- 24.4. **Indemnification.** You, and each of the Guarantors identified in Appendix C, agree that you shall, at all times, indemnify, exculpate, defend and hold harmless, to the fullest extent permitted by law, us, our successor, assigns, affiliates and the respective officers, directors, shareholders, agents, representatives, independent contractors, servants, and employees of each of them (the "Indemnified Parties") from all losses and expenses incurred in connection with any action, suit, proceeding, claim, demand, investigation, or inquiry (formal or informal), or any settlement thereof, which arises out of or is based upon any of the following: the infringement, alleged infringement or any other violation by you, your Guarantors or principals of any patent, mark, copyright, or other proprietary right owned or controlled by third parties; the violation, breach, or asserted violation or breach by you, your Guarantors or principals of any federal, state, or local law, regulation, ruling or industry standard; libel, slander, or any other form of defamation by you or your Guarantors or principals; the violation or breach by you or by your Guarantors or principals of any warranty, representation, agreement, or obligation of this Agreement or in any other agreement between you and us or our Affiliates; acts, errors, omissions of you, any of your Affiliates, any of your principals, officers, directors, shareholders, agents, representatives, independent contractors, and employees of you and your Affiliates in connection with the establishment and operation of the Business, including, but not limited to, any acts, errors, or omissions of any of the foregoing in the operation of any motor vehicle or in the establishment or implementation of security for the Business. For purposes of this indemnification, "claims" includes all obligations, damages (actual, consequential or otherwise) and costs incurred in the defense of any claim against any of the Indemnified Parties, including, without limitation, reasonable accountants', arbitrators', attorneys' and expert witness fees, costs of investigation and proof of facts, court costs, other expenses of litigation, arbitration or alternative dispute resolution and travel and living expenses. We have the right to defend any such claim against us at your

expense. This indemnity will continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement.

- 24.5. **Mitigation Not Required.** Under no circumstances will we or any other Indemnified Party be required to seek recovery from any insurer or other third party, or otherwise to mitigate our, their or your losses and expenses, in order to maintain and recover fully a claim against you. You agree that a failure to pursue such recovery or mitigate a loss will in no way reduce or alter the amounts we or another Indemnified Party may recover from you.

25. ENFORCEMENT AND MISCELLANEOUS MATTERS.

- 25.1. **Severability and Substitution of Valid Provisions.** Except as expressly provided to the contrary herein, each provision of this Agreement, and any portion thereof, will be considered severable, and if, for any reason, any such provision is held to be invalid or contrary to or in conflict with any applicable present or future law or regulation in a final, unappealable ruling issued by any court, agency or tribunal with competent jurisdiction in a proceeding to which we are a party, that ruling will not impair the operation of, or have any other effect upon, such other portions of this Agreement as may remain otherwise intelligible, which will continue to be given full force and effect and bind the parties hereto, although any portion held to be invalid will be deemed not to be a part of this Agreement from the date the time for appeal expires, if you are a party thereto, otherwise upon your receipt from us of a notice of non-enforcement thereof.
- 25.2. **Lesser Covenant Enforceable.** If any covenant herein is unenforceable because it is too broad, but would be enforceable by reducing it in scope, time or other manner you and we agree that such covenant will be enforced to the fullest extent permissible under the laws and public policies applied in the jurisdiction whose law is applicable to the validity of such covenant.
- 25.3. **Greater Notice.** If any applicable and binding law or rule of any jurisdiction requires a greater prior notice than is required herein, this Agreement is deemed modified to comply with the applicable law.
- 25.4. **Waiver of Obligations.** We and you may by written instrument unilaterally waive or reduce any obligation of or restriction upon the other under this Agreement, effective upon delivery of written notice thereof to the other or such other effective date stated in the notice of waiver. Any waiver we grant will be without prejudice to any other rights we may have, will be subject to our continuing review and may be revoked, in our sole business judgment, at any time and for any reason, effective upon delivery to you of ten (10) days' prior written notice.
- 25.5. **Non-Waiver.** We and you will not be deemed to have waived or impaired any right, power or option reserved by this Agreement.
- 25.6. **Force Majeure.** Neither we nor you will be liable for loss or damage or deemed to be in breach of this Agreement if our or your failure to perform our or your obligations is not our or your fault and results from:
- 25.6.1. unforeseeable transportation shortages, inadequate supply of equipment, products, merchandise, supplies, labor, material or energy or the voluntary foregoing of the right to acquire or use any of the foregoing in order to accommodate or comply with the orders, requests, regulations, recommendations or instructions of any federal, state or municipal government or any department or agency thereof;

- 25.6.2. acts of nature;
- 25.6.3. fires, strikes, embargoes, war or riot; or
- 25.6.4. any other similar event or cause.
- 25.7. **Extend Performance.** Any delay resulting from any force majeure causes will extend performance accordingly or excuse performance, in whole or in part, as may be reasonable, except that these causes will not excuse payments of amounts owed.
- 25.8. **Discontinued Programs/Promotions.** We are not liable to you for any loss or damage, or deemed to be in breach of this Agreement, if we discontinue any programs or promotions and they are no longer a part of our Methods of Operation or if we cannot deliver, or cause to be delivered, or if our affiliates or designated sources or approved suppliers cannot deliver, all of your orders for products, merchandise, equipment, supplies, etc., where such things are out-of-stock or discontinued.
- 25.9. **Costs and Attorneys' Fees.** If we incur expenses in connection with your failure to pay when due amounts owed to us, to submit when due any reports, information or supporting records or otherwise to comply with this Agreement, you agree to reimburse us for any of the costs and expenses which we incur, including, without limitation, reasonable accounting, attorneys', arbitrators' and related fees.
- 25.10. **You May Not Withhold Payments Due to Us.** You agree that you will not withhold payment of any amounts owed to us on the grounds of our alleged nonperformance of any of our obligations hereunder. You agree that all such claims will, if not otherwise resolved by us, be submitted to arbitration as provided in Article 25.12.
- 25.11. **Rights of Parties are Cumulative.** Our and your rights hereunder are cumulative, and no exercise or enforcement by us or you of any right or remedy hereunder will preclude our or your exercise or enforcement of any other right or remedy hereunder which we or you are entitled by law to enforce.
- 25.12. **DISPUTE RESOLUTION.**
- 25.12.1. **Mediation.** Except as provided in Article 25.12.3., prior to filing any demand for arbitration, the parties agree to mediate any dispute, controversy or claim between the parties and any of our or your affiliates, officers, directors, shareholders, members, guarantors, employees or owners arising under, out of, in connection with or in relation to this Agreement, any lease or sublease for your Business, any loan or other finance arrangement between us or our affiliates and you, the parties' relationship, your Business, or any Methods of Operation, Operating System or Operating Standard, in accordance with the following procedures:
- 25.12.1.1. The party seeking mediation must commence mediation by sending the other party, in accordance with Article 26, a written notice of its request for mediation headed "Notification of Dispute". The Notification of Dispute will specify, to the fullest extent possible, the party's version of the facts surrounding the dispute, the amount of damages and the nature of any injunctive or other relief such party claims. The party (or parties as the case may be) receiving a Notification of Dispute will respond within

twenty (20) days after receipt thereof, in accordance with Article 26, stating its version of the facts, and, if applicable, its position as to damages sought by the party initiating the dispute procedure; provided, however, that if the dispute has been the subject of a default notice given under Article 22 of this Agreement, the other party will respond within ten (10) business days.

25.12.1.2. Upon receipt of a Notification of Dispute and response under Article 25.12.1., the parties will endeavor, in good faith, to resolve the dispute outlined in the Notification of Dispute and response. If the parties have been unable to resolve a dispute outlined in a Notification of Dispute or a response thereto within twenty (20) days after receipt of the response, either party may initiate a mediation procedure in accordance with the American Arbitration Association (“AAA”), pursuant to its Commercial Mediation Procedures, and unless otherwise agreed by the parties will take place in the city of our then-current corporate headquarters. The parties must select a mediator jointly.

25.12.1.3. All mediation sessions will occur in Florida at a mutually agreed location and must be attended by your Principal Owners or Managing Owner (and any other persons with authority to settle the dispute on your behalf) and our representatives(s) who is/are authorized to settle the dispute. The parties may be represented by counsel at the mediation. The parties agree to participate in the mediation proceedings in good faith and with the intention of resolving the dispute if at all possible within thirty (30) days of the notice from the party seeking to initiate the mediation procedures. If the dispute is not resolved within thirty (30) days, the parties are free to pursue arbitration. In addition, if the party receiving notice of mediation has not responded within five (5) days of delivery of the notice or a party fails to participate in the mediation, this Article 25.12.1. will no longer be applicable and the other party can pursue arbitration. The parties agree that the costs of the mediator will be split equally between the parties. Each party must pay its own fees and expenses incurred in connection with the mediation. The mediation proceeding and any negotiations and results thereof will be treated as a compromise settlement negotiation and the entire process is confidential. At least five (5) days prior to the initial mediation session, each party must deliver a written statement of positions.

25.12.2. **Arbitration.** Except as provided in Article 25.12.3., any dispute, controversy or claim between you and us and any of our or your affiliates, officers, directors, shareholders, members, guarantors, employees or owners arising under, out of, in connection with or in relation to this Agreement, any lease of sublease for your Business, any loan or other financial arrangement between us or our affiliates and you, the parties’ relationship, your Business, or any System Standard or the scope or validity of the arbitration obligation under this Article not resolved by mediation must be submitted to binding arbitration in accordance with the Federal Arbitration Act. The arbitration will be administered by the AAA pursuant to its Commercial Arbitration Rules then in effect by one arbitrator.

25.12.2.1. In connection with any arbitration proceeding, each party will submit or file any claim which would constitute a compulsory counterclaim (as defined by the then-current Rule 13 of the Federal Rules of Civil

Procedure) within the same proceeding as the claim to which it relates. Any such claim which is not submitted or filed in such a proceeding will be barred.

- 25.12.2.2. Any arbitration must be on an individual basis and the parties and the arbitrator will have no authority or power to proceed with any claim as a class action or otherwise to join or consolidate any claim with any claim or any other proceeding involving third parties. If a court or arbitrator determines that this limitation or joinder of or class action certification of claims is unenforceable, then the agreement to arbitrate the dispute will be null and void and the parties must submit all claims to the jurisdiction of the courts, in accordance with Article 25.14.
- 25.12.2.3. The arbitration must take place in the city closest to where our headquarters is located at the time of the dispute.
- 25.12.2.4. The arbitrator must follow the law and not disregard the terms of this Agreement. The arbitrator must have at least five (5) years of significant experience in commercial law. The arbitrator may not consider any settlement discussions or offers that might have been made by either you or us. The arbitrator may not under any circumstances (a) stay the effectiveness of any pending termination of this Agreement, (b) assess punitive or exemplary damages, (c) certify a class or a consolidated action, or (d) make any award which extends, modifies or suspends any lawful term of this Agreement or any reasonable standard of business performance that we set. The arbitrator will have the right to make a determination as to any procedural matters as would a court of competent jurisdiction be permitted to make in the state in which the main office of Franchisor is located. The arbitrator will also decide any factual, procedural, or legal questions relating in any way to the dispute between the parties, including, but not limited to: any decision as to whether Article 25.14 is applicable and enforceable as against the parties, subject matter, timeliness, scope, remedies, unconscionability, and any alleged fraud in the inducement.
- 25.12.2.5. The arbitrator can issue summary orders disposing of all or part of a claim and provide for temporary restraining orders, preliminary injunctions, injunctions, attachments, claim and delivery proceedings, temporary protective orders, receiverships, and other equitable and/or interim/final relief. Each party consents to the enforcement of such orders, injunctions, etc. by any court having jurisdiction.
- 25.12.2.6. The arbitrator will have subpoena powers limited only by the laws of the state in which the main office of the Franchisor is located.
- 25.12.2.7. The parties to the dispute will have the same discovery rights as are available in civil actions under the laws of the state in which the main office of Franchisor is then located.

- 25.12.2.8. All other procedural matters will be determined by applying statutory, common laws, and rules of procedure that control a court of competent jurisdiction in which the main office of Franchisor is then located.
- 25.12.2.9. Other than as may be required by law, the entire arbitration proceedings (including, but not limited to, any rulings, decisions or orders of the arbitrator) will remain confidential and will not be disclosed to anyone other than the parties to this Agreement.
- 25.12.2.10. The judgment of the arbitrator on any preliminary or final arbitration award will be final and binding and may be entered in any court having jurisdiction.
- 25.12.2.11. We reserve the right, but have no obligation, to advance your share of the costs of any arbitration proceeding in order for such arbitration proceeding to take place and by doing so will not be deemed to have waived or relinquished our right to seek recovery of those costs in accordance with Article 25.9. or 25.12.4.
- 25.12.3. **Exceptions to Arbitration.** Notwithstanding Articles 25.12.1. and 25.12.2., the parties agree that the following claims will not be subject to arbitration or mediation.
- 25.12.3.1. any action for equitable relief, including, without limitation, seeking preliminary or permanent injunctive relief, specific performance, declaratory relief, other relief in the nature of equity to enjoin any harm or threat of harm to such party's tangible or intangible property, brought at any time, including, without limitation, prior to or during the pendency of any arbitration proceeding initiated hereunder,
- 25.12.3.2. any action in ejectment or for possession of any interest in real or personal property;
- 25.12.3.3. any action which by applicable law cannot be arbitrated; or
- 25.12.3.4. our decision in the first instance to issue a notice of default and/or notice of termination, or undertake any other conduct with respect to the franchise relationship that might later result in a dispute or controversy between us.
- 25.12.4. **Costs and Attorneys' Fees.** The prevailing party in any action or proceedings arising under, out of, in connection with, or in relation to this Agreement will be entitled to recover its reasonable costs and expenses (including attorneys' fees, arbitrator's fees and expert witness fees, costs of investigation and proof of facts, court costs, and other arbitration or litigation expenses) incurred in connection with the claims on which it prevailed.
- 25.12.5. **Survival.** The provisions of this Article 25.12. are intended to benefit and bind certain third party non-signatories and will continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement.

- 25.12.6. **Tolling of the Statute of Limitations.** All applicable statutes of limitations and defenses based on the passage of time are tolled while the dispute resolution procedures in this Article 25.12. are pending. The parties will take such action, if any, required to effectuate tolling.
- 25.12.7. **Performance to Continue.** Each party must continue to perform its obligations under this Agreement pending final resolution of any dispute pursuant to this Article 25.12., unless to do so would be impossible or impracticable under the circumstances.
- 25.13. **Governing Law.** All matters relating to arbitration will be governed by the FEDERAL ARBITRATION ACT (9 U.S.C. §§ 1 *et. seq.*). Except to the extent governed by the Federal Arbitration Act as required hereby, the UNITED STATES TRADEMARK ACT OF 1946 (LANHAM ACT, 15 U.S.C. §§ 1051 *et seq.*) or other federal law, this Agreement, the Franchise and all claims arising from the relationship between us and you will be governed by the laws of Florida, without regard to its conflict of laws principles, except that any law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless jurisdictional requirements are met independently without reference to this Article.
- 25.14. **Consent to Jurisdiction.** Subject to Article 25.12, you and your owners agree that we may institute any action against you or your owners in any state or federal court of general jurisdiction in Florida, and you (and each owner) irrevocably submit to the jurisdiction of such courts and waive any objection you (or he or she) may have to either the jurisdiction of or venue in such courts.
- 25.15. **Waiver of Punitive Damages and Jury Trial.** Except with respect to your obligation to indemnify us pursuant to Article 24 hereof and claims we bring against you for your unauthorized use of the Marks or unauthorized use or disclosure of any confidential information, we and you and your respective owners waive to the fullest extent permitted by law any right to or claim for any punitive or exemplary damages against the other and agree that, in the event of a dispute between us, the party making a claim will be limited to equitable relief and to recovery of any actual damages it sustains. We and you irrevocably waive trial by jury in any action, proceeding or counterclaim, whether at law or in equity, brought by either party.
- 25.16. **Binding Effect.** This agreement is binding upon us and you and our respective executors, administrators, heirs, beneficiaries, assigns and successors in interest and may not be modified except by written agreement signed by you and us.
- 25.17. **Limitations of Claims.** Except for claims arising from your nonpayment or underpayment of amounts you owe us pursuant to this Agreement or claims related to your unauthorized use of the Marks, any and all claims arising out of or relating to this Agreement or our relationship with you will be barred unless a judicial or arbitration proceeding is commenced within one (1) year from the date on which the party asserting such claim knew or should have known of the facts giving rise to such claims.
- 25.18. **Construction.** The preambles and exhibits are a part of this Agreement which, together with the Operations Manual and our other written policies, constitute our and your entire agreement except as provided below, and there are no other oral or written understandings or agreements between us and you relating to the subject matter of this Agreement, except that you acknowledge that we justifiably have relied on your representations made prior to the execution of this Agreement. Except as contemplated by the arbitration provisions of Article 25.12., nothing in this Agreement is intended, nor is deemed, to confer any rights or remedies upon any person or legal entity not a

party hereto. Nothing in the Agreement or in any related agreement is intended to disclaim our representations made in the Franchise Disclosure Document.

- 25.19. **Withhold Approval.** Except where this Agreement expressly obligates us reasonably to approve or not unreasonably to withhold our approval of any of your actions or requests, we have the absolute right to refuse any request you make or to withhold our approval of any of your proposed or effected actions that require our approval.
- 25.20. **Headings.** The headings of the Articles are for convenience only and do not define, limit or construe the contents of the Articles.
- 25.21. **Joint and Several Owner's Liability.** If two or more persons are at any time the owner of the Business, whether as partners or joint venturers, their obligations and liabilities to us will be joint and several.
- 25.22. **Multiple Copies.** This Agreement may be executed in multiple copies, each of which will be deemed an original.

26. **NOTICES AND PAYMENTS.**

- 26.1. **Notices.** All written notices and reports permitted or required to be delivered by the provisions of this Agreement or the Operations Manual will be deemed so delivered:
 - 26.1.1. at the time delivered by hand;
 - 26.1.2. one (1) business day after transmission by authorized electronic system, provided there is evidence of delivery;
 - 26.1.3. one (1) business day after being placed in the hands of a commercial courier service for next business day delivery, provided there is evidence of delivery; or
 - 26.1.4. five (5) business days after placement in the United States Mail by Registered or Certified Mail, Return Receipt Requested, postage prepaid; and must be addressed to the party to be notified at its most current principal business address of which the notifying party has been notified. Any required payment or report which we do not actually receive during regular business hours on the date due (or postmarked by postal authorities at least two (2) days prior thereto) will be deemed delinquent.
- 26.2. **Payments.** All payments required to be delivered by the provisions of this Agreement or the Operations Manual will be deemed so delivered as provided in Article 26.1. above and will be deemed delivered by bank-wire transfer upon telephone or electronic confirmation with the receiving bank.

[THE SPACE BELOW IS LEFT INTENTIONALLY]

IN WITNESS WHEREOF, the parties hereto have executed and delivered this Agreement on the date stated on the first page hereof.

All County Property Management Franchise Corp.

By: _____

Title: _____

Dated: _____

EFFECTIVE DATE: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____

Title: _____

Dated: _____

As Individuals:

Dated: _____

Dated: _____

Dated: _____

Dated: _____

APPENDIX A

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

DATED _____, 20__

1. **MANAGING OWNER.** The name, home address, phone numbers and social security number of the Managing Owner is:

2. **FORM OF OWNER.**

- 2.1. **Business Entity.** What is the form of your business entity, e.g. corporation, partnership?

Date of Formation of Entity (Date of Incorporation, if applicable):

Federal Identification Number of Entity:

The following is a list of your directors, if applicable, and officers as of the effective date of Appendix A shown above:

Name of Each Director/Officer/Partner

Position(s) Held

3. **OWNERS.** The following list includes the full name and mailing address of each person who is one of your owners (as defined in the Franchise Agreement) and fully describe the nature of each owner's interest.

Owner's Name and Address

Description of Interest
(Must total 100%)

APPENDIX A

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

(continued)

IN WITNESS WHEREOF, the parties hereto have executed this Appendix A to the Franchise Agreement on the date(s) set forth below.

All County Property Management Franchise Corp.

By: _____

Name Printed: _____

Title: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____

Name Printed: _____

Title: _____

Dated: _____

As Individuals:

Name Printed: _____

Dated: _____

Name Printed: _____

Dated: _____

Name Printed: _____

Dated: _____

APPENDIX B

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

DATED _____, 20__

I. AUTHORIZED BUSINESS LOCATION.

The business address of the approved location ("Location") is:

_____.

If no Location is approved at the time this Agreement is executed, this Appendix B will be updated when a Location has been designated by you and duly approved by us.

II. TERRITORY.

1. **DEFINITION.** The Territory referred to in the Franchise Agreement shall be as follows, which contains a population of less than 250,000:

2. **AS OF TODAY.** If the Territory is identified by counties, other political subdivisions, or Zip Code boundaries, the Territory will be fixed by the boundaries as they exist today, **as shown in the map in Appendix B-1.** Any later changes to the definition of any boundaries shall not change the boundaries of the Territory.

All County Property Management Franchise Corp.

By: _____
Title: _____
Dated: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____
Title: _____
Dated: _____

As Individuals:

Dated: _____

Dated: _____

Dated: _____

APPENDIX B-1

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

DATED _____, 20__

MAP OF FRANCHISE TERRITORY

APPENDIX C

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

DATED _____, 20__

GUARANTY AND ASSUMPTION OF OBLIGATIONS.

1. **GUARANTORS.** THIS GUARANTY AND ASSUMPTION OF OBLIGATIONS (the “Guaranty”) is given this _____ day of _____, 20__, by _____
2. **GUARANTEES.** In consideration of, and as an inducement to, the execution of the Franchise Agreement (the “Agreement”) dated today between _____ (“Franchisee”) and All County Property Management Franchise Corp. (“us” “we” or “our”), each of the undersigned guarantors (the “Guarantor”) hereby personally and unconditionally:
 - 2.1. guarantees to us and our successors and assigns, for the Term of the Agreement and thereafter as provided in the Agreement, that _____
_____ will punctually pay, perform and satisfy each and every obligation, undertaking, agreement and covenant of Franchisee set forth in the Agreement; and
 - 2.2. agrees to be personally bound by, and personally liable for the breach of, each and every provision in the Agreement, both monetary obligations and obligations to take or refrain from taking specific actions or to engage or refrain from engaging in specific activities; and
 - 2.3. agrees to pay reasonable attorney’s fees and all costs incurred by us in collecting, or attempting to collect, any sums owed by Franchisee under the Agreement, or otherwise enforcing, or attempting to enforce, any provision of the Agreement, or owed by the Guarantor as a result of, or in connection with this Guaranty. Each Guarantor’s liabilities and obligations hereunder are primary and direct and are independent of Franchisee’s obligations, and separate actions may be brought and prosecuted against the Guarantor. This is a Guaranty of payment and performance and not of collection.
3. **CONSENT AND AGREEMENT.** Each Guarantor consents and agrees that:
 - 3.1. his direct and immediate liability under this Guaranty will be joint and several;
 - 3.2. he will render any payment or performance required under the Agreement upon demand if Franchisee fails or refuses, for any reason, punctually to do so;

APPENDIX C

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

(continued)

- 3.3. such liability will not be contingent or conditioned upon our pursuit of any remedies against Franchisee or any other person; and
- 3.4. such liability will not be diminished, relieved or otherwise affected by any extension of time, credit or other indulgence which we may from time to time grant to Franchisee or to any other person, including, without limitation, the acceptance of any partial payment or performance or the compromise or release of any claims, none of which will in any way modify or amend this Guaranty, which will be continuing and irrevocable during the Term of the Agreement and thereafter.
- 3.5. This Guaranty shall be binding on each Guarantor and his respective successors and assigns, and shall inure to our benefit and the benefit our successors and assigns. The Guarantor may not assign his obligations hereunder without our prior written consent.

The obligations of Franchisee and Guarantor, as described herein and in the Agreement, shall not be considered fully paid, performed and discharged unless and until all payments by Franchisee to us are no longer subject to any right on the part of any person to set aside such payments or to seek to recoup the amount of such payments. The foregoing shall include, by way of example and not by way of limitation, all rights to recover preferences voidable under Title 11 of the United States Code. If any such payments by Franchisee to us are set aside in whole or in part after being made, or are settled without litigation, to the extent of such settlement, all of which is in our business judgment, the Guarantor shall be liable, jointly and severally for the full amount of our costs, interest, attorney's fees and any and all expenses which we pay or incur in connection therewith.

- 4. **WAIVERS.** Each Guarantor waives all rights to payments and claims for reimbursement or subrogation which any of the Guarantor may have against Franchisee arising as a result of the Guarantor's execution of and performance under this Guaranty.

IN WITNESS WHEREOF, each of the undersigned Guarantors has affixed his signature on the same day and year as the Agreement was executed.

GUARANTOR(S)

APPENDIX D

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

DATED _____, 20__

COMMUNICATIONS ASSIGNMENT.

The undersigned Franchisee, hereby nominates All County Property Management Franchise Corp. as Attorney-In-Fact to transfer all of Franchisee's right, title, and interest in all telephone numbers, facsimile numbers, and e-mail addresses to All County Property Management Franchise Corp.

This nomination is only effective where Franchisee is in default of the Franchise Agreement to which this Communications Assignment is attached and Franchisee has failed to cure such defaults under the terms of the Franchise Agreement or where the Term of the Franchise Agreement to which this Communication Assignment is attached has expired.

Franchisee: _____

By: _____

Title: _____

Dated: _____

As Individuals:

Date: _____

Date: _____

Date: _____

APPENDIX E

TO THE FRANCHISE AGREEMENT BETWEEN All County Property Management Franchise Corp. AND

DATED _____, 20__

RECONCILIATION ASSISTANCE PROGRAM.

The undersigned Franchisee hereby acknowledges and agrees that under the terms of the Franchise Agreement, All County Property Management Franchise Corp. ("All County") requires Franchisee to participate in All County's mandatory Reconciliation Assistance Program (the "Program"). The Program shall be administered by All County in compliance with All County's designated Operating Standards concerning the Program.

Franchisee acknowledges and agrees that during the Term of the Franchise Agreement, Franchisee must pay All County designated fees (each a "Reconciliation Assistance Program Fee") for Franchisee's participation in the Reconciliation Assistance Program.

Franchisee hereby acknowledges and agrees that in administering the Program, All County will perform reconciliations of Franchisee's designated account(s) in compliance with All County's Operating Standards concerning the Program. Franchisee hereby acknowledges and agrees that if Franchisee uses a debit card instead of a credit card to pay business expenses or has not entered required information or has not entered required information correctly into any accounting software or system specified by All County, in its sole business judgment, then Franchisee shall pay All County an additional amount (the "Hourly Fee") to rectify any such issues or otherwise to perform other services on behalf of Franchisee as may be necessary to fulfill the requirements of Franchisee's participation in the Program. Franchisee hereby acknowledges and agrees that periodically during the Term of the Franchise Agreement, All County may reasonably increase reasonably the Hourly Fee and Reconciliation Assistance Program Fees upon prior written notice to Franchisee.

Franchisee hereby acknowledges and agrees that under the Operating Standards concerning the Program, All County has the right, but not the obligation, on Franchisee's behalf to enter any applicable data relating to the Franchised Business into any software or system specified by All County under the Operating Standards of the Program. Franchisee acknowledges and agrees that All County shall not provide Franchisee with any advice or otherwise consult in any manner with Franchisee regarding any federal, state or local tax issue or amounts due to any taxing authority. Franchisee shall be solely responsible to bear the cost of and to ensure compliance with all laws and regulations relating to the recordkeeping of all its property management accounts.

Franchisee hereby acknowledges and agrees that All County shall have full access to and administrator rights in any software or system specified by All County under the Operating Standards of the Program. Franchisee agrees that All County may use any of the data of Franchisee for any business purposes, in its sole business judgment, including but not limited to calculating Royalties, determining and analyzing the financial condition of the Franchised Business, and creating financial performance representations for the All County Franchise Disclosure Document.

APPENDIX E

TO THE FRANCHISE AGREEMENT
BETWEEN All County Property Management Franchise Corp.
AND

(continued)

Franchisee acknowledges and agrees that it shall pay all applicable Reconciliation Assistance Program Fees during any period during the Term of the Agreement in which Franchisee participates in the Program. Any Reconciliation Assistance Program Fees payable from Franchisee to All County during the Term of the Agreement shall payable following a specified Accounting Period and shall be due at the same time and in the same manner as the Royalty. Franchisee hereby acknowledges and agrees that All County may terminate the Reconciliation Assistance Program at any time, for any reason, in its sole business judgment, upon 30 days prior written notice from All County to Franchisee.

Franchisee, and each of the Guarantors identified in Appendix C to the Franchise Agreement, agrees that it shall, at all times, indemnify, exculpate, defend and hold harmless, to the fullest extent permitted by law, All County, its successor, assigns, affiliates and the respective officers, directors, shareholders, agents, representatives, independent contractors, servants, and employees of each of them (the "Indemnified Parties") from all losses and expenses incurred in connection with any action, suit, proceeding, claim, demand, investigation, or inquiry (formal or informal), or any settlement thereof, which arises out of or is based upon the Reconciliation Assistance Program. For purposes of this indemnification, "claims" includes all obligations, damages (actual, consequential or otherwise) and costs incurred in the defense of any claim against any of the Indemnified Parties, including, without limitation, reasonable accountants', arbitrators', attorneys' and expert witness fees, costs of investigation and proof of facts, court costs, other expenses of litigation, arbitration or alternative dispute resolution and travel expenses. All County has the right to defend any such claim at your expense. This indemnity will continue in full force and effect subsequent to and notwithstanding the expiration or termination of the Franchise Agreement.

Franchisee: _____

By: _____

Title: _____

Dated: _____

As Individuals:

Date: _____

Date: _____

Date: _____

ACKNOWLEDGMENT ADDENDUM TO
ALL COUNTY® FRANCHISE AGREEMENT

Do not sign this Acknowledgment Addendum if you are a resident of Maryland or the business is to be operated in Maryland.

Acknowledgments and Representations.

As you know, you and we are entering into a Franchise Agreement for the operation of an ALL COUNTY® franchise. The purpose of this Acknowledgment Addendum is to determine whether any statements or promises were made to you that we have not authorized or that may be untrue, inaccurate or misleading, and to be certain that you understand the limitations on claims that may be made by you by reason of the offer and sale of the franchise and operation of your business. Please review each of the following questions carefully and provide honest responses to each question. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.

1. Have you received and personally reviewed our Franchise Agreement and each exhibit and schedule attached to it?

☐ Yes. ☐ No.

2. Do you understand all of the information contained in the Franchise Agreement and each exhibit and schedule attached to it?

☐ Yes. ☐ No.

If “No,” what parts of the Franchise Agreement do you not understand? (Attach additional pages, if necessary)

3. Did you receive a copy of the Franchise Agreement at least seven (7) days prior to signing it?

☐ Yes. ☐ No.

4. Have you received and personally reviewed the Disclosure Document we provided to you?

☐ Yes. ☐ No.

5. Do you understand all of the information contained in the Disclosure Document?

☐ Yes. ☐ No.

If “No”, what parts of the Disclosure Document do you not understand? (Attach additional pages, if necessary)

ACKNOWLEDGMENT ADDENDUM TO
ALL COUNTY® FRANCHISE AGREEMENT
(continued)

6. Did you receive a copy of the Disclosure Document at least fourteen (14) days prior to signing any agreement with us or paying us any money?
- ☐ Yes. ☐ No.
7. Have you discussed the benefits and risks of operating a Franchised Business with an attorney, accountant or other professional advisor and do you understand those risks?
- ☐ Yes. ☐ No.
8. Do you understand that the success or failure of your business will depend in large part upon your skills and abilities, competition from other Businesses, interest rates, inflation, labor and supply costs, lease terms and other economic and business factors?
- ☐ Yes. ☐ No.
9. Has any employee or other person speaking on our behalf made any statement or promise concerning the revenues, profits or operating costs of a Franchised Business operated by us or our franchisees?
- ☐ Yes. ☐ No.
10. Has any employee or other person speaking on our behalf made any statement or promise concerning the Franchised Business that is contrary to, or different from, the information contained in the Disclosure Document?
- ☐ Yes. ☐ No.
11. Has any employee or other person speaking on our behalf made any statement or promise regarding the amount of money you may earn in operating a Franchised Business?
- ☐ Yes. ☐ No.
12. Has any employee or other person speaking on our behalf made any statement or promise concerning the total amount of revenue a Franchised Business will generate?
- ☐ Yes. ☐ No.
13. Has any employee or other person speaking on our behalf made any statement or promise regarding the costs you may incur in operating a Franchised Business that is contrary to, or different from, the information contained in the Disclosure Document?
- ☐ Yes. ☐ No.

ACKNOWLEDGMENT ADDENDUM TO
ALL COUNTY® FRANCHISE AGREEMENT
(continued)

14. Has any employee or other person speaking on our behalf made any statement or promise concerning the likelihood of success that you should or might expect to achieve from operating a Franchised Business?

☐ Yes. ☐ No.

15. Has any employee or other person speaking on our behalf made any statement, promise, or agreement concerning the advertising, marketing, training, support service or assistance that we will furnish you that is contrary to, or different from, the information contained in the Disclosure Document?

☐ Yes. ☐ No.

16. If you have answered “Yes” to any of questions nine (9) through fifteen (15), please provide a full explanation of your answer in the following blank lines. (Attach additional pages, if necessary, and refer to them below.) If you have answered “No” to each of such questions, please leave the following lines blank.

17. Do you understand that in all dealings with you, our officers, directors, employees and agents act only in a representative capacity and not in an individual capacity and such dealings are solely between you and the Franchisor?

☐ Yes. ☐ No.

18. Do you understand that nothing in the Franchise Agreement or in our communications with one another is intended to make, or in fact makes, either you or us a general or limited partner, general or special agent, joint venturer, or employee of the other for any purpose, that the Franchise Agreement does not create a fiduciary relationship between you and us, and that we and you are and will be independent contractors during the term of the Franchise Agreement?

☐ Yes. ☐ No.

By signing this Questionnaire, you agree that you understand that your answers are important to us and that we will rely on them, and you are representing that you have responded truthfully to the above questions.

YOU UNDERSTAND THAT YOUR ANSWERS ARE IMPORTANT TO US AND THAT WE WILL RELY ON THEM. BY SIGNING THIS ADDENDUM, YOU ARE REPRESENTING THAT YOU HAVE CONSIDERED EACH QUESTION CAREFULLY AND RESPONDED TRUTHFULLY TO THE ABOVE QUESTIONS. IF MORE SPACE IS NEEDED FOR ANY ANSWER, CONTINUE ON A SEPARATE SHEET AND ATTACH. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.

ACKNOWLEDGMENT ADDENDUM TO
ALL COUNTY® FRANCHISE AGREEMENT
(continued)

NOTE: IF THE RECIPIENT IS A CORPORATION, PARTNERSHIP, LIMITED LIABILITY COMPANY OR OTHER ENTITY, EACH OF ITS PRINCIPAL OWNERS MUST EXECUTE THIS ACKNOWLEDGMENT.

DO NOT SIGN THIS STATEMENT IF YOU ARE A RESIDENT OF, OR INTEND TO OPERATE THE FRANCHISED BUSINESS IN CALIFORNIA.

Signed: _____

Date: _____

APPROVED ON BEHALF OF All County Property Management Franchise Corp.

By: _____

Title: _____

Date: _____

ALL COUNTY®

EXHIBIT B

TO THE FRANCHISE DISCLOSURE DOCUMENT

FINANCIAL STATEMENTS

All County Property Management Franchise Corp.

Financial Statements
December 31, 2024, 2023, & 2022, and
Independent Auditor's Report



Joe Teston CPA Advisors
Certified Public Accountants & Consultants
Tampa, Florida

All County Property Management Franchise Corp.

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Joe Teston CPA Advisors
Certified Public Accountants & Consultants
9720 N. Armenia Avenue, Suite J Tampa, FL 33612

Independent Auditor's Report

To the Stockholders of

**All County Property Management Franchise Corp.
St. Petersburg, Florida**

Report on the Financial Statements

We have audited the accompanying financial statements of All County Property Management Franchise Corp. (the "Company"), which comprise the balance sheets as of December 31, 2024, 2023, & 2022, and the related statements of income, stockholders' equity, and cash flows for the years then ended, and related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2024, 2023, & 2022, and the results of its operations and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America

Joe Teston CPA Advisors

Joe Teston CPA Advisors
St. Petersburg, Florida
January 28, 2025

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Balance Sheets

at December 31, 2024, 2023, & 2022

	<u>Year 2024</u>	<u>Year 2023</u>	<u>Year 2022</u>
<u>ASSETS</u>			
<u>CURRENT ASSETS:</u>			
Cash and Cash Equivalents	\$ 372,503	\$ 80,928	\$ 66,131
Commissions Receivable, net	(3,198)	45,404	95,321
Due from Shareholder	-	-	-
Notes Due from Franchisees	-	-	-
Total Current Assets	<u>369,305</u>	<u>126,332</u>	<u>161,452</u>
<u>PROPERTY & EQUIPMENT:</u>			
Furniture, Fixtures & Equipment (net of accumulated depreciation)	<u>54,245</u>	<u>44,207</u>	<u>26,025</u>
<u>OTHER ASSETS:</u>			
National Ad Fund Account	<u>47,310</u>	<u>24,642</u>	<u>48,667</u>
<u>TOTAL ASSETS</u>	<u>470,860</u>	<u>195,181</u>	<u>236,144</u>
<u>LIABILITIES AND MEMBERS' EQUITY</u>			
<u>LIABILITIES</u>			
<u>Current Liabilities</u>			
Accounts Payable	84,174	161,791	46,337
Note Payable to Stockholders - Current	-	1,698	1,698
Deferred Revenue	-	-	-
Total Current Liabilities	<u>84,174</u>	<u>163,489</u>	<u>48,035</u>
<u>Long-Term Liabilities</u>			
Note Payable	<u>49,227</u>	<u>-</u>	<u>-</u>
Total Long-Term Liabilities	<u>49,227</u>	<u>-</u>	<u>-</u>
<u>TOTAL LIABILITIES</u>	<u>133,401</u>	<u>163,489</u>	<u>48,035</u>
<u>STOCKHOLDERS' EQUITY (DEFICIT):</u>			
Common Stock, \$1 par value (1000 shares authorized / 200 issued & outstanding)	200	200	200
Additional Paid in Capital	142,008	142,008	142,008
Retained Earnings (Deficit)	<u>195,251</u>	<u>(110,516)</u>	<u>45,901</u>
<u>STOCKHOLDERS' EQUITY (DEFICIT)</u>	<u>337,459</u>	<u>31,692</u>	<u>188,109</u>
<u>TOTAL LIABILITIES & STOCKHOLDERS' EQUITY (DEFICIT)</u>	<u>\$ 470,860</u>	<u>\$ 195,181</u>	<u>\$ 236,144</u>

See accompanying Auditor's Report and Notes to the Financial Statements

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Statements of Income

For Years Ended December 31, 2024, 2023, & 2022

	<u>Year 2024</u>	<u>Year 2023</u>	<u>Year 2022</u>
<u>REVENUES</u>			
Sales of Franchises	\$ 315,000	\$ 416,000	\$ 365,000
Royalties, Training, & Other Income	2,775,999	2,402,475	2,014,123
Other Income	-	2,346	-
Total Revenues	<u>3,090,999</u>	<u>2,820,821</u>	<u>2,379,123</u>
<u>OPERATING EXPENSES</u>			
Facilities & Office Space Support	115,813	191,663	111,396
General & Administrative Expenses	594,010	593,358	482,846
Marketing & Selling Expenses	505,096	611,723	607,828
Payroll & Related Expenses	1,005,553	920,699	826,294
Travel & Related Expenses	426,014	310,958	218,172
Total Expenses	<u>2,646,486</u>	<u>2,628,401</u>	<u>2,246,536</u>
<u>OPERATING INCOME (LOSS)</u>	<u>444,513</u>	<u>192,420</u>	<u>132,587</u>
<u>OTHER INCOME (EXPENSES)</u>			
Depreciation Expense	(21,008)	(1,399)	-
Interest Expense - Operations	-	(1,080)	(1,432)
Total Other Income (Expenses)	<u>(21,008)</u>	<u>(2,479)</u>	<u>(1,432)</u>
<u>NATIONAL ADVERTISING FUND</u>			
National Advertising Fund Revenues	314,715	270,224	236,533
National Advertising Fund Expenses	(289,830)	(189,065)	(150,732)
Total National Advertising Fund	<u>24,885</u>	<u>81,159</u>	<u>85,801</u>
<u>NET INCOME</u>	<u>448,390</u>	<u>271,100</u>	<u>216,956</u>

See accompanying Auditor's Report and Notes to the Financial Statements

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Statements of Stockholders' Equity (Deficit)

For Years Ended December 31, 2024, 2023, & 2022

	<u>Year 2024</u>	<u>Year 2023</u>	<u>Year 2022</u>
<u>COMMON STOCK</u>			
Balance, Beginning & End of Year	<u>\$ 200</u>	<u>\$ 200</u>	<u>\$ 200</u>
<u>ADDITIONAL PAID IN CAPITAL</u>			
End of Year	<u>142,008</u>	<u>142,008</u>	<u>142,008</u>
<u>RETAINED EARNINGS (DEFICIT)</u>			
Retained Earnings Balance, Beginning of Year	(110,516)	188,109	14,567
Stockholder Contributions and (Distributions)	(162,622)	(589,724)	(185,622)
Net Income	<u>448,390</u>	<u>271,100</u>	<u>216,956</u>
Retained Earnings Balance, End of Year	195,251	(110,516)	45,901
 TOTAL STOCKHOLDER'S EQUITY (DEFICIT), END OF YEAR	 <u><u>\$ 337,459</u></u>	 <u><u>\$ 31,692</u></u>	 <u><u>\$ 188,109</u></u>

See accompanying Auditor's Report and Notes to the Financial Statements

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Statements of Cash Flows

For Years Ended December 31, 2024, 2023, & 2022

	<u>Year 2024</u>	<u>Year 2023</u>	<u>Year 2022</u>
<u>CASH FLOWS FROM OPERATING ACTIVITIES</u>			
Net Income (Loss)	\$ 448,390	\$ 271,100	\$ 216,956
Adjustments to reconcile Net Income (Loss) to net cash provided (used) by operating activities:			
Depreciation	21,008	1,399	-
(Increase) decrease in:			
Accounts & Commisisions Receivable	48,602	49,917	(51,911)
National Ad Fund Account	15,512	18,686	-
Prepaid Expenses	-	-	15,126
Note Payable	49,227	-	-
Accounts Payable	(77,617)	115,454	9,008
Accrued Interest due to Stockholders	(1,698)	-	-
Deferred Revenue	-	-	-
Net cash provided by operating activities	<u>503,424</u>	<u>456,556</u>	<u>189,179</u>
<u>CASH FLOWS FROM INVESTING ACTIVITIES</u>			
Purchase of property and equipment	<u>(49,227)</u>	<u>(45,606)</u>	<u>(1,010)</u>
Net cash provided by investing activities	<u>(49,227)</u>	<u>(45,606)</u>	<u>(1,010)</u>
<u>CASH FLOWS FROM FINANCING ACTIVITIES</u>			
Net Repayments of Advances from Stockholders	-	-	3,100
Stockholder Contributions and (Distributions)	<u>(162,622)</u>	<u>(396,183)</u>	<u>(185,622)</u>
Net cash provided by financing activities	<u>(162,622)</u>	<u>(396,183)</u>	<u>(182,522)</u>
NET CHANGE IN CASH	291,575	14,767	5,647
CASH BEGINNING OF YEAR	<u>\$ 80,928</u>	<u>\$ 66,161</u>	<u>\$ 60,514</u>
CASH END OF YEAR	<u><u>\$ 372,503</u></u>	<u><u>\$ 80,928</u></u>	<u><u>\$ 66,161</u></u>
<u>Supplemental Disclosure of Cash Flow Information</u>			
Interest Paid	<u>\$ -</u>	<u>\$ 1,080</u>	<u>\$ 1,432</u>

See accompanying Auditor's Report and Notes to the Financial Statements

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Notes to Financial Statements

As of and for years ended: December 31, 2024, 2023, & 2022

NOTE 1: NATURE OF OPERATIONS

All County Property Management Franchise Corp. ("Company") was originally incorporated on February 18, 2008, as a Florida corporation. The Company's principal executive offices are located in St. Petersburg, Florida. The Company is engaged in the business of selling franchises to franchisees to operate real estate management services. The Franchise Agreement grants franchisees their initial website, licensing fees for software, detailed marketing plan specific to their territory, operations manual, all forms necessary to do business in their regions, the business model, and on-going training and support. Franchisees are licensed to use the All County® brand name, within a conditionally designated geographic territory for initial terms of 7-10 years, with renewal rights for franchisees.

NOTE 2: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

- Basis of Accounting

The Company's policy is to prepare its financial statements on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America. Revenues are recognized when earned, and expenses are recognized as they are incurred.

- Cash and Cash Equivalents

For purposes of the Statements of Cash Flows, cash and cash equivalents include demand deposits, time deposits, certificates of deposits, and the Company also considers all highly liquid assets purchased with an initial maturity of three months or less to be cash equivalents.

- Revenue Recognition per ASC 606

Royalty fees are a percentage of franchisees weekly gross receipts, as defined in the franchise agreement, and are recorded as revenue when earned. In accordance with ASC 952-605-25, the Company does not recognize income from sales of franchises until after all material services or conditions relating to the sale have been substantially performed or satisfied by the Company, substantially all the initial services of the Company required by the franchise agreement have been performed, and no other material conditions or obligations relating to the determination of substantial performance exist. After both parties sign the contract, the fee is non-refundable. Franchise fees received but not yet recognized as revenue are classified as deferred revenue in accordance with ASC 606.

- Deferred Revenue per ASC 606

Franchise fees are recognized in accordance with ASC 606 and are recognized over a 10-year term. All franchise sales were allowable and recognized under this method. Revenues from royalties are earned each calendar month as a percentage of gross revenues and are payable the following month. The Company recognizes income for financial statement purposes and records the receivable in the accounting period it was earned.

- Accounts Receivable

Accounts Receivable is recorded net of an allowance for doubtful accounts to approximate their net realizable value. Management continuously reviews accounts receivable for uncollectible accounts and writes them off accordingly. The Company considers the accounts receivable to be fully collectible, and, accordingly, no allowance for doubtful accounts is considered necessary for the years ended December 31, 2024, 2023, and 2022.

See accompanying Independent Auditor's report

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Notes to Financial Statements

As of and for years ended: December 31, 2024, 2023, & 2022

- Property and Equipment

Property and Equipment are recorded at cost, less accumulated depreciation. Depreciation is computed using the straight-line method over the estimated useful lives of individual assets. The Company holds office and computer equipment with estimated useful lives of 5 to 7 years.

Maintenance and repairs are expensed as incurred. Major renewals and improvements are capitalized. Upon sale or retirement, the cost and related accumulated depreciation are removed from the accounts and the resulting gain or loss is included in operations.

- Income Taxes

The Company, with the consent of the stockholders, has elected to be taxed under the provisions of Subchapter S of the Internal Revenue Code. Under those provisions, the Company does not pay federal or state corporate income taxes on taxable income. Instead, the stockholders are liable for individual federal income taxes for their respective shares of the Company's income or loss. Therefore, no provision or liability for income taxes has been included in these financial statements.

The Company's financial statements are prepared under Generally Accepted Accounting Principles which include recognizing revenue as earned and expenses as incurred (accrual method). There are certain timing differences for tax purposes, and therefore there were certain expenditures and capitalization of assets recognized for tax purposes that are different than the amount reflected in these financial statements. However, since the corporation is taxed under the provisions of Subchapter S, there are no adjustments for deferred income taxes expense or asset.

- Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

- Advertising and National Advertising Fund

The Company's franchise agreements allow for the establishment of an Advertising Fund for such advertising, marketing, and public relations programs and materials as the Company deems necessary or appropriate to maximize recognition of the Marks and patronage of All County franchisees' businesses. The Company started requiring contributions from the franchisees in October of 2012. The amounts collected for this purpose are segregated in a separate bank account which is held in trust and related expenditures are paid out of this account. The funds and expenditures related to this Advertising Fund are included in the Income Statement, reported as follows:

National Advertising Fund Revenues for 2024:	\$ 314,715
National Advertising Fund Expenditures for 2024:	<u>\$(289,830)</u>
Net Income from National Advertising Fund	\$ 24,885

See accompanying Independent Auditor's report

ALL COUNTY PROPERTY MANAGEMENT FRANCHISE CORP.

Notes to Financial Statements

As of and for years ended: December 31, 2024, 2023, & 2022

NOTE 3: NOTE PAYABLE

As of December 31, 2024, the Company has an outstanding automobile retail installment sale note payable in the amount of \$49,227. The note bears interest at a rate of 6.44% per annum and is due in December 2029. *Future principal payments on the note payable are as follows:*

Year	Amount
• 2025	\$ 8,623
• 2026	\$ 9,194
• 2027	\$ 9,804
• 2028	\$10,455
• 2029	\$11,149
Total	\$49,225

NOTE 4: DATE OF MANAGEMENT'S REVIEW

The Company has evaluated subsequent events through the date of this report and has determined that there are no material subsequent events that require recognition or additional disclosure in these financial statements.

NOTE 5: CHANGE IN ACCOUNTING POLICY: ADOPTION OF ASC TOPIC 606

The Company adopted Topic 606 Revenue from Contracts with Customers with a date of initial application of January 1, 2020. As a result, the Company has changed its accounting policy for revenue recognition as detailed below. The Company applied Topic 606 using the cumulative effect method – i.e., by recognizing the cumulative effect of initially applying Topic 606 as an adjustment to the opening balance of equity at January 1, 2020. As stated in *Note 2: Summary of Significant Accounting Policies*, there was no material impact to any of the line items within the Company's Statements of Income or Balance Sheets as a result of applying ASC 606 for the fiscal year ended December 31, 2024.

Revenue Recognition and Adoption of ASC 606:

The Company adopted ASC 606 using the modified retrospective method for those contracts which were not substantially completed as of the transition date of January 01, 2020. There was no material impact to any of the line items within the Company's Statements of Income or Balance Sheets as a result of applying ASC 606 for the fiscal year ended December 31, 2024. Revenue from Contracts with Franchisee Revenue is recognized when control of the promised services is transferred to the Company's franchisees in an amount that reflects the consideration expected to be entitled to in exchange for those services.

Revenue from sales of individual franchises is recognized and earned for the initial non-recurring and non-refundable fee upon execution of the agreement with the franchisee whenever allowable under applicable state laws. The initial franchise fee is generally recognized "when all material services or conditions relating to the sale have been substantially performed or satisfied by the franchisor" (typically, upon the opening of the franchise location).

NOTE 06: LEASES

The Company leases various properties under operating leases, primarily for office space.

Note 06 Table, below, summarizes the future minimum lease payments under non-cancellable operating leases:

Note 06 Table: Year Ending December 31	Operating Leases
2025	\$ 26,448
2026	\$ 27,504
2027	\$ 26,608
<u>20X8 and thereafter</u>	<u>\$ None</u>
Total	\$110,308

end of notes

Sec accompanying Independent Auditor's report.

ALL COUNTY®

EXHIBIT C
TO THE FRANCHISE DISCLOSURE DOCUMENT

LIST OF STATE ADMINISTRATORS AND
LIST OF STATE AGENTS FOR SERVICE OF PROCESS

LIST OF STATE ADMINISTRATORS

California

Department of Financial
Protection and Innovation
320 West 4th Street
Los Angeles, CA 90013
866-275-2677

Connecticut

Connecticut Dept. of
Banking
Securities & Business
Investments Division
260 Constitution Plaza
Hartford, Connecticut 06103
860-240-8230

Florida

Florida Department of
Agriculture & Consumer
Services
Div. of Consumer Services
2005 Apalachee Parkway
Tallahassee, FL 32399-6500
850-410-3807

Hawaii

Hawaii Commissioner of
Securities
Department of Commerce and
Consumer Affairs
Business Registration
Division
King Kalakaua Building
335 Merchant Street
Honolulu, Hawaii 96813
808-586-2744

Illinois

Illinois Office of the
Attorney General
500 South Second Street
Springfield, IL 62706
217-782-1090

Indiana

Franchise Section
Indiana Securities Division
Secretary of State
Room E-111
302 West Washington Street,
Indianapolis, Indiana 46204
317-232-6681

Kentucky

Kentucky Attorney General
700 Capitol Avenue
Frankfort, Kentucky 40601-
3449
502-696-5300

Maine

Bureau of Banking
Securities Division
121 State House Station
Augusta, Maine 04333
207-624-8551

Maryland

Office of the Attorney
General
Securities Division
200 Saint Paul Place
Baltimore, MD 21202
410-576-6360

Michigan

Michigan Dept. of Attorney
General
Consumer Protection Div.
Antitrust & Franchise Unit
670 Law Building
Lansing, Michigan 48913
517-335-7567

Minnesota

Minnesota Dept. of
Commerce
85 7th Place East, Suite 500
Saint Paul, Minnesota 55101
651-539-1600

Nebraska

Nebraska Department of
Banking and Finance
1200 N Street – Suite 311
Post Office Box 95006
Lincoln, Nebraska 68509
402-471-3445

New York

NYS Department of Law
Investor Protection Bureau
28 Liberty Street, 21st Floor
New York, NY 10005
212-416-8222

North Carolina

Secretary of State
Legislative Office Building
2 South Salisbury Street
Raleigh, NC 27601-2903
919-807-2000

LIST OF STATE ADMINISTRATORS

North Dakota

North Dakota Office of
Securities Commission
600 East Boulevard
Bismarck, North Dakota
58505
701-328-2910

Rhode Island

Rhode Island Department of
Business Regulation
Securities Division
1511 Pontiac Avenue
John Pastore Complex-69-1
Cranston, RI 02920-4407
(401) 462-9527

South Carolina

Secretary of State
1205 Pendleton Street
Suite 525
Columbia, SC 29201
803-734-1728

South Dakota

South Dakota Division of
Securities
445 East Capitol Avenue
Pierre, SD 57501-3185
605-773-4823

Texas

Secretary of State
Statutory Document Section
1719 Brazos
Austin, Texas 78701
512-475-1769

Utah

Department of Commerce
Division of Consumer
Protection
160 East 300 South
Post Office Box 45804
Salt Lake City, Utah
84145-0804
801-530-6601

Virginia

State Corporation
Commission
Division of Securities and
Retail Franchising
1300 East Main Street
9th Floor
Richmond, Virginia 23219
804-371-9051

Washington

Washington Department of
Financial Institutions
Securities Division
PO Box 9033
Olympia, Washington 98507-
9033
360-902-8760

Wisconsin

Wisconsin Department
Financial Institutions
201 West Washington Ave.
Post Office Box 1768
Madison, Wisconsin 53703
608-261-9555

LIST OF STATE AGENTS FOR SERVICE OF PROCESS

California

Commissioner of Department
of Financial Protection and
Innovation
320 West 4th Street
Los Angeles, CA 90013
213-576-7500

Connecticut

Commissioner of Department
of Banking
Securities & Business
Investments Division
260 Constitution Plaza
Hartford, Connecticut 06103
860-240-8230

Florida

Florida Department of
Agriculture & Consumer
Services
Division of Consumer
Services
2005 Apalachee Parkway
Tallahassee, FL 32399-6500
850-410-3807

Hawaii

Commissioner of Securities
State of Hawaii, Dept. of
Commerce & Consumer
Affairs
Business Registration
Division – Securities
Compliance Branch
335 Merchant Street, Room
203
Honolulu, Hawaii 96813
808-586-2727

Illinois

Illinois Attorney General
500 South Second Street
Springfield, IL 62706
217-782-1090

Indiana

Indiana Secretary of State
Room E-111
201 State House
200 W. Washington Street
Indianapolis, Indiana 46204
317-232-6531

Kentucky

Kentucky Attorney General
700 Capitol Avenue
Frankfort, Kentucky 40601
502-696-5300

Maine

Bureau of Banking
Securities Division
121 State House Station
Augusta, Maine 04333
207-624-8551

Maryland

Maryland Securities
Commissioner
Securities Division
200 Saint Paul Place
Baltimore, MD 21202-2020
410-576-6360

Michigan

Michigan Dept. of
Commerce, Corporations and
Securities Bureau
6546 Mercantile Way
Lansing, Michigan 48910
517-334-6212

Minnesota

Minnesota Commissioner of
Commerce
85 7th Place East, Suite 500
Saint Paul, Minnesota 55101
651-539-1600

Nebraska

Nebraska Department of
Banking and Finance
1200 N Street – Suite 311
Post Office Box 95006
Lincoln, Nebraska 68509
402-471-3445

New York

Secretary of State
99 Washington Avenue
Albany, NY 12231

North Carolina

Secretary of State
Legislative Office Building
2 South Salisbury Street
Raleigh, NC 27601-2903
919-807-2000

LIST OF STATE AGENTS FOR SERVICE OF PROCESS

North Dakota

North Dakota Office of
Securities Commission
600 East Boulevard
Bismarck, ND 58505
701-328-2910

Rhode Island

Director of Rhode Island
Department of Business
Regulation
1511 Pontiac Avenue
John Pastore
Complex-69-1
Cranston, RI 02920-4407
(401) 462-9527

South Carolina

Secretary of State
1205 Pendleton Street
Suite 525
Columbia, SC 29201
803-734-1728

South Dakota

Director of South Dakota
Division of Securities
445 East Capitol Avenue
Pierre, SD 57501-3185
605-773-4823

Texas

Secretary of State
Statutory Document Section
1719 Brazos
Austin, Texas 78701
512-475-1769

Utah

Department of Commerce
Division of Consumer
Protection
160 East 300 South
Post Office Box 45804
Salt Lake City, Utah
84145-0804
801-530-6601

Virginia

Clerk of the State
Corporation Commission
1300 East Main Street
1st Floor
Richmond, Virginia 23219
804-371-9672

Washington

Director, Department of
Financial Institutions
Securities Division
150 Israel Rd SW
Tumwater WA 98501
360-902-8760

Wisconsin

Wisconsin Department
Financial Institutions
201 West Washington Ave.
Post Office Box 1768
Madison, Wisconsin 53703
608-261-9555

ALL COUNTY®
EXHIBIT D
TO THE FRANCHISE DISCLOSURE DOCUMENT
STATE ADDENDA

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF CALIFORNIA

The following information applies to franchises and franchisees subject to the California Franchise Investment Act. Item numbers correspond to those in the main body:

REGISTRATION OF THIS FRANCHISE DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION, OR ENDORSEMENT BY THE COMMISSIONER OF THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION.

THE CALIFORNIA INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE FRANCHISE DISCLOSURE DOCUMENT.

OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT www.dfpi.ca.gov.

SECTION 31125 OF THE CALIFORNIA INVESTMENT LAW REQUIRES US TO GIVE YOU A DISCLOSURE DOCUMENT APPROVED BY THE COMMISSIONER OF BUSINESS PROTECTION AND INNOVATION BEFORE WE ASK YOU TO CONSIDER A MATERIAL MODIFICATION OF YOUR FRANCHISE AGREEMENT.

CALIFORNIA'S FRANCHISE INVESTMENT LAW (CORPORATION CODE SECTIONS 31512 AND 31512.1) STATES THAT ANY PROVISION OF A FRANCHISE AGREEMENT OR RELATED DOCUMENT REQUIRING THE FRANCHISEE TO WAIVE SPECIFIC PROVISIONS OF THE LAW IS CONTRARY TO PUBLIC POLICY AND IS VOID AND UNENFORCEABLE. THE LAW ALSO PROHIBITS A FRANCHISOR FROM DISCLAIMING OR DENYING (i) REPRESENTATIONS IT, ITS EMPLOYEES, OR ITS AGENTS MAKE TO YOU, (ii) YOUR ABILITY TO RELY ON ANY REPRESENTATIONS IT MAKES TO YOU, OR (iii) ANY VIOLATIONS OF THE LAW.

Item 3.

Item 3 is amended to provide that neither we nor any other person identified in Item 2 is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in such association.

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF CALIFORNIA
(continued)

Item 5.

The Department has determined that we, the franchisor, have not demonstrated we are adequately capitalized and/or that we must rely on franchise fees to fund our operations. The Commissioner has imposed a fee deferral condition, which requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations and you are open for business.

Item 17.

1. California Business & Professions Code Sections 20000 through 20043 provide rights to the franchisee concerning termination, transfer, or non-renewal of a franchise. If the Franchise Agreement contains a provision that is inconsistent with the law, the law will control.

2. Termination of the Franchise Agreement by us because of your insolvency or bankruptcy may not be enforceable under applicable federal law (11 U.S.C.A. 101 et seq.).

3. The Franchise Agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

4. You must sign a general release if you are granted a successor franchise or transfer your franchise. These provisions may be unenforceable under California law. California Corporations Code 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code 31000 through 31516). Business and Professions Code 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code 20000 through 20043).

5. The Franchise Agreement requires the application of the laws of Florida. This provision may not be enforceable under California law.

6. The Franchise Agreement requires binding arbitration. The arbitration will occur in the office of the American Arbitration Association that is nearest to our principal business address with the costs being borne as determined by the arbitrator. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF CALIFORNIA
(continued)

7. All owners of the franchise will be required to sign personal guaranties. This requirement places the personal and marital assets of the Franchise Owner(s) at risk.

ADDENDUM TO
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF CALIFORNIA

This Addendum pertains to franchises sold in the State of California and is for the purpose of complying with California statutes and regulations. Notwithstanding anything which may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended to include the following:

1. The Department has determined that we, the franchisor, have not demonstrated we are adequately capitalized and/or that we must rely on franchise fees to fund our operations. The Commissioner has imposed a fee deferral condition, which requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations and you are open for business.
2. Article 23.4. of the Franchise Agreement contains a covenant not to compete which extends beyond the term of the franchise. This provision may not be enforceable under California law.
3. Article 25.13. of the Franchise Agreement requires the application of the laws of Florida. This provision may not be enforceable under California law.
4. No disclaimer, questionnaire, clause, or statement signed by a franchisee in connection with the commencement of the franchise relationship shall be construed or interpreted as waiving any claim of fraud in the inducement, whether common law or statutory, or as a disclaiming reliance on or the right to rely upon any statement made or information provided by the franchisor, broker, or other person acting on behalf of the franchisor that was a material inducement to a franchisee's investment. This provision supersedes any other or inconsistent term of any document executed in connection with the franchise.
5. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise. See NASAA STATEMENT OF POLICY REGARDING THE USE OF FRANCHISE QUESTIONNAIRES AND ACKNOWLEDGMENTS.

In all other respects, the Franchise Agreement will be construed and enforced according to its terms. Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all of its terms.

ADDENDUM TO
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF CALIFORNIA
(continued)

All County Property Management Franchise Corp.

By: _____
Name Printed: _____
Title: _____
Dated: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____
Name Printed: _____
Title: _____
Dated: _____

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF HAWAII

To the extent the Hawaii Franchise Investment Law, Hawaii Rev. Stat. §§482E-1 – 482E-12 applies, the terms of this Addendum apply.

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS OR A FINDING BY THE DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, WHICHEVER OCCURS FIRST, A COPY OF THE FRANCHISE DISCLOSURE DOCUMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS FRANCHISE DISCLOSURE DOCUMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND FRANCHISEE.

Registered agent in the state authorized to receive service of process:

Commissioner of Securities
State of Hawaii, Dept. of Commerce & Consumer Affairs
Business Registration Division – Securities Compliance Branch
335 Merchant Street, Room 203
Honolulu, Hawaii 96813
808-586-2727

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF ILLINOIS

Illinois law governs the Agreements.

In conformance with Section 4 of the Illinois Franchise Disclosure Act, any provision in a franchise agreement that designates jurisdiction and venue in a forum outside of the State of Illinois is void. However, a franchise agreement may provide for arbitration to take place outside of Illinois.

Section 19 of the Illinois Franchise Disclosure Act sets forth the conditions and notice requirements for termination of a franchise agreement.

Section 20 of the Illinois Franchise Disclosure Act sets forth the conditions of non-renewal of a franchise agreement, and the compensation requirements thereunder.

In conformance with section 41 of the Illinois Franchise Disclosure Act, any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

ADDENDUM TO THE
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF ILLINOIS

This Addendum pertains to franchises sold in the State of Illinois and is for the purpose of complying with Illinois statutes and regulations. Notwithstanding anything which may be contained in the body of the Franchise Agreement to the contrary, the Franchise Agreement is amended to include the following:

1. Article 25.13. is revised to provide that Illinois law will govern the Agreement.
2. Article 25.14. regarding consent to jurisdiction is hereby deleted in its entirety, and the following substituted in lieu thereof:

Any cause of action, claim, suit or demand allegedly arising from or related to the terms of this Agreement or the relationship of the parties must be brought in Illinois federal or state court.

3. Article 25.15 is hereby amended by adding the following language to the end of the Article:

This Article is subject to Section 41 of the Illinois Franchise Disclosure Act of 1987 which provides: Any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of this Act or any other law of this State is void. This Section shall not prevent any person from entering into a settlement agreement or executing a general release regarding a potential or actual lawsuit filed under any of the provisions of this Act, nor shall it prevent the arbitration of any claim pursuant to the provisions of Title 9 of the United States Code.

4. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.
5. Except as amended herein, the Franchise Agreement will be construed and enforced in accordance with its terms.

ADDENDUM TO THE
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF ILLINOIS
(continued)

Each of the undersigned hereby acknowledges having read and understood this Addendum and consents to be bound by all its terms.

All County Property Management Franchise Corp.

By: _____
Name Printed: _____
Title: _____
Dated: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____
Name Printed: _____
Title: _____
Dated: _____

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF MARYLAND

The following applies to franchises and franchisees subject to Maryland statutes and regulations. Item numbers correspond to those in the main body:

Item 17.

1. A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.
2. Our termination of the Franchise Agreement because of your bankruptcy may not be enforceable under applicable federal law (11 U.S.C.A. 101 et seq.)
3. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
4. Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the Franchise Agreement.
5. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

ADDENDUM TO
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF MARYLAND

This Addendum pertains to residents of the State of Maryland and franchises to be located in the State of Maryland and is for the purpose of complying with Maryland statutes and regulations. Notwithstanding anything which may be contained in the body of the Franchise Agreement to the contrary, the Agreement is amended as follows:

1. Article 1.1 of the Franchise Agreement is deleted in its entirety.
2. Article 25.14 is amended to provide that you may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.
3. Article 25.17 is amended to provide that any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the Franchise Agreement.
4. All representations requiring prospective franchisees to assent to a release, estoppel or waiver of liability are not intended to nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.
5. Any general release required in the Franchise Agreement as a condition of renewal, sale, and/or assignment or transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.
6. No statement, questionnaire, or acknowledgement signed or agreed to by you in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by us, any franchise seller, or any other person acting on our behalf. This provision supersedes any other term of any document executed in connection with the franchise.

ADDENDUM TO
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF MARYLAND
(continued)

All County Property Management Franchise Corp.

By: _____

Name Printed: _____

Title: _____

Dated: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____

Name Printed: _____

Title: _____

Dated: _____

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF MICHIGAN

**NOTICE REQUIRED BY
STATE OF MICHIGAN**

THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU.

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that the franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its terms except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type or under similar circumstances. This section does not require a renewal provision.

(f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.

(g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

- (i) The failure of the proposed transferee to meet the franchisor's then-current reasonable qualifications or standards.
- (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.
- (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.
- (iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisee. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

(i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

The fact there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

Any questions regarding this notice should be directed to the Department of Attorney General, State of Michigan, Consumer Protection Division, G. Mennen Williams Building, 1st Floor, 525 W. Ottawa Street, P.O. Box 30212, Lansing, MI 48909, (517) 335-7632.

THE MICHIGAN NOTICE APPLIES ONLY TO FRANCHISEES WHO ARE RESIDENTS OF MICHIGAN OR LOCATE THEIR FRANCHISES IN MICHIGAN.

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF NEW YORK

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR RESOURCES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS THAT ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is to be added at the end of Item 3:

Except as provided above, the following applies to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

- A. No such party has an administrative, criminal, or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.
- B. No such party has pending actions other than routine litigation incidental to the business that is significant in the context of the number of franchisees and the size, nature, or financial condition of the franchise system or its business operations.
- C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the ten years immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

ADDENDUM TO **ALL COUNTY®**
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF NEW YORK
(continued)

- D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation, or trade practice law resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the “Summary” sections of Item 17(c), titled “Requirements for a franchisee to renew or extend,” and Item 17(m), entitled “Conditions for franchisor approval of transfer”:

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; this proviso intends that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4. The following language replaces the “Summary” section of Item 17(d), titled “Termination by a franchisee”: “You may terminate the agreement on any grounds available by law.”

5. The following is added to the end of the “Summary” sections of Item 17(v), titled “Choice of forum,” and Item 17(w), titled “Choice of law”:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or the franchisee by Article 33 of the General Business Law of the State of New York.

6. Franchise Questionnaires and Acknowledgements--No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

7. Receipts--Any sale made must be in compliance with § 683(8) of the Franchise Sale Act (N.Y. Gen. Bus. L. § 680 et seq.), which describes the time period a Franchise Disclosure Document (offering prospectus) must be provided to a prospective franchisee before a sale may be made. New York law requires a franchisor to provide the Franchise Disclosure Document at the earliest of the first personal meeting, ten (10) business days before the execution of the franchise or other agreement, or the payment of any consideration that relates to the franchise relationship.

ADDENDUM TO
ALL COUNTY®
FRANCHISE DISCLOSURE DOCUMENT FOR THE
STATE OF VIRGINIA

The following applies to franchises and franchisees subject to Virginia statutes and regulations.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

ADDENDUM TO
ALL COUNTY®
FRANCHISE AGREEMENT FOR THE
STATE OF VIRGINIA

No statement, questionnaire, or acknowledgement signed or agreed to by you in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by us, any franchise seller, or any other person acting on our behalf. This provision supersedes any other term of any document executed in connection with the franchise.

All County Property Management Franchise Corp.

By: _____
Name Printed: _____
Title: _____
Dated: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____
Name Printed: _____
Title: _____
Dated: _____

ALL COUNTY®

EXHIBIT E
TO THE FRANCHISE DISCLOSURE DOCUMENT
COPY OF CURRENT FORM OF GENERAL RELEASE

RELEASE OF CLAIMS

THIS IS A CURRENT FORM THAT IS SUBJECT TO CHANGE OVER TIME.

For and in consideration of the Agreements and covenants described below, All County Property Management Franchise Corp. ("All County") and _____ ("Franchisee") enter into this Release of Claims ("Agreement").

RECITALS

A. All County and Franchisee entered into an All County Franchise Agreement dated _____, ____.

B. [NOTE: Describe the circumstances relating to the release.]

C. Subject to and as addressed with greater specificity in the terms and conditions set forth below, All County and Franchisee now desire to settle any and all disputes that may exist between them relating to the Franchise Agreement.

AGREEMENTS

1. **Consideration.** [NOTE: Describe the consideration paid.]

2-3. [NOTE: Detail other terms and conditions of the release.]

4. **Release of Claims by All County.** In consideration of, and only upon full payment of \$ _____ to All County, and the other terms and conditions of this Agreement, the receipt and sufficiency of which is hereby acknowledged, All County, for itself and for each of its affiliated corporations, subsidiaries, divisions, insurers, indemnitors, attorneys, successors, and assigns, together with all of its past and present directors, officers, employees, attorneys, agents, assigns and representatives does hereby release and forever discharge Franchisee and each of his heirs, executors, successors, and assigns of and from any and all actions, suits, proceedings, claims (including, but not limited to, claims for attorney's fees), complaints, judgments, executions, whether liquidated or unliquidated, known or unknown, asserted or unasserted, absolute or contingent, accrued or not accrued, disclosed or undisclosed, related to the Franchise Agreement. This release does not release Franchisee from any obligations he may have under this Agreement.

5. **Release of Claims by Franchisee.** In consideration of the other terms and conditions of this Agreement, the receipt and sufficiency of which is hereby acknowledged, Franchisee, for himself and for each of his heirs, executors, administrators, insurers, attorneys, agents, representatives, successors, and assigns, does hereby release and forever discharge All County and each of its respective affiliated corporations, subsidiaries, divisions, insurers, indemnitors, attorneys, successors, and assigns, together with all of their past and present directors, officers, employees, attorneys, agents, assigns and representatives in their capacities as such, of and from any and all actions, suits, proceedings, claims (including, but not limited to, claims for attorney's fees), complaints, charges, judgments, executions, whether liquidated or unliquidated, known or unknown, asserted or unasserted, absolute or contingent, accrued or not accrued, related to the Franchise Agreement.

6. **Reservation of Claims Against Non-Settling Parties.** All County and Franchisee expressly reserve their right and claims against any non-settling persons, firms, corporations, or other entities for whatever portion or percentage their damages are found to be attributable to the wrongful conduct of said non-settling parties.

7. **Entire Agreement.** This Agreement constitutes the entire agreement between the parties relative to the subject matter contained herein, and all prior understandings, representations and agreements made by and between the parties relative to the contents contained in this Agreement are merged into this Agreement.

8. **Voluntary Nature of Agreement.** The parties acknowledge and agree that they have entered into this Agreement voluntarily and without any coercion. The parties further represent that they have had the opportunity to consult with an attorney of their own choice, that they have read the terms of this Agreement, and that they fully understand and voluntarily accept the terms.

9. Governing Law and Jurisdiction. This Agreement will be construed and enforced in accordance with the law of the State of Florida.

10. Attorneys' Fees. All rights and remedies under this Agreement shall be cumulative and none shall exclude any other right or remedy allowed by law. In the event of a breach of this Agreement that requires one of the parties to enforce the terms and conditions of this Agreement, the non-prevailing party shall pay the prevailing party's attorneys' fees and costs incurred by reason of the breach.

All County Property Management Franchise Corp.

By: _____
Name Printed: _____
Title: _____
Dated: _____

[FRANCHISEE BUSINESS ENTITY]

By: _____
Name Printed: _____
Title: _____
Dated: _____

ALL COUNTY®
EXHIBIT F
TO THE FRANCHISE DISCLOSURE DOCUMENT
FRANCHISE LOCATIONS

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

Alabama

All County® Central: Terrence Henry, 1 Chase Corporate Center Drive, Suite 400, Hoover, AL, 35244, Phone: 855-245-7368

Arizona

All County® Mesa: Scott Glascock, 2625 Greenway Parkway, Suite 212, Phoenix, Arizona 85032, Phone: 602-753-0333

All County® Prestige: Scott Glascock, 4641 N 12th Street, Suite 200, Phoenix, Arizona 85012, Phone: 602-753-0333

California

All County® Bay Area: Perry Harmon, 2288 Fulton Street, Suite 314, Berkeley, California 94704, Phone: 510-900-5400

All County® Beach Cities: Raul & Sarah Ordonez, 8929 South Sepulveda Blvd. Suite 206, Los Angeles, California 90045, Phone: 310-216-4400

All County® Community: Gene & Kristene Foley and Joseph & Amy Stark, 25090 Jefferson Avenue, Suite B, Murrieta, California 92562, Phone: 951-800-7000

All County® Desert: Nicu & Lisa Cocione, 42575 Melanie Place, Suite J, Palm Desert, California 92260, Phone: 760-993-3100

All County® Desert Sea: Michele & Robert Briggs, 18700 Beach Blvd, #255, Huntington Beach, California 92648, Phone: 714-679-3535

All County® Inland Empire: Gene & Kristene Foley and Joseph & Amy Stark, 25090 Jefferson Avenue, Suite 8, Murrieta, California 92562, Phone: 951-800-7000

All County® Pacific: Max & Kimberly Tennes, 21021 Soledad Canyon Road, #104, Santa Clarita, California 91351, Phone: 877-469-4600.

All County® West: Raymond Zhao, Robert Wu & Ross Thiers, 637 West Garvey Avenue, Monterey Park, California 91754, Phone: 626-623-7368

Colorado

All County® Boulder: Simon Heart, 6650 Gunpark Drive, Suite 200, Boulder, Colorado 80301, Phone: 720-428-2100

All County® Colorado Springs: Scott & Tami Glascock, 5030 Edison Avenue, Suite 1650, Colorado Springs, Colorado 80915, Phone: 719-445-7172

All County® Denver Metro: Jon and Laura Baron, 6390 Gardenia Street, Suite 110, Arvada, Colorado 80004, Phone (720) 575-6100

All County Denver South: Laura Baron, 5601 South Broadway Unit 80, Littleton, Colorado 80121, Phone: 720-664-4550

All County® Fort Collins: Simon Heart, 126 West Harvard Drive, Suite 314, Fort Collins, Colorado 80521, Phone: 970-825-1000

All County® Summit: Dave Reyes & Monica Meyer, 12477 W Cedar Drive, Suite 100, Lakewood, CO 80228, Phone: 855-245-7368

Florida

All County® Advance: Mike Ovitt Jr., 4707 140th Ave, Suite 112, Clearwater FL, 33762, Phone: (727)284-7368

All County® Alliance: Hon Wong & Su Ferrera, 7827 North Dale Mabry Hwy, Suite 210, Tampa, FL 33614, Phone: 813-940-7500

All County® Associates: Michael & Sally Ovitt, 4881 81st Avenue North, Pinellas Park, Florida 33781, Phone: 727-853-6888

All County® CFL: Socrate & Cassandra Exantus, 801 N Magnolia Ave, Suite 401, Orlando, Florida 32803, Phone: 407-802-2379

All County® Coastal: John Velez & Janine Gil Velez, 1500 Gateway Blvd, Suite 220, Boynton Beach, Florida 33426, Phone: 561-717-1180

All County® Complete: Socrate Exantus, 2120 Corporate Square Blvd, Suite 18, Jacksonville, Florida 32216, Phone: 904-694-9400

All County® Diamond: Maritza Rosado & Cara Griffith, 130 Richard Jackson Blvd, Suite 104C, Panama City, Florida 32407, Phone: 850-821-1223

All County® Elite: Socrate Exantus, 5725 Corporate Way, Suite 203, West Palm Beach, Florida 33407, Phone: 561-506-4646

All County® Emerald Coast: Jacob & Norma Dixon, 737 Harbor Blvd, Suite 7, Destin, Florida 32541, Phone: 850-659-2728

All County® First Choice: Michael & Sally Ovitt, 881 81st Avenue North, Pinellas Park, Florida 33781, Phone: 727-614-0076

All County® Freedom: Jeffrey Goldsmith, 3301 N University Drive, Suite 100, Coral Springs, Florida 33065, Phone: 954-280-2200

All County® Goldstar: Alex & Crystal Rodriguez, 3389 S Access Rd, Englewood, FL 34224, Phone: (941)274-5588

All County® Gulf Coast: Rob Retzer, 1207 Sarasota Center Blvd, Sarasota, Florida, 34240, Phone: 941-244-9550

All County® Marion: Frank Green, 2916 Jacksonville Road, Ocala, Florida 34779, Phone: 352-414-1855

All County® Medallion: Sean & Jennifer Kelly, 2726 Oak Ridge Court, Suite 501, Fort Myers, Florida 33901, Phone: 239-204-4171

All County® Metro: Tim & Sandi Davis, 2949 Vineland Road, Kissimmee, Florida 34746, Phone: 407-624-4000

All County® Polk: Tim & Sandi Davis, 22 South Ingraham Avenue, Suite 401, Lakeland, Florida 33801, Phone: 863-510-5965

All County® Preferred: Njeri Gichia-Broussard and Darryl Broussard, 1802 South Fiske Boulevard, Suite 108, Rockledge, Florida 32955, Phone: 321-607-3700

All County® Premier: Terence Worthy, 7535 Ashley Park Court, Suite 503QR, Orlando, Florida 32835, Phone: 407-601-5493

All County® Professional: Socrate & Cassandra Exantus, 9900 Stirling Road, Suite 301, Cooper City, Florida 33024, Phone: 954-278-3200

All County® Pros: Foxworth Troy, 4163 Clark Road, Sarasota, Florida 34233, Phone: 941-404-2711

All County® Sterling: Socrate & Cassandra Exantus, 103 Commerce Street, Suite 120, Lake Mary, Florida 32746, 407-674-5601

All County® Tampa Bay: Hon Wong & Su Ferrera, 7827 North Dale Mabry Hwy, Suite 210, Tampa, FL 33614, Phone: 813-884-6400

All County® University: Frank Green, 4131 NW 13th Street, Suite 107, Gainesville, Florida 32609, Phone: 352-505-7186

Georgia

All County® Cumberland: George Johnson, 2675 Paces Ferry Road South, Suite 150, Atlanta, Georgia 30339, Phone: 770-431-4633

All County® First: Saraphina Ogu, 1205 Peachtree Parkway, Suite 1103, Cumming, GA 30041, Phone: (404)207-1500

All County® Expert: Anthony Gioia, 1205 Peachtree Parkway, Suite 1103, Cumming, Georgia 30041, Phone: 770-450-8200

All County® Legacy: Ed Ludlum, 2386 Clower Street, Suite E-200, Snellville, Georgia 30078, Phone: 470-264-2611

All County® North Metro: Dave Theurer, 700 Abbey Court, Alpharetta, Georgia 30004, Phone: 770-663-4260

All County® Perimeter: Garrett Atz, 303 Perimeter Center N #300, Atlanta, Georgia 30346, Phone: 770-637-4721

All County® Stone Mountain: Salma, 2302 Parklake Drive, Suite 370, Atlanta, GA 30345, Phone: 404-470-1000

Illinois

All County® Edge: Pat McEneely, 5901 N Cicero Suite 512, Chicago, IL 60646, Phone: (773)352-1000

All County® Fox Valley: Tim O'Brien, 33 W Higgins Road, Suite 4030, South Barrington, Illinois 60010, Phone: 847-585-6565

All County® Solutions: Tim O'Brien, 3000 Dundee Road Suite 309, Northbrook, Illinois 60062, Phone: 224-412-5500

Kansas

All County® Great Plains: Clay Wells, 5201 Johnson Drive, Suite 304, Mission, Kansas 66205, Phone: 816-281-1750

Maryland

All County® Chesapeake: Marie Beal, Erica Beal, Harvey Beal III, and Harvey Beal IV, 260 Gateway Drive, Suite 13C, Bel Air, Maryland 21014, Phone: 443-963-3131

Massachusetts

All County® Commonwealth: Mike & Stefanie Marta, 267 N Beacon Street, Suite B1, Brighton, MA 02135, Phone: (617)693-1010

All County® Select: Jeffrey Nichols, 100 Cummings Center, Suite 434-JJ, Beverly, Massachusetts 01915, Phone: 978-704-8200

New Jersey

All County® Premier Residential: Daniel Goodman, 2275 Rt. 33, Suite 305, Hamilton Square, New Jersey 08690, Phone: 609-629-3300

New York

All County® Great Bay: Michael West, 80 Orville Drive, Suite 100, Bohemia, New York 11716, Phone: 631-446-6600

North Carolina

All County® Piedmont: Donald & Mandi Persohn, 220 Westinghouse Blvd, Suite 409, Charlotte, North Carolina 28273, Phone: 980-263-2900

All County® Triangle: Lisa Whitley & Chris Wilson, 500 Centregreen Way, Suite 500, Cary, North Carolina 27513, Phone: 984-400-7400

Ohio

All County® Generations, Robert & Johnna Weldon, 11925 Peral Road, Suite 407, Strongsville, Ohio 44136, Phone: 216-493-9090

All County® NEO: Roy Guy, 1000 Aurora-Hudson Road, Suite C, Hudson, Ohio 44236, Phone: (330) 348-5200

All County® NEO Portfolio: Rob Grahovac, 1733 W. Lane Avenue, Columbus, Ohio 43221, Phone: 614-768-7200

All County® Queen City, Gabriela Laguna Leon, 2724 Erie Ave Suite 200, Cincinnati, Ohio 45208, Phone: 513-506-6100

Oklahoma

All County Heartland: Bill Copeland, 2 East 11th Street, Suite 114, Edmond, Oklahoma 73034, Phone: 405-444-8844

Pennsylvania

All County® Lehigh Valley: Tom and Devyn McGrew, 1 W Broad St, Floor 11, Bethlehem, Pennsylvania 18018, Phone: 484-261-6800

South Carolina

All County® Bridge City: Garret Atz, 120 Millport Circle Suite 200, Greenville, South Carolina 29607, Phone: 864-602-7711

All County® Palmetto: Tarek Gabrie, 171 Church St, Franke Build Suite 330, Charleston, South Carolina 29401, Phone: 843-625-3100

All County® Southern Shores: Chris Wilson & Lisa Whitley, 100 Prather Park Drive, Suite B, Myrtle Beach, South Carolina 29588, Phone: (843)-492-7255

Tennessee

All County® Peak: Dave Theurer, 5726 Marlin Road, Chattanooga Tennessee 37421, Phone: (423) 407-2276

All County® Music City: Simon Heart, 301 S Perimeter Park Dr, Suite 100, Nashville, Tennessee 37211, Phone: (615) 554-7100

Texas

All County® Alamo: John Estrada, 433 Kitty Hawk Rd, Suite 2-221, Universal City, Texas, 78148, Phone: 210-718-0992

All County® Group: Kim Miller, 7105 Golf Club Drive, Suite 1204, Fort Worth, Texas 76179, Phone: 817-567-2500

All County® Capital: Rob Eyers, 4300 S. Congress Ave # 208, Austin, Texas 78745, Phone: 512-668-6100

All County® Metroplex: Matt Albright, 2435 North Central Expressway, Suite 1270, Richardson, Texas 75080, Phone: 469-405-7200

All County® Prime: Fady and Ana Chaban, 26077 Nelson Way, Suite 304, Katy, Texas 77494, Phone: 832-510-2800

All County® Prosperity: Uri & Liliy Epelman, 930 S Bell Blvd, Cedar Park, TX 78613, Phone: 855-245-7368

Utah

All County Capital Experts: Jacob Gray & Lindey Robb, 323 S 600 E, Suite 170, Salt Lake City, UT 84102, Phone: (801) 877-8700

Virginia

All County® NOVA: Tanya Salseth, 4304-D Evergreen Lane # 104, Annandale, Virginia 22003, Phone: 703-755-7644

Washington

All County® Evergreen: Socrate Exantus, 2020 A Street SE, Suite 200, Auburn, Washington 98002, Phone: (253) 238-9590

Wyoming

All County® Cowboy: Tom Haas, 409 S 4th St, Laramie, Wyoming 82072, Phone: 307-359-9415

The Following Franchisee Left the System in 2024

Reuben Attah, 7461 Callaghan Rd, Suite 503, San Antonio, TX 78229, (757) 580-0538

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

**Franchisees With Signed Franchise Agreement But Not Yet Operational as of
December 31, 2025**

All County® Summit: Dave Reyes & Monica Meyer, 12477 W Cedar Drive, Suite 100, Lakewood, CO 80228, Phone: 855-245-7368

All County® Central: Terrence Henry, 1 Chase Corporate Center Drive, Suite 400, Hoover, AL, 35244, Phone: 855-245-7368

ALL COUNTY®

**EXHIBIT G
TO THE FRANCHISE DISCLOSURE DOCUMENT
SAMPLE COPY OF RENT MANAGER SOFTWARE CONTRACT**

ACTIVATION FEE: \$ 150 per account **PRICE PER MONTH:** \$ 60 per account **NUMBER OF ACCOUNTS:** 1

The following is an RMO Activation Agreement between London Computer Systems Inc. (LCS) and the CUSTOMER. RMO is the cloud-based version of Rent Manager that allows the CUSTOMER to access the program through the internet using a remote desktop client on a MAC or PC.

By completing this Activation Agreement and sending it to LCS, the CUSTOMER requests 1 **concurrent user account(s)** to be created for accessing RMO. Furthermore, the CUSTOMER indicates they have read and agreed to the one-year term of the Rent Manager Service Agreement (SA) and all the terms and amendments therein. Please request a copy of the SA from your LCS sales representative.

SETUP PROCEDURES

1. Complete one Rent Manager Online Agreement and enter the number of concurrent users needed.
2. Fill out this form in its entirety. Please note that you must also fill out the Credit Card Authorization Form in order to have the account(s) set up. Otherwise, setup will occur upon payment of the setup charges and first-month service.
3. Email this signed agreement to your sales representative or fax it to 513-583-8736. If you have not previously provided a signed copy of the SA, you must also include that document in your email or fax. **LCS requests 24 hours to complete the setup of new accounts. This agreement begins when the account is created.**
4. CUSTOMER receives an email with setup instructions for accessing the account.

USER ACCOUNT INFORMATION

Corporate Name: All County Franchise

Primary Contact: _____

Phone: _____

Email: _____

Please choose whether LCS should send setup instructions to the "User Account" email Address: ☒ **YES** ☐ **NO**

If no, please provide the email address that should receive installation instruction for this new account.

Alternate Email: _____

BILLING INFORMATION

Primary Billing Contact: _____

Site Name: _____

*Site Name is only required if different from the Corporate Name provided above.*Address: 1700 66th St N, #402City: Saint Petersburg State: FL Zip: 33707Phone: 727 800 3700 Fax: 855 243 7368Email: LCS@alcountyfranchise.com

By signing below, you accept the terms of this agreement.

Printed Name: _____ Date: _____ Signature: _____

(INTERNAL USE ONLY)

Username: _____ Sales Person: _____ Date: _____

Password: _____ Account #: _____ Time: _____

The following is a Service Agreement (SA) between London Computer Systems Inc. (LCS) and the "CUSTOMER". The SA outlines the parameters for operating the Rent Manager Online (RMO) software. RMO allows the CUSTOMER to access the program through the internet using a remote desktop client on a MAC or PC.

This agreement begins when the CUSTOMER account is created by LCS; this is referred to as the "Start Date." This agreement shall be in effect for one year from when the account is created by LCS and may not be postponed. Expired SAs shall automatically renew monthly after the first year until the account is terminated.

SERVICES

Services are to include the following:

- Unlimited 24/7 access to RM software via the Internet
- Unlimited support by trained technicians during business hours (8:00am-7:00pm Eastern)
- Rent Manager software updates (applied by LCS)
- Regular automatic backups

System Availability

LCS agrees to provide maximum system availability. The service goal for the RMO system is to be available via the Internet not less than 98% of the agreed production hours. Outages will be non-contiguous. Service hours vary and every effort will be made to perform system maintenance or upgrades in evening hours unless otherwise relating to an individual CUSTOMER support request. LCS accepts no liability for outages relating to problems with local telephonic networks and connectivity running through another agency or provider.

Backups

Snapshot backups are created multiple times a day and kept for a week. Monthly snapshot backups are stored for a year. In addition, the database is synched (mirrored) in real-time to two physical locations in separate states. The CUSTOMER may request a data restoration by contacting LCS Support for a service charge.

Although LCS has taken significant measures to protect CUSTOMER data, LCS accepts no liability for data loss relating to acts of God, misuse of the system by users, or other uncontrollable forces.

Support & Maintenance

RMO includes Unlimited Support and Updates. LCS Support is provided via phone at 800-669-0871 or email at support@rentmanager.com. Regular support hours are 8:00am-7:00pm EST. A 24-hr after-hours number is available for emergency service related issues only and can be reached at the regular phone support number after regular support hours. The service objective during regular support hours is to have a technician available whenever the CUSTOMER calls. In the event a technician is not available, a support ticket is entered and the call will be returned in the order it is received. The ticket is tracked with a ticket number and is not closed until the CUSTOMER's issue is either resolved or several unsuccessful attempts have been made by LCS to contact the CUSTOMER. The CUSTOMER may request the ticket number and status at any time.

Support includes technical issues, setup, and specific usage of the software. Support does not include general RM software training unless otherwise agreed upon outside the terms of this SA. LCS provides introductory guidebooks, in-program (F1 key) contextual Help, and supplemental material for learning the software. It is suggested to reference these materials before calling LCS Support. Please indicate to the technician when the issue is resolved to your satisfaction so the ticket may be closed.

Security

LCS agrees to make every effort to secure the CUSTOMER's data. RMO data is stored in a highly secure data center at LCS headquarters. RMO data is also replicated and maintained in another out-of-state data center to ensure business data is never lost and always recoverable. All RMO servers are protected with security firewalls.

INITIAL HERE: _____
(Required)

PAYMENT

RMO price is based on the number of concurrent users needing access to the system. Account sharing between different companies is not permitted unless otherwise specified. The one-time activation fee and the first month service fee are non-refundable. The first month service fee is prorated depending on the day of the month the account is set up. Billing begins when the CUSTOMER pays the one-time setup fee and the first month's service charge.

The CUSTOMER agrees to pay the monthly fee promptly and agrees to be financially responsible for the entire one year term of this Agreement. Invoices are due and payable on the 1st of each month. Failure to pay monthly fee within 45 days of the invoice date will result in a \$50 late charge. CUSTOMERS who are past due 60 days will result in suspension of service. A reinstatement fee of \$50 per account will apply to reactivate a suspended account.

Cancellation of accounts can be made within 30-days of account creation with a penalty of all setup fees and the first month of service charges. Cancellation of accounts after 30-days but within the period of the one-year agreement requires payment in full of remaining monthly fees through contract end date. Cancellation of accounts after the one year agreement requires 30-days written notice. For questions or concerns contact our Accounts Receivable department at 513-707-5935 or email ar@rentmanager.com.

CONFIDENTIAL INFORMATION

LCS and the CUSTOMER will exchange confidential information during sign-up and billing. All CUSTOMER credit card and billing information is identified and stored in a secure LCS environment.

Due to the nature of the software, the CUSTOMER understands it is sometimes necessary for an LCS support technician to view sensitive CUSTOMER information during the installation, setup, and/or daily support of Rent Manager. LCS will not share this information with outside parties. The LCS Support technician will only view information necessary to complete the installation/setup process or resolve the support incident.

REPRESENTATIONS AND WARRANTIES

LCS will provide services that will be performed at or above industry standards. If for some reason the provided services are defective or non-conforming, LCS agrees to re-perform the work for a time period indicated.

Liability Limit

LCS liability is limited to the maximum amount it receives under the agreement for both direct and indirect damages.

Relationship

The relationship between LCS and the CUSTOMER is not a partnership, joint venture or employer-employee.

The Rent Manager monthly fee does NOT include custom software development, Word Processor (document) development, Report Writer development, or setup and implementation of Metered Utilities Plus. Dedicated implementation and setup help can be purchased for an additional fee.

CONTACT INFORMATION AND SIGNATURE

How do you prefer to receive invoices (choose one)? ☐ MAIL ☒ EMAIL

If you chose MAIL, your invoices will be mailed to the billing address provided in the Rent Manager Online (RMO) Agreement.

If you chose Email, please provide the email address: _____

By signing below, you accept the terms of this Agreement

X Signature: _____
(Required)

X Date: _____
(Required)

FINAL DECISION MAKER AND DATA OWNER

LCS recognizes the Final Decision Maker as the only person in your company with the authority to make the final decision regarding the information and possession of your company data.

*If questions or conflicts arise in these areas we will contact the Final Decision Maker to resolve.

*Final Decision Maker	<i>Signature</i>	<i>Printed</i>
Company		Title of Authorized Officer
Date		
Email Address	Direct Contact Number	Mobile Number

ALL COUNTY®
EXHIBIT H
TO THE FRANCHISE DISCLOSURE DOCUMENT
STATE EFFECTIVE DATES

State Effective Dates

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	July 15, 2025
Illinois	April 23, 2025
Maryland	June 10, 2025
New York	
Rhode Island	June 18, 2025
Virginia	May 21, 2025

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

ALL COUNTY®
EXHIBIT I
TO THE FRANCHISE DISCLOSURE DOCUMENT
RECEIPT

RECEIPT

This Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully. If All County Property Franchise Management Corp. offers you a franchise, it must provide this Disclosure Document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

New York law requires a franchisor to provide the Franchise Disclosure Document at the earlier of the first personal meeting or ten (10) business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan law requires that All County Property Franchise Management Corp. provides this franchise Disclosure Document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If All County Property Franchise Management Corp. does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and appropriate state agency listed in Exhibit C. All County Property Franchise Management Corp.'s registered agents authorized to receive service of process are listed in Exhibit C.

The name, principal business address and telephone number of each franchise seller offering the franchise is:		
Sandra Ferrera	Scott McPherson	Christopher Talley
Hon Wong	Patrick Capozza	
The contact information for all the individuals listed above is: All County Property Management Franchise Corp., 1700 66th St N, #402, St. Petersburg, Florida 33710, (855) 245-7368		
The principal business address and telephone number for franchise seller _____ is _____		

Date of Issuance: January 28, 2025

I received a disclosure document dated January 28, 2025, that included the following Exhibits:

- A. FRANCHISE AGREEMENT
- B. FINANCIAL STATEMENTS
- C. LIST OF STATE AGENCIES AND LIST OF STATE AGENTS FOR SERVICE OF PROCESS
- D. STATE ADDENDA
- E. COPY OF CURRENT FORM OF GENERAL RELEASE
- F. FRANCHISE LOCATIONS
- G. SAMPLE COPY OF RENT MANAGER SOFTWARE CONTRACT
- H. STATE EFFECTIVE DATES
- I. RECEIPTS

DATE DISCLOSURE DOCUMENT RECEIVED: _____

Signed: _____

Date Signed: _____

Print Name and Address: _____

Please sign and date this Receipt (with the date you received the Franchise Disclosure Document) and if you received it electronically via email, also: Open the attached Franchise Disclosure Document to verify that you can download it; then immediately Reply to All, with a cc to the email address listed on the cover page of this Franchise Disclosure Document, stating that you received and downloaded this Franchise Disclosure Document.

Also, print, sign and date a copy of this Receipt (with the date you received this Franchise Disclosure Document), and return the signed Receipt by mail to us at: All County Property Management Franchise Corp., 1700 66th St N, #402, St. Petersburg, Florida 33710

FRANCHISEE'S COPY

RECEIPT

This Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully. If All County Property Franchise Management Corp. offers you a franchise, it must provide this Disclosure Document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

New York law requires a franchisor to provide the Franchise Disclosure Document at the earlier of the first personal meeting or ten (10) business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan law requires that All County Property Franchise Management Corp. provides this franchise Disclosure Document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If All County Property Franchise Management Corp. does not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and appropriate state agency listed in Exhibit C. All County Property Franchise Management Corp.'s registered agents authorized to receive service of process are listed in Exhibit C.

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Hon Wong	Patrick Capozza	
The contact information for all the individuals listed above is: All County Property Management Franchise Corp., 1700 66th St N, #402, St. Petersburg, Florida 33710, (855) 245-7368		
The principal business address and telephone number for franchise seller _____ is _____		

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- G. SAMPLE COPY OF RENT MANAGER SOFTWARE CONTRACT
- H. STATE EFFECTIVE DATES
- I. RECEIPTS

DATE DISCLOSURE DOCUMENT RECEIVED: _____

Signed: _____

Date Signed: _____

Print Name and Address: _____

Please sign and date this Receipt (with the date you received the Franchise Disclosure Document) and if you received it electronically via email, also: Open the attached Franchise Disclosure Document to verify that you can download it; then immediately Reply to All, with a cc to the email address listed on the cover page of this Franchise Disclosure Document, stating that you received and downloaded this Franchise Disclosure Document.

Also, print, sign and date a copy of this Receipt (with the date you received this Franchise Disclosure Document), and return the signed Receipt by mail to us at: All County Property Management Franchise Corp., 1700 66th St N, #402, St. Petersburg, Florida 33710

FRANCHISOR'S COPY